To address the East Desert Regional Steering Committee (Committee) regarding an item on the agenda, or an item within its jurisdiction but not on the agenda, please complete and submit a Public Comment Request form. Requests must be submitted before the item is called for consideration. Speakers may address the Committee for up to three (3) minutes on Public Comment, up to three (3) minutes on the Consent agenda, and up to three (3) minutes on each item on the Presentation/Discussion agenda.

East Desert Regional Steering Committee Regular Meeting Agenda

OPENING REMARKS	PRESENTER
A. Call to Order (3 minutes) B. Pledge of Allegiance/Invocation C. Roll Call D. Round Table Introductions (Name and Organization)	Stone James or Robin Schlosser Designee Committee Members

E. Individual Committee Member Comment (3 mins. each)
  a. Town of Yucca Valley Representative
  b. Supervisor Dawn Rowe's office Representative
  c. City of Twentynine Palms Representative
  d. City of Twentynine Palms Representative
  e. Molding Hearts
  f. Morongo Basin Conservation Association
  g. Reach Out Morongo Basin
  h. Rescue + Residence
	Curtis Yakimow
	Glen Harris
	Stone James
	April Ramirez
	Lakita Johnson
	Janet Johnston
	Robin Schlosser
	Daniel Belew

PUBLIC COMMENT	
F. Any member of the public may address the Committee on any matter not on the agenda that is within the subject matter jurisdiction of the Committee	
CONSENT CALENDAR	
G. Approve Meeting Minutes from December 18, 2025.	Stone James
PRESENTATIONS (15 mins)	
H. Receive presentation regarding Recuperative Care Program from Symba Center I. Receive update regarding the Homeless Housing, Assistance and Prevention (HHAP) Program Round 4 Funding overview from Inland Housing Solutions J. Receive update regarding Homebase and the East Desert Regions Strategic Plan Goals and Strategies from the Listening Session held January 28, 2026	Kevin Mahany, Community Development Director Marisela Manzo, Community Engagement Director Robin Schlosser
DISCUSSIONS (30 mins)	
No Discussion items	

Mission Statement: *The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well- planned, coordinated, and evaluated and is accessible to all who are homeless and those at risk of becoming homeless.*

CLOSING	

K. Future Agenda Items
    Discussion Prop 36 Laws and Provisions
    Discussion on the Code of Conduct of Committee
    HHAP 3, 4, and 5 update. Concern over HAP 3 funding expiring in June.
    211 workshop
    Lighthouse presentation
    Department of Behavioral Health follow-up presentation
 	
L. Adjournment
	Committee Members

Next Meeting: Thursday, March 20, 2026, 10:00 am – 11:30 am
                Old Joshua Tree Elementary School Room #19
                6051 Sunburst Street, Johusa Tree, CA 92252	

Minutes Recorded and Transcribed by Christina Benton, Secretary for EDRSC

TOPIC	
A. Call to Order	Co-Chair Robin Schlosser called to order at 10:03 a.m.
B. Pledge of Allegiance/Invocation	San Bernardino County Deputy Justin Jones led the Pledge of Allegiance. There was no invocation.
C. Roll Call	The following EDRSC Board Members were present: Curtis Yakimow, Glen Harris, Co-chair Stone James, April Ramirez, Lakita Johnson, Janet Johnston, Co-chair Robin Schlosser and Daniel Belew
D. Round Table Introductions	6 members of the public attended in-person, they introduced themselves. ***It was announced that attendees do not have to announce their name or organization to be part of the meeting.
E. Individual Committee Member Comments (3 minutes each)	Co-Chair Robin Schlosser opened the floor for comment from the EDRSC Board members. • Board Member Curtis Yakimow shared that the Town of Yucca Valley has additional observations and assistance for homeless encampments. There are two duplexes on Bannock Trail looking to partner with a nonprofit / affordable housing provider for purchase. • Board Member Glen Harris announced that San Bernardino County allocated $30 million to Joshua Tree for infrastructure and public safety development. • Co-Chair Stone James reported that the a Request For Proposal (RFP) for a subsidized housing project on three acres behind City Hall will be put together in the first quarter of the coming year. • Board Member April Ramirez mentioned that the Neighborhood Partnership Housing Services (NPHS) Open House and Education Session had 43 attendees, 39 people were pre-qualified for downpayment assistance. She also met with a developer with knowledge in doing single resident occupancy (SRO's). • Board Member Lakita Johnson shared that Molding Hearts is currently housing 48 individuals in Yucca Valley and working with various groups. Encouraged contact for assistance with unhoused individuals. Contact number (951) 464 8587. • Board Member Janet Johnston shared that the Morongo Basin Housing Solutions (Working Group) did not have a regularly scheduled meeting for January 2026. The next Working Group meeting will be Thursday, February 5, 2026 9:30am at the Joshua Tree Community Center. • Co-Chair Robin Schlosser announced that Reach Out Morongo Basin is applying for more funding from San Bernardino County for 3B Senior Support Services. Robin thanked and presented flowers to Christina Benton for assistance with EDRSC Board.

	• Board Member Daniel Belew mentioned that he resigned from the Rescue Residents board of directors to focus on the executive director role. Rescue Residents is applying for the per Diem grant for veteran services and they will be receiving two 40-foot shipping containers to create a community dining space on Rescue Residents property.

