

FY 2024 San Bernardino County Continuum of Care Letter of Intent to Renew CoC Project

Instructions: Please complete one letter for each renewal application. Complete, sign, scan and email the completed Letter of Intent (LOI) to Claudia Doyle at Claudia.Doyle@hss.sbcounty.gov and copy Christy Hamilton at Hamiltonchristy317@gmail.com

All completed LOIs are due to the Office of Homeless Services on or before 12:00 noon on Thursday, August 22, 2024.

Agency Information

Data Universal Numbering System (DUNS)# or Unique Entity Identifier (UEI)#:

Legal Agency Name:

Agency Address:

City:

State: CA

Zip:

Phone:

Fax:

Email:

Grant/Application Contact Person

Name:

Phone:

Email:

Agency Director

Name:

Phone:

Email:

Homeless Management Information System (HMIS) Contact Person

Name:

Phone:

Email:

Project Information:

Name of Project:

Project Address:

Grant Amount:

Grant Term:

Expiration Date:

Program Type:

Primary Population:

Annual Renewal Amount for Project:

Total Number of Units:

Have there been changes to the project since the last award?

- Yes
 No

If yes, describe briefly:

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Does the Applicant intend to request changes to this renewal? If yes, indicate the type of change by checking the appropriate box(es):

Item	Description	Intended Change Described
Budget Change	Change line items; change in total budget	
Housing	Reduction in beds or units / Services	
Target Population	Change in population focus	
Location	Change in location of housing or service area	
Project Expansion	Potential Request to Expand Project: serve more clients; add housing; add services	
Other		

Previously approved budget amounts by activity:

Activity:	Budget Amount:	Budget if Intended Change is Approved
Leased Units		
Leased Structures		
Rental Assistance		
Supportive Services		
Operations		
HMIS		
Administration		
Total:		

Name and Signature of Person who will complete the application:

Name

Signature

Name and Signature of Person authorized to sign the HUD application:

Name

Signature

I certify, on behalf of my agency, that all information contained in this application is accurate and true, based on our current records for the project. I understand that falsifying information or failing to provide accurate information will have a negative impact on our overall review and may result in removal from the Continuum of Care Application to HUD. I also understand that agencies not submitting their Letter of Intent for their projects by the deadline may be reallocated.

Executive Director/CEO/President

Date

Background Information

The Continuum of Care (CoC) will consider the need to continue funding for projects expiring in Calendar Year (CY) 2025 as required by the U.S. Department of Housing and Urban Development (HUD). However, as noted by HUD, renewal projects must meet renewal threshold requirements, minimum project eligibility, capacity, timeliness, and performance standards identified in the Fiscal Year (FY) 2024 Continuum of Care (CoC) Program Competition Notice of Funding Opportunity (NOFO) or they will be rejected from consideration for funding.

While considering the need to continue funding for projects expiring in CY 2025, the Grant Review Committee (GRC) and Office of Homeless Services (OHS) will review the information that HUD noted in the 2024 HUD CoC Competition NOFO which is as follows:

1. When considering renewal projects for award; HUD will review information in HUD's Line of Credit Control System (eLOCCS), Annual Performance Reports (APRs), and information provided from the local HUD CPD field office; including monitoring reports and audit reports as applicable, and performance standards on prior grants, and will assess projects using the following criteria on a pass/fail basis:
 - a. Whether the project applicant's performance met the plans and goals established in the initial application, as amended;
 - b. Whether the project applicant demonstrated all timeliness standards for grants being renewed, including those standards for the expenditure of grant funds that have been met;
 - c. The project applicant's performance in assisting program participants to achieve and maintain independent living and records of success, except HMIS-dedicated projects that are not required to meet this standard; and,
 - d. Whether there is evidence that a project applicant has been unwilling to accept technical assistance, has a history of inadequate financial accounting practices, has indications of project mismanagement, has a drastic reduction in the population served, has made program changes without prior HUD approval, or has lost a project site.
2. HUD reserves the right to reduce or reject a funding request from the project applicant for the following reasons:
 - a. Outstanding obligation to HUD that is in arrears or for which a payment schedule has not been agreed upon;
 - b. Audit/Monitoring finding(s) for which a response is overdue or unsatisfactory;
 - c. History of inadequate financial management accounting practices;
 - d. Evidence of untimely expenditures and unspent funds on prior award;
 - e. History of other major capacity issues that have significantly affected the operation of the project and its performance;
 - f. History of not reimbursing subrecipients for eligible costs in a timely manner, or at least quarterly; and
 - g. History of serving ineligible program participants, expending funds on ineligible costs, or failing to expend funds within statutorily established timeframes.

