

COORDINATED ENTRY SYSTEM

Provider Training

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What is CES?

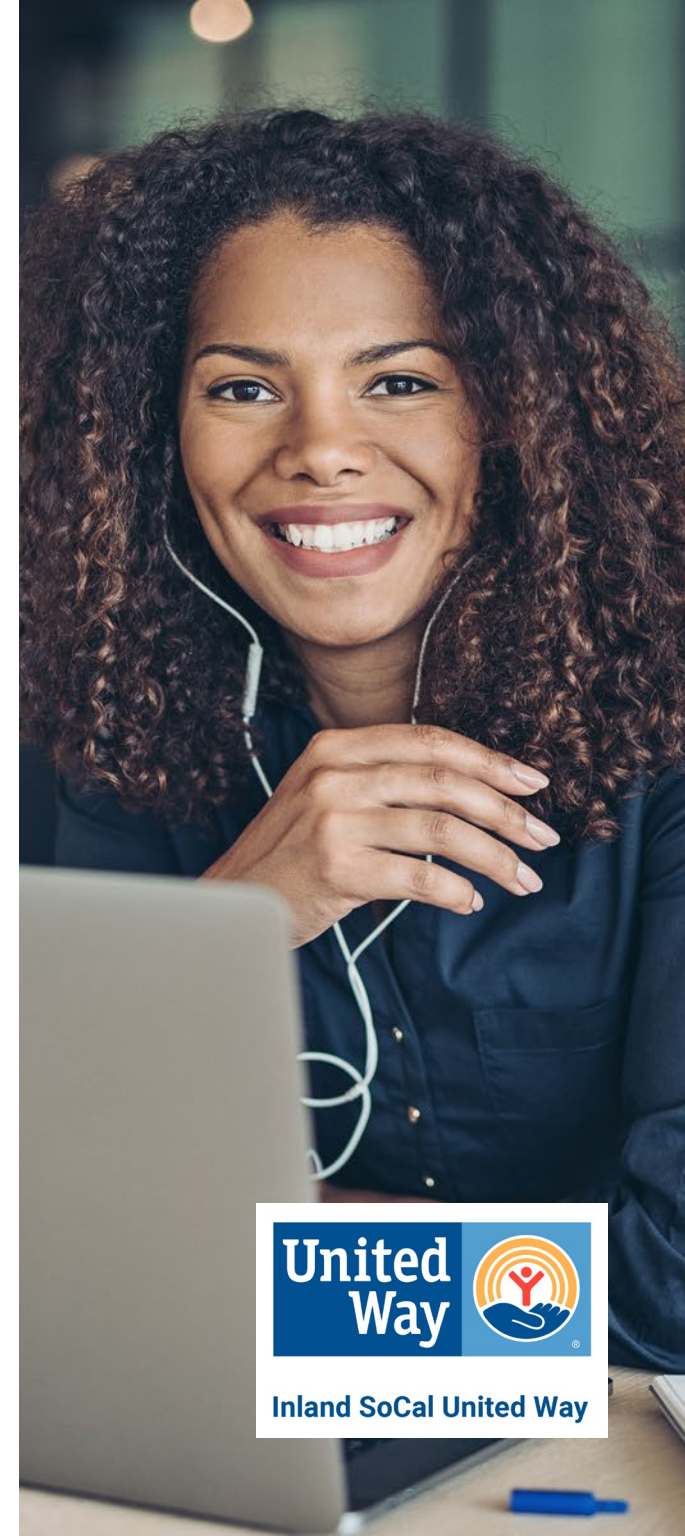
CES is an entry point equipped within providing services and strive to create a community centered system that connects people to a response system that understands people and identifies and matches resources in a way that help towards a goal to end their homelessness.

- To provide a “no wrong door approach” to allow anyone who needs to know where to go for the assistance
- To be assessed in a standard and consistent way
- To connect with the housing/services that best meet their needs.



What is CES?

The CoC is responsible for addressing homelessness through a Coordinated Entry System and identifying needs and building a system of housing and services that meet those in need. Ideally, coordinated entry can be the framework that transforms a CoC from a network of projects making individual decisions about whom to serve, into a fully integrated crisis response system. individual decisions about whom to serve, into a fully integrated crisis response system. By gathering information through a standardized assessment process, coordinated entry provides a CoC with data that it can use for system and project planning and resource allocation.