PUBLIC COMMENTS	
F. Public Comment – Non-Agenda Items	Co-Chair Stone James opened the floor to Public Comments

The following individual(s) addressed the EDRSC board:

• Dianna Anderson (Morongo Basin Healthcare District)

Co-Chair Stone James closed Public Comments. |

CONSENT ITEMS	
G. Approve Minutes from November 20th, 2025.	Co-Chair Stone James opened item G.

Board Member Curtis Yakimow made a motion to approve the minutes as submitted, seconded by Board Member Lakita Johnson.

The motion to approve the minutes was carried with seven votes in favor. One board member was not present at the time of the vote and did not participate in the vote. (7-0, Ramirez returned to the room at 10:30am) |

PRESENTATIONS	
H. Received presentation from Innovative Remote Onsite Assistance Delivery (InnROADs) program.	Neal Brown, Social Services Practitioner II and Paul Chiong, Registered Nurse, County of San Bernardino Behavioral Health, presented a comprehensive overview of the InnROADs. InnROADs is an outreach program that connects with people, builds rapport, and helps them accept services. They offer a range of services, including connections to behavioral health, medical services, and assistance with legal issues. The program focuses on addressing behavioral health, medical needs, drug abuse and addition, and the needs of aged and disabled. The aged and disabled are increasingly facing homelessness due to rising rent costs. They help clients with applications and case management, even beyond their original scope, due to staffing shortages in other agencies. InnROADs will help find homeless clients if other agencies lose track of them. The Department of Behavioral Health is InnROADs primary funding source.

Questions / Discussion from the Board and Public.
• Board Member Lakita Johnson offered Molding Hearts services.
• Board Member Curtis Yakimow asked about their relationship with the Department of Behavioral Health and asked for numbers for our area, looking for consolidated data for the town of Yucca Valley. The Town Council asks for |

numbers.

DISCUSSION	ACTION/OUTCOME
I. Received presentation regarding the Morongo Basin Housing Solutions (Working Group)	Co-Chair Stone James opened item I. Board Member Janet Johnston provided an update on the Morongo Basin Housing Solutions Working Group. They are an informal advisory group, acting independently from the East Desert Regional Steering Committee (EDRSC). The working group aims to make connections and research gaps between different universes of funding and agencies to include Federal, State, and County. For example, The Continuum of Care (CoC) is a federal body designated by HUD to unite those working on housing homeless issues. The state introduced the Homeless Housing Assistance Grants (HAP), administered by the county's office of Homeless Services. Where they see gaps, and multiple programs/avenues are in the motel vouchers (bridge housing).They worked to find motels locally to apply via ePro for the new Office of Homeless Services (OHS) Motel Voucher Program. They had at least 2 apply, and this system should be working by April. A gap that was revealed is that Transitional Assistance Department (TAD) will give qualified families in CalWorks motel vouchers for 16 days. These do NOT go through ePro, and are good old fashioned paper vouchers. The clients are responsible for finding the motels on their own. The gap is that the families cannot apply to the next step program, (Lighthouse) until the 16th day. If the 16th day lands on a weekend, the families may end up back on the street until Lighthouse picks them up. The importance of HMIS and 211/CES is clear and the Morongo Basin needs a better understanding of them. The Working Group has a free Discord server that has been created as a resource for communication and coordination tool. Users can select their location and services to be assigned specific roles. The presenter provided an acronym list (see attached). Questions / Discussion from the Board. • Board Member Curtis Yakimow asked to identify how the Morongo Basin Housing Solutions Working Group is an informal group and not identified under the Continuum of Care (CoC). He requested a weekly or monthly report on the working group.
J. Point in Time Count	Point in Time Count • Training is scheduled for Thursday, January 15, 2026, at 10 a.m. to 12 p.m. in the Yucca Room at the Town of Yucca Valley • The Point in Time Count is scheduled for Thursday, January 22, 2026 at 6 a.m.

CLOSING	
K. FUTURE AGENDA ITEMS	• Discussion Prop 36 Laws and Provisions • Discussion on the Code of Conduct of Committee • HHAP 3, 4, and 5 update. Concern over HAP 3 funding expiring in June. • 211 Workshop • Lighthouse presentation • Department of Behavioral Health follow-up presentation
L. ADJOURNMENT	Co-Chair Stone James adjourned the meeting at 11:23 a.m.
NEXT MEETING:	THE NEXT EDRSC MEETING WILL BE HELD AS FOLLOWS: THURSDAY, FEBRUARY 19, 2026, 10:00 AM -11:30AM Old Joshua Tree Elementary School Room # 19 6051 Sunburst Street, Joshua Tree, CA 92252

28 January, 2026

East Desert RSC
CoC Strategic Plan Goals and Strategies Listening Session

Esther Wilch, Directing Attorney, Homebase

Jose Lucio, Directing Analyst, Homebase

Homebase
ADVANCING SOLUTIONS TO HOMELESSNESS

Today's Agenda

Develop Action Steps for East Desert RSC

01

Brief introduction to and overview of Strategic Planning process

02

Review and discuss plan goals and strategies

Develop action steps for the East Desert

03

Next steps

Questions

Introduction and Overview

- Process
- Data Sources
- Goals

Overview of Process

Pre-Work:

Project Kick-Off

Phase I:

Review and assess information

Dec. 2024-Feb. 2025

Phase II:

Gaps and needs assessment

March-June 2025

Phase III:

Develop recommendations and scope funding opportunities

July-Oct. 2025

Phase IV:

Strategic implementation development

Nov. 2025-Feb. 2026

We are here

Phase V

Final recommendations and prospective framework

March-May 2026

Homebase

East Desert RSC Listening Session | January 28, 2026

Sources of Information that Inform this Plan

Homebase, the San Bernardino CoC, local cities and community members, and San Bernardino County have worked closely for the past year developing the plan.

