

# San Bernardino County Homeless Partnership

## Interagency Council on Homelessness

Administrative Office  
560 E. Hospitality Lane, Suite 200, San Bernardino, CA 92408-0044  
Office: (909) 501-0610



Date

Agency Name  
Street Address  
City, State, Zip Code

### Re: Filed Community Complaint/Grievance

To Agency Director/Chief Executive Officer (CEO) Name:

This letter is to inform you of a community complaint/grievance filed against your agency on [Date] regarding [description of the complaint/grievance].

The Outreach and Coordinated Entry System (CES) Committee is responsible for investigating community complaints/grievances filed against agencies within the San Bernardino County Continuum of Care (CoC).

The Outreach and CES Committee plans to conduct an onsite programmatic review at your agency's site on [Date]. Please ensure that staff and anyone else needed to review the complaint/grievance and assist during the programmatic review is present during this time.

Sincerely,

Chair, of the Outreach and CES Committee  
San Bernardino County CoC

#### Members of the Interagency Council on Homelessness

Members of the Board of Supervisors  
City of Barstow  
Housing Authority of the County of San Bernardino  
San Bernardino Law and Justice Group  
San Bernardino County Superintendent of Schools

City of Rancho Cucamonga  
Town of Yucca Valley  
Community Development and Housing Agency  
Mountain Regional City Representative  
Members of the Homeless Provider Network

City of San Bernardino  
Department of Behavioral Health  
San Bernardino County Human Services  
Homeless Representative