Phases of Coordinated Entry

- Enter HMIS
- Enrollment
- Universal Assessment
- VI-SPDAT
- Outreach Que
- Verification
- Housing Que
- Case Coordination
- Matching & Prioritization
- Referral



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Assessment

Assessment

Standardized Assessment Tool CES currently uses the Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT) created by OrgCode Consulting, Inc. and Community Solutions as the community's Standardized Assessment Tool (Standardized Assessment) to assess household and individuals experiencing homelessness.



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Assessment

There are three versions of the VI-SPDAT in use for different populations:

- Single Adults
- Single Youth
- Families

The VI-SPDAT is a pre-screening tool used by homeless service providers. It assesses the health and social needs of homeless individuals and determines their acuity and severity of need. Based on the assessment, clients receive scores for their level of vulnerability, which helps prioritize them for available housing resources.

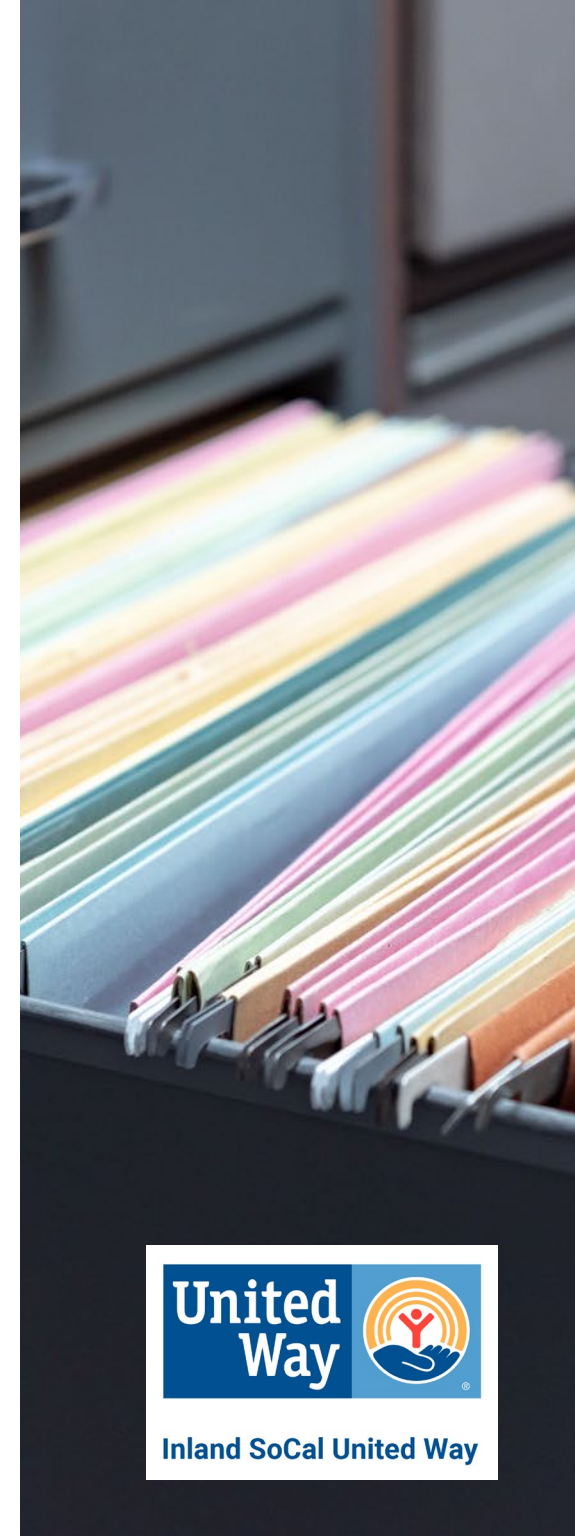
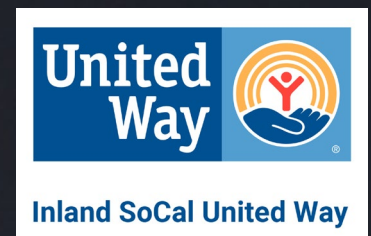


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Coordinated Entry Documentation

References to coordinated entry documentation throughout this document, refers collectively to the initial information collected by Assessors from participants, which includes each of the following:

- CES 211 Verbal ROI Consent (Recorded) and Written Consent English Client-Consent-and-Information-Release.pdf (sbcounty.gov)
- HMIS Intake
- Enrollment into Program
- Universal Assessment
- Standardized Assessment Tool (VI-SPDAT)
- Homeless Verification Homeless
- HMIS ROI authorizes providers to collect and enter client data into HMIS.