Project Eligibility Threshold Requirements

The GRC and OHS will review all renewal projects to determine if they meet the following eligibility threshold requirements on a pass/fail standard. If the GRC and OHS determine that the applicable standards are not met for a renewal project, the project will be rejected. Renewal project threshold requirements include:

- a) Practicing Housing First and Low Barriers;
- b) Hearth Act Compliance;
- c) The extent to which the proposed project fills a gap in the community's CoC and addresses an eligible population; and
- d) Meeting match requirements as noted at 24 CFR 578.73.

I. Housing First and Low Barriers Approach

Housing First is a model of housing assistance that prioritizes rapid placement and stabilization in permanent housing that does not have service participation requirements or preconditions (such as sobriety or a minimum income threshold). It is an approach to: **1)** Quickly and successfully connect individuals and families experiencing homelessness to permanent housing; **2)** without barriers to entry, such as sobriety, treatment or service participation requirements; or **3)** related preconditions that might lead to the program participant's termination from the project. Supportive services are offered to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined treatment goals prior to permanent housing entry; however, participation in supportive services is based on the needs and desires of program participants. For more information, see the Housing First in Permanent Supportive Housing (PSH) brief at: www.hudexchange.info/resource/3892/housing-first-in-permanent-supportive-housing-brief/.

1. Does the project quickly move participants into permanent housing?

- Yes
- No

Select **"Yes"** to this question if your project will quickly move program participants into permanent housing without additional steps (e.g., required stay in transitional housing before moving to permanent housing). If you are a Domestic Violence (DV) program, you should select **"Yes"** if you will quickly move program participants into permanent housing after immediate safety needs are addressed (e.g., a person who is still in danger from a violent situation and would move into permanent housing once the dangerous situation has been addressed). Select **"No"** if the project does not work to move program participants quickly into permanent housing.

Has the project removed the following barriers to accessing housing and services?

(Check ALL that apply)

- Having too little or little income
- Active or history of substance abuse
- Having a criminal record with exceptions for state-mandated restrictions
- Fleeing domestic violence (e.g., lack of a protective order, period of separation from abuser, or law enforcement involvement)
- None of the above

Check the box next to each barrier to confirm that your project has removed (or never had) the barrier to program access. If all of the listed barriers to access still exist, select “None of the above.”

2. Has the project removed the following as reasons for program termination?

(Check ALL that apply)

- Failure to participate in supportive services
- Failure to make progress on a service plan
- Loss of income or failure to improve income
- Fleeing domestic violence
- Any other activity not covered in a lease agreement typically found in the project’s geographic area
- None of the above

Check the box next to each reason to confirm that your project has removed (or never had) the reason for program participant termination. If all of the listed reasons for program termination still exist, select “None of the above.”

Additional Required Attachments: Please attach the following supporting documentation that shows that your agency provided staff training, policies, and procedures so that staff fully understands how to implement the Housing First approach:

- 1) A copy of the agency’s Policies and Procedures;***
- 2) Staff training materials; and***
- 3) Any forms or other related documents.***

Failure to attach the required documents may be determined as non-responsive and are subject to reallocation or de-prioritization in the ranking order.

II. HEARTH Act Compliance

This section of the Letter of Intent (LOI) asks questions of all renewal projects to ensure compliance with the requirements of the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH Act): Continuum of Care (CoC) Program Interim Rule. (Please note, this section does not encompass all changes under the HEARTH Act and it is recommended that all projects should review the Act in its entirety).

1. Participation of Homeless Individuals

The HEARTH Act CoC Program Interim Rule states that the recipient or subrecipient must document its compliance with the homeless participation requirements under § 578.75(g), which is as follows:

(g) Participation of homeless individuals.