❯ Review of quantitative data
- Point in Time Count Reports
- Homeless Data Integration System
- Housing Inventory Counts
- US Census Data
- Comprehensive Housing Affordability Strategy Data

❯ Qualitative data collection
- Focus groups with individual RSCs
- Focus groups with people with lived experience of homelessness
- Community Survey (363 responses)
- Focus groups with County Departments

❯ Ongoing workshopping and discussion
- Monthly meetings with RSCs
- ½ day Community Meeting on 11/6

Using this information, we developed 5 goals:

Goal 1: Permanent and Affordable Housing
- Increase permanent and affordable housing capacity and provide the resources needed to ensure people can maintain stable housing

Goal 2: Coordination
- Improve information, coordination, and collaboration between County agencies, Cities, the CoC and Regional Steering Committees

Goal 3: Shelter and Services
- Improve and expand shelter, interim housing, and low-barrier services

Goal 4: Prevention and Diversion
- Develop and invest in a CoC-wide prevention and diversion program, which lowers the barriers for people at risk of or experiencing homelessness to access services and housing by providing an improved education and resource program

Goal 5: Data
- Strengthen the homeless response system so that it is data-drive, fair, and results-oriented

These goals are further broken into strategies for the entire CoC, with individual steps for each of the RSCs.

Goal
A broad desired outcome, what we are hoping the plan achieves.

Strategy
The overall approach to reaching that goal, how we'll achieve it.

Action Step
The specific tasks you take within the strategy to achieve the goal, the who, when and where of individual actions.

Our focus today

Discussion on Goals and Action Step

- Review and discuss individual Goals and Strategies

- Focus on 1 strategy per goal that RSC chooses

- Pick 1-3 action steps for each Goal for the East Desert RSC
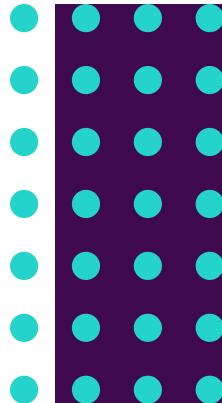
Goal 1

Increase permanent and affordable housing capacity and provide the resources needed to ensure people can maintain stable housing

Goal 1: Permanent and affordable housing

Increase permanent and affordable housing capacity and provide the resources needed to ensure people can maintain stable housing

Strategy 1.1

Optimize the use of existing permanent housing subsidies and programs

Strategy 1.2

Expand access to affordable housing in underserved regions.

Strategy 1.3

Strengthen housing stability services across the CoC

Goal 1: Permanent and affordable housing

Strategy 1.1: Optimize the use of existing permanent housing subsidies and programs

Action step:

Conduct a quarterly inventory of all housing subsidies, vouchers, and Permanent Supportive Housing (PSH) units currently available across the County and CoC, publishing the utilization rates by RSC.

Action step:

Establish a standing, dedicated Housing Activation Team to provide technical assistance to smaller, regional providers and non-traditional partners on navigating complex funding and procurement for rental assistance and housing development.

Action step:

Work with County departments to streamline the lease-up process and reduce administrative friction for voucher holds and landlords across all regions.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 1: Permanent and affordable housing

Strategy 1.2: Expand access to affordable housing in underserved regions.

Action step:

Collaborate with the County to dedicate a specific portion of housing development funds (e.g., Prop 1, ERF) or project-based vouchers to the High Desert, East Desert, and Mountain regions to address regional disparities.

Action step:

Develop and promote a Landlord Engagement and Retention Program that provides flexible financial incentives and mitigation funds to landlords in areas struggling with housing scarcity, such as the West Valley.

Action step:

Promote innovative housing models that are suitable for rural contexts, such as conversion of motels, use of modular housing, and development of tiny home communities.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 1: Permanent and affordable housing

Strategy 1.3: Strengthen housing stability services across the CoC

Action step:

Ensure all regions have access to resources for furnishing and utility assistance upon move-in.

Action step:

Establish and formalize a system of peer support and navigation services, to help newly housed individuals connect with community resources and prevent lease violations.

Action step:

Develop a CoC-wide framework for progressive engagement, ensuring housing stability services are right-sized to meet individual needs, rather than being one size fits all.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 2

Improve information, coordination, and collaboration between County agencies, Cities, the CoC and Regional Steering Committees

Goal 2: Coordination

Improve information, coordination, and collaboration between County agencies, Cities, the CoC and Regional Steering Committees

Strategy 2.1

Formalize communication and collaboration between the County, CoC, and RSCs

Strategy 2.2

Elevate the CoC's identity and authority as a unified system

Strategy 2.3

Strengthen cross-sector partnerships for resource optimization

Goal 2: Coordination

Strategy 2.1: Formalize communication and collaboration between the County, CoC and RSCs

Action step:

Document and ratify Memorandums of Understanding (MOUs) outlining the specific delivery, funding oversight, and data sharing responsibilities of the County, CoC, and each RSC.