CES Process

- Initial Engagement - Through Outreach Team, Regional Access Point, 211 CES, Homeless Assistance Agencies.
- Initial Enrollment into HMIS - Entering Clients basic information into HMIS.
- Universal Assessment - Assessment of client's current situation and demographics. (If eligible move forward to next step)
- Complete Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) a tool used to identify the vulnerability of the case and prioritization based on a score system.



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CES Process

- Placed on Outreach Que - Outreach team will verify client's situation and identify any resources or needs. Complete documentation (ROI and Homeless Certificate to have client's case prepared for possible housing opportunities. Outreach will continue to follow up with client.
- Verify Homeless Status - Outreach will go out to where they client is living and observe and document. • Completed all required documents and uploaded in Clarity under File.
- Placed on the Housing Que
- Placed on Master List for Case Coordination/Match Making.
- CES will Complete a Referral if Eligible
- CES will exit client from housing que



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Housing program inventory

HMIS shall contain program eligibility criteria as entered/verified by participating Housing Providers. All emergency shelter, transitional housing, rapid re-housing, homeless prevention and permanent supportive housing programs will notify CES and HMIS of vacancies and/or housing opportunities within one (1)-business days of unit/bed availability. If providers know of an impending vacancy, they are required to notify the CES and HMIS of the anticipated availability date within one (1)-business days of being made aware of such availability and updating the actual availability date once the bed/unit becomes vacant.



Prioritization

Prioritization for Permanent Supportive Housing (PSH) is consistent with federal regulations, including HUD's Notice 16-11 Notice on Prioritizing Persons Experiencing Chronic Homelessness and Other Vulnerable Homeless Persons in Permanent Supportive Housing. To reflect a commitment to serve those most in need and most at risk, the CoC will work with all CoC and state-funded permanent supportive housing projects to in the turnover of beds to be dedicated or prioritized for the chronically homeless based on program eligibility.



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Prioritization

Individuals and households scoring highest on the Standardized Assessment are prioritized for available housing interventions for which they are eligible based on the following prioritization criteria. Cases that may score the same consideration of overall severity of vulnerability will prioritize the matching. Permanent Supportive Housing Prioritization (Standardized Assessment Score Range 11-17):



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Prioritization

- Standardized Assessment Score – Those with the highest Standardized Assessment score who have been on the street, in emergency shelter, and/or places not meant for human habitation the longest, with the highest acuity and most severe needs.
- Length of Time Homeless – Those with the highest Standardized Assessment score who have the longest history of homelessness.
- Severe Service Needs – Those with the highest Standardized Assessment score, who have the highest service needs and vulnerability, and victimization indicators measured by the Standardized Assessment “Risks” score.



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Prioritization

Standardized Assessment Score

- Those with the highest score within the rapid rehousing range will be served first
- Vulnerability and Victimization –
- This is based on the Standardized Assessment “Risks” score.
- The “Risks” score assessed the following components:
 - Risk of harm to self or others
 - Involvement in high-risk and/or exploitative situations
 - Interactions with emergency services and
 - Legal issue



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Prioritization

Standardized Assessment Score – Those with the highest score within the transitional housing range will be served first.

- Length of Time on the Community Queue – among those with the same Standardized Assessment score, individuals/households will be served in the order they completed the assessment or by any additional factors that would make them a priority.



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Thank you for your time & attention!

Any questions?

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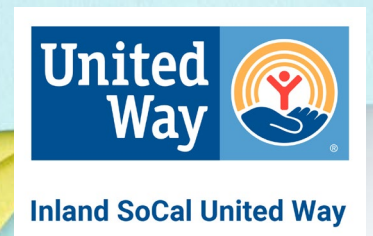
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