(1) Each recipient and subrecipient must provide for the participation of not less than one homeless individual or formerly homeless individual on the board of directors or other equivalent policymaking entity of the recipient or subrecipient, to the extent that such entity considers and makes policies and decisions regarding any project, supportive services, or assistance provided under this part. This requirement is waived if a recipient or subrecipient is unable to meet such requirement and obtains HUD approval for a plan to otherwise consult with homeless or formerly homeless persons when considering and making policies and decisions.

(2) Each recipient and subrecipient of assistance under this part must, to the maximum extent practicable, involve homeless individuals and families through employment; volunteer services; or otherwise in constructing, rehabilitating, maintaining, and operating the project, and in providing supportive services for the project.

a. Does your agency provide for the participation of not less than one homeless individual or formerly homeless individual on the board of directors or other equivalent policymaking entity of the recipient or sub recipient, to the extent that such entity considers and makes policies and decisions regarding any project, supportive services, or assistance provided under this part. This requirement is waived if a recipient or subrecipient is unable to meet such requirement and obtains HUD approval for a plan to otherwise consult with homeless or formerly homeless persons when considering and making policies and decisions?

Yes

No

If not, please provide an action plan/timeline on when your agency will be compliant with this requirement in the box below (attach an extra page if necessary):

b. Does your agency, to the maximum extent practicable, involve homeless individuals and families through employment; volunteer services; or otherwise in constructing,

rehabilitating, maintaining, and operating the project, and in providing supportive services for the project?

- Yes
- No

If not, please provide an action plan/timeline as to when your agency will be compliant with this requirement in the box below (attach an extra page if necessary):

2. Faith-Based Activities

The HEARTH Act CoC Program Interim Rule states that the recipient or subrecipient must document its compliance with faith-based activities requirements under § 578.87(b), which is as follows:

(b) Faith-based activities.

(1) Equal treatment of program participants and program beneficiaries.

(i) Program participants. Organizations that are religious or faith-based are eligible, on the same basis as any other organization, to participate in the Continuum of Care program. Neither the Federal Government nor a State or local government receiving funds under the Continuum of Care program shall discriminate against an organization on the basis of the organization's religious character or affiliation. Recipients and subrecipients of program funds shall not, in providing program assistance, discriminate against a program participant or prospective program participant on the basis of religion or religious belief.

(ii) Beneficiaries. In providing services supported in whole or in part with federal financial assistance, and in their outreach, activities related to such services, program participants shall not discriminate against current or prospective program beneficiaries on the basis of religion, a religious belief, a refusal to hold a religious belief, or a refusal to attend or participate in a religious practice.

(2) Separation of explicitly religious activities. Recipients and subrecipients of Continuum of Care funds that engage in explicitly religious activities, including activities that involve overt religious content such as worship, religious instruction, or proselytization, must perform such activities and offer such services outside of programs that are supported with federal financial assistance separately, in time or location, from the programs or services funded under this part, and participation in any such explicitly religious activities must be voluntary for the program beneficiaries of the HUD-funded programs or services.

(3) Religious identity. A faith-based organization that is a recipient or subrecipient of Continuum of Care program funds is eligible to use such funds as provided under the regulations of this part without impairing its independence, autonomy, expression of religious beliefs, or religious character. Such organization will retain its independence from federal, State, and local government, and may continue to carry out its mission,

including the definition, development, practice, and expression of its religious beliefs, provided that it does not use direct program funds to support or engage in any explicitly religious activities, including activities that involve overt religious content, such as worship, religious instruction, or proselytization, or any manner prohibited by law. Among other things, faith-based organizations may use space in their facilities to provide program-funded services, without removing or altering religious art, icons, scriptures, or other religious symbols. In addition, a Continuum of Care program-funded religious organization retains its authority over its internal governance, and it may retain religious terms in its organization's name, select its board members on a religious basis, and include religious references in its organization's mission statements and other governing documents.

- a. **Does your proposed renewal program use direct program funds to support or engage in any explicitly religious activities, including activities that involve overt religious content, such as worship, religious instruction, or proselytization, or any manner prohibited by law?**

- Yes
 No

3. Involuntary Family Separation

The HEARTH Act CoC Program Interim Rule states that the recipient or subrecipient must document its compliance with involuntary family separation requirements under § 578.93(e), which is as follows:

(e) Prohibition against involuntary family separation. The age and gender of a child under age 18 must not be used as a basis for denying any family's admission to a project that receives funds under this part.