Action step:

Conduct quarterly, cross-regional meetings for RSC chairs and key County liaisons to share best practices, discuss funding opportunities, and resolve bottlenecks.

Action step:

Create CoC working groups that have representation across all five RSC's to support implementation of action steps and create CoC-wide processes or principles.

Action step:

Implement a centralized, standardized communication system (e.g., a dedicated CoC portal or mailing list) for disseminating time-sensitive information, such as funding application deadlines and policy changes, to all regional stakeholders.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 2: Coordination

Strategy 2.2: Elevate the CoC's identity and authority as a unified system

Action step:

Launch a CoC-wide education campaign to clarify the CoC's function, its funding mechanisms (e.g., HUD CoC Program, HEAP, HHAP) and how providers and communities can access and influence these resources.

Action step:

Conduct a CoC Assessment to determine the effectiveness of the overall system of care, as well as system components, policies, procedures, structures, and processes within the homeless system – including RSCs – and with mainstream systems of care.

Action step:

Facilitate regional workshops, especially in the High Desert and East Desert, to foster local understanding of the CoC process and encourage participation from non-traditional partners (e.g., libraries, faith-based groups).

Action step:

Develop a mentorship program pairing providers in high-capacity RSCs with providers in emerging RSCs to share grassroots coordination and fundraising best practices.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 2: Coordination

Strategy 2.3: Strengthen cross-sector partnerships and resource optimization.

Action step:

Map all existing and potential partnerships with health, behavioral health, and justice systems, identifying gaps in coordination and data sharing.

Action step:

Establish regular, formalized case conferencing opportunities between housing providers and county agencies (e.g., Behavioral Health, Public Health) to ensure coordinated service planning for clients with high needs.

Action step:

Identify and implement a process for maintaining a comprehensive list of resources across all regions that includes providers and eligibility

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 3

Improve and expand shelter, interim housing, and low-barrier services

Goal 3: Shelter and Services

Improve and expand shelter, interim housing, and low- barrier services

Strategy 3.1

Develop a CoC-wide plan for shelter and interim housing

Strategy 3.2

Secure dedicated funding for year-round and seasonal emergency shelters

Strategy 3.3

Strengthen coordinated street outreach capacity

Strategy 3.4

Integrate lived experience and equity into shelter design and operation

Goal 3: Shelter and Services

Strategy 3.1: Develop a CoC-wide plan for shelter and interim housing

Action step:

Conduct a gap analysis of current shelter and interim housing capacity, comparing it to the unsheltered population in each of the five RSCs.

Action step:

Prioritize the creation of low-barrier, non-congregate options (e.g., safe parking, pallet shelters, transitional housing) in geographically isolated areas like the East Desert and Mountain regions, where traditional shelter models are not feasible.

Action step:

Establish a CoC-wide standard of practice for shelter operations, focusing on low-barrier entry, harm reduction principles, and accessibility for families and individuals with pets.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 3: Shelter and Services

Strategy 3.2: Secure dedicated funding for year-round and seasonal emergency shelters

Action step:

Create a dedicated funding pool, utilizing State and local grants, to support emergency winter shelter operations in all five RSCs.

Action step:

Establish a funding mechanism to provide essential, flexible operating support for existing and new interim housing programs, reducing provider reliance on unstable annual grants.

Action step:

Explore partnerships with faith-based organizations and local municipalities to identify and activate underutilized facilities for temporary overflow and severe weather sheltering.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 3: Shelter and Services

Strategy 3.3: Strengthen coordinated street outreach capacity

Action step:

Ensure every RSC has a dedicated, multi-disciplinary outreach team with adequate training and resources to conduct daily outreach, focusing on unsheltered hotspots, including encampments in the Central and West Valleys.

Action step:

Standardize protocols for encampment engagement, focusing on service delivery and pathways to housing, while working with jurisdictions to define clear, humane closure policies.

Action step:

Implement a regional outreach tracking system to record real-time data on unsheltered persons, their service needs, and barriers to housing, feeding directly into the Coordinated Entry System (CES).

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 3: Shelter and Services

Strategy 3.4: Integrate lived experience and equity into shelter design and operation

Action step:

Formally integrate feedback from Persons with Lived Experience (PWLE) focus groups—especially those from remote areas—into the design and expansion of all new interim housing projects.

Action step:

Develop a trauma-informed training and certification program for all staff working in shelter and interim housing, ensuring non-discriminatory, client-centered service delivery.