- a. **Does the project accept all families with children under age 18 without regard to the age of any child? In general, under the HEARTH Act, any project sponsor receives funds to provide emergency shelter, transitional housing, or permanent housing to families with children under age 18.**

Note there is an exception outlined in the Act: Project sponsors of transitional housing receiving funds may target transitional housing resources to families with children of a specific age only if the project sponsor: (1) operates a transitional housing program that has a primary purpose of implementing evidence based practice that requires that housing units be targeted to families with children in a specific age group; and (2) provides assurances, as the Secretary shall require, that an equivalent appropriate alternative living arrangement for the whole family or household unit has been secured.

- Yes. Project certifies that it accepts all families with children under age 18 without regard to the age of any child.
 No. Project does not comply with this requirement. A narrative is attached explaining how the project will comply with this HEARTH Act requirement.

- No. Project does not comply with this requirement but qualifies for an exception because it is implementing an evidence-based practice that requires housing units targeted to families with children in a specific age group. A narrative is attached explaining how the project will comply with the exception, including identification of the evidenced based practice being utilized.
- N/A. Project does not serve families.
- N/A. Project is new and has not started yet.

4. Discrimination Policy

Federal and California State laws note that discrimination can be based on race, color, national origin, or gender. Discrimination can also be based on age, religion, disability, familial status, or sexual orientation.

Does your program deny services to potential recipients based on any of the following:

- | | | | |
|-------------------|--|----------------------|--|
| • Age | <input type="checkbox"/> Yes <input type="checkbox"/> No | • Marital Status | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| • Color | <input type="checkbox"/> Yes <input type="checkbox"/> No | • National Origin | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| • Disability | <input type="checkbox"/> Yes <input type="checkbox"/> No | • Race | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| • Familial Status | <input type="checkbox"/> Yes <input type="checkbox"/> No | • Religion | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| • Gender | <input type="checkbox"/> Yes <input type="checkbox"/> No | • Sexual Orientation | <input type="checkbox"/> Yes <input type="checkbox"/> No |

If you answered “yes” to any of the above, please explain why in the box below (attach an extra page if necessary):

5. Alliance with the local Consolidated Plan

HUD states that the Consolidated Plan, or “Con Plan”, is designed to help states and local jurisdictions to assess their affordable housing and community development needs and market conditions, and to make data-driven, place-based investment decisions. The local consolidated planning process serves as the framework for a community-wide dialogue to identify housing and community development priorities that align and focus funding from the CPD formula block grant programs.

Alliance with the local CoC Con Plan is one of the factors HUD requires to be evidenced when evaluating CoC funded projects.

a) In the box below, indicate which section and page in the ConPlan that the renewal project fulfills:

6. Implementation of National Standards for Physical Inspection of Real Estate (NSPIRE)

The Economic Growth Regulatory Relief and Consumer Protection Act: Implementation of National Standards for Physical Inspection of Real Estate (NSPIRE) final rule (“NSPIRE final rule”) was published on May 11, 2023 ([88 FR 30442](#)). The NSPIRE final rule strengthens HUD’s physical condition standards and re-envision how HUD-assisted housing is inspected by aligning and consolidating the inspection regulations. For additional information see [HUD - NSPIRE Standards](#)

The compliance date for COC programs to implement the NSPIRE standards is October 1, 2025. NSPIRE will help HUD align and consolidate its inspection standards and procedures and incorporates provisions of the Economic Growth and Recovery, Regulatory Relief and Consumer Protection Act for all of HUD’s programs.

a. Will your organization commit to implementing the NSPIRE standards on or before October 1, 2025?

- Yes
- No

If you have completed an NSPIRE inspection, provide your NSPIRE scores for Outside, In Unit, and Share space.

III. Match Requirement

Match must equal 25 percent of the total grant request including Admin costs but excluding leasing costs (i.e., any funds identified for Leased Units and Leased Structures). Match must be met on an annual basis. HUD requires match letters to be submitted with the e-snaps application. Match contributions can be cash, in-kind, or a combination of the two; and match must be used for an eligible cost as set forth in Subpart D of CoC Program interim rule. For an in-kind match, the recipient may use the value of property, equipment, goods, or services contributed to the project, provided that, if the recipient or sub recipient had to pay for such items with grant funds, the costs would have been eligible. If third party services are to be used as match, the third party service provider that will deliver the services must enter into a Memorandum of Understanding (MOU) before the grant is executed documenting that the third party will provide such services and value towards the project.

a) Will your agency be able to provide the match requirement for your renewal project (including a commitment letter or MOU)?

- Yes
- No

Renewal Rating Factors

If a renewal project passes the Project Eligibility Threshold as noted on pages 4 – 12 of this LOI, the project will be **reviewed and scored** by the GRC and OHS based on the following rating factors.

I. System Performance Measures (30 points)

The intent of the System Performance Measures (Sys PM) reports are to encourage CoCs to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to HUD. HUD uses system-level performance information as a competitive element in its annual CoC Program Competition and to gauge the state of the homeless response system nationally.

HMIS Participating Agencies: Project-level Sys PM information will be used as an element to determine the effectiveness of local projects within the San Bernardino County CoC. **OHS will collect the following project level Sys PM for Homeless Management Information System (HMIS) participating agencies directly from the local HMIS. There is not any action required on the part of the HMIS participating renewing agencies to complete Section I. System Performance Measures:**

- Persons Exit Homeless to Permanent Housing Destination and Return to Homelessness
- Employment and Income Growth for Homeless Persons
- Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

System Performance Measures		Reporting Period FY 10/1/2022-9/30/2023
1.	The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness - This measures client who exited SO, ES, TH, SH, or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.	
2.	Percentage of Income Growth for Homeless Persons	
3.	Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing	
	Change in SO exits to temporary destinations, some institutional destinations, and permanent housing destinations	
	Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations	
	Change in PH exits to permanent housing destinations or retention of permanent housing	

Victim Service Providers: Victim Services Providers (VSP) that are recipients or subrecipients under HUD CoC and Emergency Solutions Grant (ESG) Programs are required to collect client-level data consistent with HMIS data collection requirements. The Violence Against Women Act (VAWA) and the Family Violence Prevention and Services Act (FVPSA) contain strong, legally codified confidentiality provisions that limit VSPs from sharing,

disclosing, or revealing victims' Personally Identifying Information (PII), including entering information into shared databases like HMIS. To protect clients, VSPs must enter HUD's required client-level data into a comparable database that is comparable to and complies with all HMIS requirements but is only accessible to the VSP. The survivor data reports the VSP program shares with HUD is in the aggregate (combined and does not include PII) to ensure survivor confidentiality.

Project-level Sys PM information will be used as an element to determine the effectiveness of local projects within the San Bernardino County CoC. **VSPs will collect the project level Sys PM directly from their HMIS comparable database and note the results in the box below:**

System Performance Measures		Reporting Period FY 10/1/2022-9/30/2023
1.	The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness -This measures client who exited SO, ES, TH, SH, or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.	
2.	Percentage of Income Growth for Homeless Persons	
	Program Stayers with increased income.	
	Program Leavers with increased income.	
3.	Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing	
	Change in SO exits to temporary destinations, some institutional destinations, and permanent housing destinations	
	Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations	
	Change in PH exits to permanent housing destinations or retention of permanent housing	

II. Recipient Compliance with Grants and Financial Management (30 points)

Per 24 CFR part 578 requires that Project Applicants specifically identify five benchmarks for grants and financial management that communities must reach to meet this standard, which are:

- On-time APR submission to HUD;
- Unresolved HUD/OHS monitoring findings, or Office of Inspector General (OIG) Audits, if applicable;
- Quarterly submission of claims, quarterly drawdowns;
- The full expenditure of awarded funds; and
- Cost effectiveness of the project.

1. **Has the recipient successfully submitted the APR on time for the most recently expired grant term related to this renewal project request?**

APRs are due within 90 days after the grant term expires. Select **“Yes”** to indicate that an APR has been submitted for the grant term that has most recently expired). Select **“No”** to indicate that an APR has not been submitted for the grant term that has most recently expired. If this is a first-time renewal for which the original grant term has not yet expired, select the third corresponding box.

- Yes
- No
- This is a first-time renewal for which the original grant term has not yet expired.