Action step:

Track and report equity data on shelter utilization, length of stay, and reasons for discharge, disaggregated by race, ethnicity, and geography.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 4

Develop and invest in a CoC-wide prevention and diversion program, which lowers the barriers for people at risk of or experiencing homelessness to access services and housing by providing an improved education and resource program

Homebase

East Desert RSC Listening Session | January 28, 2026

Goal 4: Prevention and Diversion

Develop and invest in a CoC-wide prevention and diversion program, which lowers the barriers for people at risk of or experiencing homelessness to access services and housing by providing an improved education and resource program

Strategy 4.1

Establish a clear and accessible low-barrier diversion pathway at all access points

Strategy 4.2

Strengthen institutional discharge planning to prevent exits into homelessness

Strategy 4.3

Proactively identify and stabilize households at high risk of homelessness

Goal 4: Prevention and Diversion

Strategy 4.1: Establish a clear and accessible low-barrier diversion pathway at all access points

Action step:

Implement a consistent Diversion assessment protocol within the CES that is utilized by all RSCs, ensuring a housing-focused, resource-maximizing conversation is the first step.

Action step:

Provide dedicated flexible funding (e.g., Diversion Assistance Funds) to all RSCs to be used for immediate needs, such as minor rental arrears, utility shutoff prevention, or travel assistance.

Action step:

Train all frontline staff (including outreach, shelter intake, and county navigators) on diversion and conflict resolution techniques, with emphasis on cultural competency and regional resource specificity.

- Where is the Mountain RSC already leading or putting in efforts?
- Where has the Mountain RSC identified a great need or gap?
- Are there are other things the Mountain RSC is doing or wants to do to address this strategy?

Goal 4: Prevention and Diversion

Strategy 4.2: Strengthen institutional discharge planning to prevent exits into homelessness

Action step:

Formalize partnerships and MOUs with local hospitals, jails, prisons, and behavioral health facilities to establish mandatory, standardized housing discharge protocols across the County.

Action step:

Assign dedicated housing navigators to major institutions in the Central and West Valley areas to ensure high-risk individuals are immediately connected to CES and housing resources upon release.

Action step:

Develop and regularly update a "Warm Handoff" resource guide specifically for institutional staff, detailing pathways to housing and benefits enrollment for released individuals.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 4: Prevention and Diversion

Strategy 4.3: Proactively identify and stabilize households at high risk of homelessness

Action step:

Implement a consistent Diversion assessment protocol within the CES that is utilized by all RSCs, ensuring a housing-focused, resource-maximizing conversation is the first step.

Action step:

Provide dedicated flexible funding (e.g., Diversion Assistance Funds) to all RSCs to be used for immediate needs, such as minor rental arrears, utility shutoff prevention, or travel assistance.

Action step:

Train all frontline staff (including outreach, shelter intake, and county navigators) on diversion and conflict resolution techniques, with emphasis on cultural competency and regional resource specificity.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 5

Strengthen the homeless response system so that it is data-driven, fair, and results-oriented

Goal 5: Data

Strengthen the homeless response system so that it is data-driven, fair and results-oriented.

Strategy 5.1

Enhance the functionality, integrity, and equity of the Coordinated Entry System (CES)

Strategy 5.2

Increase provider accountability and performance management

Strategy 5.3

Ensure lived experience is integrated at all levels of decision-making

Goal 5: Data

Strategy 5.1: Enhance the functionality, integrity, and equity of the Coordinated Entry System (CES)

Action step:

Standardize and enforce CES access policies across all five RSCs, ensuring consistent screening, assessment, and prioritization, regardless of where an individual accesses the system.

Action step:

Conduct quarterly data quality reviews of the Homeless Management Information System (HMIS), focusing on completeness, timeliness, and accuracy, with targeted technical assistance for low-performing RSCs, particularly those in rural areas.

Action step:

Conduct an annual independent third-party audit of the HMIS infrastructure and the CES system, evaluating data security, system integrity, and fidelity to CoC-wide prioritization standards.

Action step:

Implement an equity-focused monitoring process within CES, tracking disparities in referral rates, housing placement rates, and time-to-housing, disaggregated by race, ethnicity, and geography.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 5: Data

Strategy 5.2: Increase provider accountability and performance management

Action step:

Develop and implement a CoC-wide performance evaluation framework that clearly defines success metrics for all funded projects (CoC, ESG, HEAP, etc.).

Action step:

Conduct annual performance reviews for all funded providers, linking funding continuation and contract renewal to demonstrated progress toward CoC goals, including equity outcomes.

Action step:

Execute an independent, annual performance evaluation of the Collaborative Applicant and CoC, focusing on governance structure effectiveness, fiscal management of HUD funds, and progress in addressing system-wide equity goals.

Action step:

Establish a transparent process for allocating all CoC-administered funding, prioritizing projects that demonstrate the highest performance, target the most vulnerable populations, and fill critical geographic gaps.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Goal 5: Data

Strategy 5.3: Ensure lived experience is integrated at all levels of decision-making

Action step:

Formalize the CoC's Persons with Lived Experience (PWLE) Advisory Board, ensuring it is geographically representative of all five RSCs, including paying stipends to all members.

Action step:

Mandate PWLE representation on all CoC decision-making bodies and grant review committees.

Action step:

Create a consistent feedback loop where PWLE Board recommendations are formally reviewed, documented, and acted upon by the CoC Board and RSCs.

- Where is the East Desert RSC already leading or putting in efforts?
- Where has the East Desert RSC identified a great need or gap?
- Are there are other things the East Desert RSC is doing or wants to do to address this strategy?

Questions and Discussion

Next Steps

Participate in monthly planning meetings on <u>zoom</u> on the fourth Thursday of the month from 2:30-4:00:

January 29, 2026:   Vision, Mission and Guiding Principles

February 26, 2026:   Draft Preview; Develop Timeline and Plan for Rollout

March 26, 2026:   Discussion of Draft

April 23, 2026:   Ongoing Evaluation and Monitoring; Data Dashboards; Rollout

May 28, 2026:   Final Meeting

Homebase

Contact us

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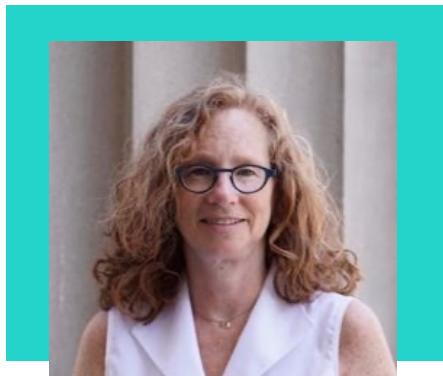
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Discord Communication Server

Potential Channels

- **announcements and events** (providers can update, all server can see. Public?)
    - **calendar**
- **shelter / interim bed availability** (updated by providers, all server can see)
- **available community housing** (social media, word-of-mouth, all server can see/post).
- **motel voucher availability** (updated by providers, all server can see.)
- **client case-conferencing and updates** (specific providers only)
- **emergency situation** (2 ways to handle: all hands-on deck or only send out post to certain folks. There should probably be one consistent person tracking all situations.)
- **resources index** (link to the MB Housing website where providers update their page)
    - **contact list**
    - **link to website pages and/or provider sites**
    - **transportation resources**
    - **food resources**
    - **work opportunities/trainings**
- **Waiting Room** (identify guests who are not in the server. Place public can alert us to a situation.)

ACRONYMS and DEFINITIONS for the Housing and Homeless Universe

Please send edits or additions to janetjohnstn@gmail.com

Morongo Basin Focus

December 2025

Acronym	What it is...
211	211 (number to call for services) and the Coordinated Entry System (CES) - Inland So Cal United Way Administrators
211 Regional Hub	211 Regional Hub for one of the five regions
APS	Adult Protective Services out of DAAS Department of Aging and Adult Services
BHSA	Prop 1 Behavioral Health Services Act, to begin in 2025
CalAim	California Advancing and Innovating Medi-Cal — known as CalAIM — is a far-reaching, multiyear plan to transform California's Medi-Cal program and to make it integrate more seamlessly with other social services. Led by California's Department of Health Care Services, the goal of CalAIM is to improve outcomes for the millions of Californians covered by Medi-Cal, especially those with the most complex needs.
CalAim Community Supports	14 programs including Housing Navigation, Housing Deposits, Housing Tenancy & Sustaining Services, Recuperative Care, Medically Supportive Meals, Home Modifications, Sobering Centers, Short-term post hospitalization housing, nursing facility transition, respite services, personal care and homemaker services, day habilitation programs, community transition, asthma remediation
CalAim ECM	Enhanced Care Management. A collaborative approach to providing intensive and comprehensive care management services to individuals.
CAFR	Comprehensive Annual Financial Report or can be the ACFR - financial report of a jurisdiction or agency. PAR is the Popular (easier to read) version.
CalWorks	cash aid and services to families with children via the TAD office. 16 day motel vouchers.
CDBG	Community Development Block Grant from HUD
CDCR	State Department of Corrections and Rehabilitation
CDH	SB County's Department of Community Development and Housing
CES	Corrdinated Entry System, for Housing services via United Way administers 2-1-1
CESH	California Emergency Solutions and Housing Grant
CHDOs	Community Housing Development Organizations
Clarity	the HMIS platform for our CoC
CMC	Copper Mountain College
CoC	Continuum of Care. Network of housing and supportive service providers and government agencies for the unhoused.
CoC Board	Governing Board of the SB County & City CoC. Meets bi-monthly
CoC Membership	Continuum of Care Membership. Meets bi-monthly
COG	San Bernardino County Council of Governments (SBCTA)
Consolidated Plan	HUD required Housing Plan to assess and address a jurisdictions affordable housing needs. CDBG, HOME Investment Partnership, and ESG