If you selected **“No”** above, provide a brief explanation for why the APR was not submitted on time in the box below (attach an extra page if necessary). If you selected **“This is a first-time renewal for which the original grant term has not yet expired”**, please write, “First-time renewal and grant term has not yet expired” and provide the date by which the APR must be submitted.

2. Does the recipient have any unresolved HUD or OHS Monitoring and/or OIG Audit findings concerning any previous grant term related to this renewal project request?

- Yes
- No

Select **“Yes”** if there are any unresolved HUD Monitoring or OIG Audit findings, regardless of the funding year of the project for which they were originally identified. Select **“No”** if there are no unresolved HUD Monitoring or OIG Audit findings.

a. Date HUD or OHS Services or OIG issued the oldest unresolved finding(s):

If you selected **“Yes”** above, provide the date that the oldest unresolved finding was issued.

Date the oldest unresolved finding was issued: _____

b. Explain why the finding(s) remains unresolved:

If you selected **“Yes”** above, provide a brief explanation in the box below (attach extra pages if necessary) for why the monitoring or audit finding remains unresolved and the steps that have been taken towards resolution (e.g., responded to the HUD letter, but no final determination received).

3. Has the recipient maintained timely and consistent quarterly submission of claims for the most recent grant terms related to this renewal project request?

- Yes
- No

CoC Program recipients are required to submit claims on a quarterly basis. Select **“Yes”** to indicate that you have maintained quarterly submission of claims for the most recent relevant grant term. Select **“No”** to indicate that the recipient has not maintained consistent quarterly claim submissions for the most recent relevant grant term, or if this is a first-time renewal for which less than one quarter has passed.

a. Explain why the recipient has not maintained timely and consistent quarterly claim submission for the most recent grant terms related to this renewal project request.

If you selected **“No”** above, provide a brief explanation in the box below (expand box as needed) for why quarterly claim submissions have not been maintained. Delays in draws due to a late HUD funding announcement and receipt of renewal grant agreement may be included in such an explanation.

4. Have any funds been recaptured by HUD for any of the three (3) most recently expired grant terms related to this renewal project request?

- Yes
- No
- Project has not yet completed a grant term

Select **“Yes”** to indicate that funds have been recaptured, meaning that not all awarded funds were expended during the three previous completed grant terms. Select **“No”** to indicate that no funds were recaptured. If this is a first-time renewal for which the original grant term has not yet expired, select the third corresponding box.

a. If you selected “Yes” above, explain the circumstances that led to HUD recapturing funds from any of the three (3) most recently expired grant terms related to this renewal project request:

Provide a brief explanation in the box below (attach an extra page if needed) for why the total awarded funds were not expended and were recaptured. Include the amount returned for each year.

5. Determining Cost Effectiveness

Cost per permanent housing exit can be determined by dividing the total award amount by the number of permanent housing exits. PSH projects may also include the number of clients that have maintained PSH for 6 months (181 days) or more. These costs can be averaged across all projects within a project type to determine the average or median cost per permanent housing exit for the community for that project type.

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- 5a. RRH Projects** – Using the most recently submitted APR, divide the Total Award Amount (APR Q. 1a) by the number of positive housing exits (APR Q. 23c-Permanent Destinations).
 - 5b. PSH Projects** – Using the most recently submitted APR, divide the Total Award Amount (APR Q. 1a) by the number of positive housing exits (APR Q. 23c-Permanent Destinations) and the number of clients that have retained PSH for 6 months (APR Q. 22a1-181 days plus) or more.
 - 5c. Joint TH-RRH Projects** – Using the most recently submitted APR, divide the Total Award Amount (APR Q. 1a) by the number of positive housing exits (APR Q. 23c-Permanent Destinations).

6. Average Percentage of Draw Downs

The rating process will include a review of HUD’s CoC Quarterly Expenditure Report for the last 3 years. Points will be assigned based on the percentage of funds awarded to the project that have been drawn down during the prior project years (2021, 2022, and 2023).

III. Data Quality – Participation in Homeless Management Information System (HMIS) or A Comparable Database for Victim Service Providers (10 points)

The HEARTH Act: CoC Program Interim Rule places a high emphasis on having a functioning and comprehensive HMIS in the CoC jurisdiction as it is critical to gathering unduplicated, aggregated data on homelessness in the community for both the CoC and ESG Programs.