CPS	Child Protection Services now called **CFS** Children and Family Services
DBH	County Departent of Behavioral Health
DBH Clubhouse	Hopeful Horizons run by Pacific Clinics in Yucca Valley, a day time drop-in center for those enrolled in their program.
DHCS	CA State Department of Health Care Services
DHS	CA State Department of Human Services
Diversion	client-driven approach to help person find alternative housing immediately to avoid homelessness, possibly through family reunification, or shared housing placement, or negotiation with their current landlord.
DV	Domestic Violence
EDRSC	East Desert Regional Steering Committee of SB County Homeless Partnership one of 5 regions in the CoC
EHV	Emergency Housing Voucher (covid)
ePro	SB County's portal for contracts with the County
ES	Emergency Shelter
ESG	Emergency Solutions Grant from HUD
ESG-CV	Emergency Solutions Grant - Covid from HUD
ESG (in culture)	Environment Social Governance
FEMA	Federal Emergency Management Agency
FOA	Federal Funding Opportunity Announcement
FSP	Adult Full Service Partnership 26-59 years old, diagnosed with mental illness. Valley Star is our local provider
HACSB	Housing Authority of San Bernardino County
HACSB MTW	HACSB Moving to Work Plan
HCD	CA State Dept of Housing and Community Development
HCV	HUD Housing Choice Vouchers (Section 8)
HDAP	Housing and Disability Advocacy Program
HEAP	Homeless Emergency Aid Program
HHAP	Homeless Housing, Assistance and Prevention Grant Program 1, 2,3, 4, 5, 6 from State administered by County OHS
HHIP	Homeless Housing Incentive Program (American Rescue Plan Act and matching state funds) Medical IEHP
HHS	Federal Department of Health and Human Services
HMIS	Homeless Management Information System - participation required by HUD, and by HHAP (State)
Homeless to Home	SB County's 2022 Strategic Plan
HOME	HUD's - HOME Investment Partnerships Act
HOME-ARP	HUD's - HOME Investment Partnerships - American Rescue Plan
H.O.P.E.	San Bernardino County Homeless Outreach Proactive Enforcement - County Sheriff
Housing Element	Required planning document included in a jurisdictions General Plan. Produced every 8 years.

Housing First	homeless assistance approach, that was favored for this last decade, of getting people in housing first, before addressing behavioral health issues. Now falling out of favor.
HPN	SB County Homeless Provider Network - shifted to the CoC Membership
HUD	USA Department of Housing and Urban Development
HUD APR	HUD Annual Performance Reports generated by HMIS
HUD CoC	HUD Continuum of Care Annual Program Grants for permanent supportive housing, transitional housing, supportive services and HMIS. A big shift back to transitional housing with the recent on/off NOFO.
ICH	SB County Interagency Council on Homelessness part of the CoC (now changed to CoC Board)
InnROADs	Department of Behavioral Health Innovative Remote Onsite Assistance Delivery - An awesome team of great people !
JPA	Joint Powers Authority
MAGTFTC	Marine Air Ground Task Force Training Command
MBCA	Morongo Basin Conservation Association, who helps support the Working Group
McKinney- Vento	McKinney-Vento Homeless Assistance Act. Definition of homelessness includes "couch surfing" and "doubled-up" kids/families
Morongo Basin ARCH	Morongo Basin Aligning Resources, Challenging Homelessness non-profit
Morong Basin Housing Solutions Team	Formed in 2025 to bring together providers and the helpers of the community to strategize and work to fill gaps and develop projects for a better homeless services delivery system and more housing opportunities. They totally ROCK! Often called "the Working Group".
MCAGCC	Marine Corps Air Ground Combat Center
MHSA	Mental Health Services Act (Millionaire's Tax) of 2004, being replaced currently by BHSA Prop 1.
Molding Hearts	Local non-profit providing housing and services
Motel Voucher	Way a program pays for a client's motel room
MTW	Moving to Work
MUSD	Morongo Unified School District
NOAH	Naturally Occurring Affordable Housing
NOFA or NOFO	Notices of Funding Availability or Notice of Funding Opportunity (State and County)
NPLH	No Place Like Home
OES	CA Governor's Office of Emergency Services
OHS	SB County Office of Homeless Services
OPR	CA Governor's Office of Planning and Research now Governor's Office of Land Use and Climate Innovation
PHI	Protected Health Information
PITC	Point in Time Count (HUD)
Project Homekey	CA HCD housing development program
Project Room Key	Fed funded homeless relief initiative during Covid.
Region	For our CoC: Central Valley, West Valley, Mountain, High Desert, East Desert (us!)

RFA and RFP	Requests for Applications or Requests for Proposals
RFQs	Requests for Qualifications
RHNA	Regional Housing Needs Assessment (Allocations) appears in the Housing Element. The quantity of housing each jurisdiction is supposed to plan for, over the next 8 years.
ROI	Return on Investment
RRH	Rapid ReHousing
RSC	Regional Steering Committee
SBCHP	San Bernardino County Homeless Partnership
SBCOG	San Bernardino Council of Governments
SBCTA	San Bernardino County Transportation Authority
SCAG	Southern California Association of Governments
SPM	System Performance Measure
STR	Short-Term Rental (vacation rental)
SUD	Substance Use Disorder
TAY	Transitional Age Youth - Valley Star TAY Center in Yucca Valley
TBRA	Tenant-Based Rental Assistance
TH	Transitional Housing
USDA	Federal United States Department of Agriculture
VA	Veterans Affairs Administration
VA GPD	VA Grant and Per Diem Funds to establish and operate supportive housing and service centers for homeless veterans
VASH	Veteran Affairs Supportive Housing (voucher)
VA SSVF	VA Supportice Services Veteran Families funds services to very low-income veteran families living in or transitioning to permanent housing
VHR	Vacation Home Rental
VI-SPDT	Controversial Vulnerability Index - Service Priorization Decision Assistance Tool (The creator of this has abandoned it.)
WEA	Wellness Equity Alliance Street Medicine Team

wrap around services a powerful approach to supporting individuals and families facing complex challenges.