- **Does this project provide client level data to HMIS?**

- Yes
- No

If the project is providing participant data in the HMIS: Indicate the total number of participants served by the project, and the total number of clients reported in the HMIS.

Total number of participants served by the project: _____

Total number of clients reported in the HMIS: _____

If the project is *not* providing participant data in the HMIS: Indicate one or more of the four (4) reason(s) for non-participation:

- | | |
|--|--|
| <input type="checkbox"/> Federal law prohibits (please cite specific law)
<input type="checkbox"/> New project not yet in operation | <input type="checkbox"/> State law prohibits (please cite specific law)
<input type="checkbox"/> Other (please specify prohibition) |
|--|--|

Data Collection Requirements

All CoC Program funded projects are required to collect all the Universal Data Elements and a select number of Program-Specific Data Elements. Complete and accurate records are required to ensure data quality. A 95% standard of completeness rate for all funded homeless projects is expected.

Indicate the percentage of error rate taken from your HUD Data Quality Report for the last 10 days of January 2024 (1/21/24-1/31/24)

Universal Data Element	% of Error Rate
3.1 Name	
3.2 Social Security Number	
3.3 Date of Birth	
3.4 Race	
3.5 Ethnicity	
3.6 Gender	
3.7 Veteran Status	
3.8 Disabling Condition	
3.10 Project Entry Date	
3.12 Destination	
3.15 Relationship to Head of Household	
3.16 Client Location	
Program Specific Data Element	% of Error Rate
4.2 Income and Sources (at Start)	
4.2 Income and Sources (at Annual Assessment)	
4.2 Income and Sources (at Exit)	

IV. Equity Factors (10 points)

When the people in leadership and frontline staff roles reflect the communities they serve, their clients receive the most culturally responsive resources and services they need.

- 1. Recipient has under-represented individuals (LGBTQ, Black, Indigenous, People of Color (BIPOC), Persons with Lived Experience of Homelessness) in managerial and leadership positions.**

-
- Yes
 - No

Policies and procedures should include how an organization ensures individuals being served receive the most culturally responsive resources and services they need. To reinforce this, the organization's policies and procedures must address and build on cultural equity capacity. Building equity capacity may require a review of your agency's policies and procedures.

- 2. The recipient has reviewed internal policies and procedures with an equity lens and has a plan for developing and implementing equitable policies that do not impose undue barriers that exacerbate disparities and outcomes.**

- Yes
- No

V. Supportive Services for Participants (5 points)

Please identify whether the project includes the following activities:

- 1. Transportation assistance to clients to attend mainstream benefit appointments, employment training, or jobs?**

- Yes
- No

Select **"Yes"** if the project provides regular or as needed transportation assistance to mainstream and community resources, including appointments, employment training, educational programs, or jobs. Select **"No"** if transportation is not regularly provided or cannot be provided consistently as requested.

- 2. At least annual follow-up with participants to ensure mainstream benefits are received and renewed?**

- Yes
- No

Select **"Yes"** if the project regularly follows-up with program participants at least annually to ensure that they have applied for, are receiving their mainstream benefits, and renew benefits when required. Select **"No"** if there is no or irregular follow-up concerning mainstream benefits.

- 3. Do program participants have access to SSI/SSDI technical assistance provided by the applicant, a subrecipient, or partner agency?**

- Yes
- No

Select “Yes” if program participants have access to SSI/SSDI technical assistance. The applicant can provide assistance, a subrecipient, or a partner agency—through a formal or informal relationship. Select “No” if there is no or significantly limited access to SSI/SSDI technical assistance.

VI. Utilization Rates (5 points)

1. Permanent Supportive Housing Projects that serve Households with Children

Unit utilization rates are calculated by taking the number of households served on any given day and dividing them by the number of units available. From your most recent APR (Q. 2), complete the table below on the point-in-time count of households served on the last Wednesday in the corresponding month:

Month	*Total # of Units	Total # of Units Occupied	Utilization Rate
January			
April			
July			
October			

*The total number of units should equal the number of units submitted in your application.