Rescue + Residence

Help House a Hero

Contacts

Phone 1(760)974-2501

Address 1284 Mac Rae Rd
Twentynine Palms, CA 9227

Web www.rescueresidence.org

Mail admin@rescueresidence.org

**SCAN TO HELP
HOUSE A HERO**

Help us end Veteran Homelessness Today

"
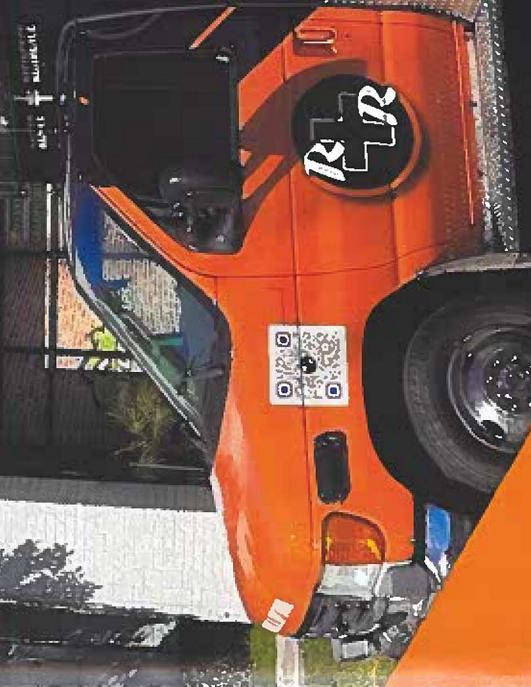
I've never heard of anything like this idea!

A change in your environment is the #1 factor in successfully changing some aspect of your life.

Some people just aren't intersted in living a static life, in a one bedroom apartment, just doing the "normal" nine to five kind of thing.

"
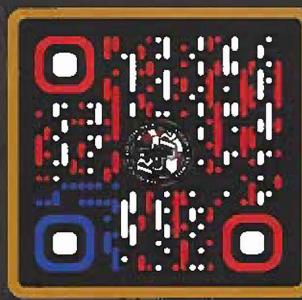
PHASE 01

Focus on Self-Recovery

Phase one begins with program participants being placed into safe housing on our campus and ends when they're ready to move beyond recovering from the terrible situation they were in and into a new future. The transition from homelessness into a new potential future is not an easy one. A strong foundation will help ensure each participant's success.

Many veterans still face mental health issues that have gone unreached due to the stigma surrounding mental healthcare. Sometimes the mental health needs are connected to traumatic stress from combat. Sometimes, it is traumatic stress from sexual misconduct of other service members. Often, neither the service or Veterans Affairs have met the needs of the veteran up to now.

Some veterans will be struggling with addiction. Sometimes, brought on by abuse of prescription drugs prescribed to ease the pain from injuries. Sometimes, it is to escape the reality of their situation on the streets. Rarely, was someone experiencing homelessness using drugs before they ended up in the situation that led to them being without a home.

Many will simply need time and space to adjust to a life free of the scarcity mindset that comes from living to survive on the streets every day. Whether worried about where [if] you are going to eat and sleep each day; or concerns over your safety while exposed when sleeping, nothing hurts as much as having your hard work destroyed by those that are expected to protect and serve.

PHASE 02

Focus on Work Readiness

Phase two is all about identifying a skill that is marketable nationally and that our program participants are driven to learn and succeed in. Our case managers then work with them to identify the best options for training and certification.

Our primary goals is to identify a skill that is marketable nationally and that the participant has an interest in. The core trade skills are first on our list for recommendations. Carpenters, electricians, and plumbers are needed in every town. These skilled labor roles pay well and are in high demand. Helping bring more prestige to trade skills will also help increase the total housing inventory through construction and renovation.

Many veterans leave the service with professional skills without industry standard certifications. These skills can range from automotive skills to information technology skills. If they are interested in reentering that field they can work to obtain the certifications needed to work in these high demand fields anywhere in the country.

We are also working to support interest in training and certification for our program participants in very new trades that can be done remotely for companies all across the country. Examples include video editing, graphic design, photography, and more. This kind of new trade will provide our program participants the freedom to travel in their custom designed homes and continue to pursue their desire for adventure.

PHASE 03

Ambulance Design & Build

At this point, participants would have spent several months living in a few different ambulance home designs.

With this experience, participants work with our teams to design a custom home layout based on their preferences.

They will put their own blood, sweat, and tears into the building of their home and will carry that with them.

> **This is such an amazing idea! I can't believe no one has thought of this already...**

SYMBA *Victorville*

RECUPERATIVE CARE

WHAT IS RECUPERATIVE CARE?

Recuperative care provides short-term medical oversight and supportive services for individuals experiencing homelessness who are ready for hospital discharge but lack a safe, supportive environment to heal.

REFERRAL CRITERIA:

- Medically stable but unable to discharge safely from Inpatient stay or emergency room visit
- Patient reports experiencing homelessness or housing instability
- Need follow-up care (e.g., wound care, IV antibiotics, post-surgical recovery) from Emergency room

Services Provided

- Shelter & Meals up to 180 days
- Medical Care coordination
- Medication management
- Primary care
- Behavioral therapy
- Case Management/Housing Navigation
- Assistance with transportation
- Pet-friendly campus

Our Facility:

FOR MORE INFO

- recup@symbacenter.org
- www.symbacenter.org
- 16902 1st Street, Victorville CA

OPEN 8:00am - 6:00pm || 7 Days A Week