2. Permanent Supportive Housing Projects that serve Households without Children

A bed utilization rate is equal to the total number of people served on any given day divided by the total number of beds available on that day. From your most recent APR (Q. 2), complete the table below on the point-in-time count of households served on the last Wednesday in the corresponding month:

Month	*Total # of Beds	Total # of Beds Occupied	Utilization Rate
January			
April			
July			
October			

*Total number of beds should equal the number of units submitted on your application.

3. Rapid Re-Housing

Rapid Re-Housing (RRH) provides short- or medium-term tenant-based rental assistance in community-based housing paired with necessary supportive services for homeless individuals and families (with or without a disability). RRH assistance usually begins prior to the client entering housing.

Unit utilization rates are calculated by taking the number of households served on any given day and dividing them by the number of units available. Units available’ means the total number of RRH projected (funded) in the grant award at a given time, not just

the beds occupied. From your most recent APR (Q. 2), complete the table below on the point-in-time count of households served on the last Wednesday in the corresponding month:

Month	*Total # of Units	Total # of Units Occupied	Utilization Rate
January			
April			
July			
October			

***The total number of units should equal the number of units submitted in your application.**

4. Joint Transitional Housing/Permanent Housing-Rapid Re-Housing

Joint Transitional Housing/Permanent Housing-Rapid Re-housing (TH/PH-RRH) projects combine the activities of a transitional housing project with those of a rapid re-housing project. This project type provides a new way to meet some of the pressing challenges that communities are facing. These projects provide a safe place for people to stay – transitional housing – with financial assistance and wrap around supportive services determined by program participants to help them move to permanent housing as quickly as possible.

Rapid Re-Housing Component – From your most recent APR (Q. 2), complete the table below on the point-in-time count of households served on the last Wednesday in the corresponding month:

Month	*Total # of Units	Total # of Units Occupied	Utilization Rate
January			
April			
July			
October			

***The total number of units should equal the number of units submitted in your application.**

Transitional Housing Component – From your most recent APR (Q. 2), complete the table below on the point-in-time count of households served on the last Wednesdays in the corresponding month:

Month	*Total # of Units	Total # of Units Occupied	Utilization Rate
January			
April			
July			
October			

***The total number of units should equal the number of units submitted in your application.**

Joint TH/PH-RRH – The Final score will be based on the average utilization rates for both RRH and TH Components.

VII. Assessing Vulnerability (5 points)

Serving Vulnerable Populations

1. Indicate the percentage of persons served during a PY who are in under-served groups (BIPOC, youth):

- 25% or more of persons served during the most recent PY are in under-served groups. (See APR Q. 12a and APR Q. 12b or APR Q. 12 if the APR was due after 10-1-2023)
- 24% or less of persons served during the most recent PY are in under-served groups. (See APR Q. 12a and APR Q. 12b or APR Q. 12 if the APR was due after 10-1-2023)

VIII. Participation in Coordinated Entry System (3 points)

CoC funded projects are required to participate in the local Coordinated Entry System (CES). As defined by HUD:

“Coordinated entry is a key step in assessing the needs of homeless individuals and families and prioritizing them for assistance. In addition to engaging people who are seeking assistance, Coordinated Entry processes should be integrated with communities’ outreach work to ensure that people living in unsheltered locations are prioritized for help. Coordinated Entry should achieve several goals:

- *Make it easier for persons experiencing homelessness or a housing crisis to access the appropriate housing and service interventions;*
- *Prioritize persons with the longest histories of homelessness and the most extensive needs;*
- *Lower barriers to entering programs or receiving assistance; and,*
- *Ensure that persons receive assistance and are housed as quickly as possible.*

The definition of Centralized or Coordinated Assessment can be found at 24 CFR 578.3. Provisions at 24 CFR 578.7(a)(8) detail the responsibilities of the CoC with regard to establishing and operating such a system. In addition to the definition, HUD also published CPD Notice 2017-01 that informs local efforts to further develop CoCs’ coordinated entry processes.

1. Please indicate the percentage of intakes involved in the CES process by checking the appropriate box noted below:

- 80% or more intakes involved in the CES Process
- 79% or less intakes involved in the CES Process

IX. Leverage with Healthcare and Housing Agencies (2 points)

Does the recipient partner with healthcare and housing agencies to leverage mainstream housing and healthcare resources beyond the 25% match?

- Yes
- No