

HMIS Data Quality Report Card

Sample Reporting Period 10/1/2024 to 9/30/2025



PROGRAM INFORMATION

Agency Name: **Operation Grace**

Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing, incomplete or not collected has a negative impact on the quality of data. The higher the percentage of missing or erroneous data, the less useful the data becomes.

Total Clients Served: 664

Client Demographic Data

Data Element	Client Doesn't Know / Prefers Not to Answer	Information Missing	Data Issues	% of Issue Rate
Name (3.01)	0	3	2	0.75%
Social Security Number (3.02)	7	8	3	2.71%
Date of Birth (3.03)	0	0	1	0.15%
Race and Ethnicity (3.04)	1	10		1.66%
Gender (3.06)	0	1		0.15%

Universal Data

Data Element	Error Count	% of Issue Rate
Veteran Status (3.07)	10	1.51%
Project Start Date (3.10)	2	0.30%
Relationship to Head of Household (3.15)	1	0.15%
Enrollment CoC (3.16)	0	0.00%
Disabling Condition (3.08)	34	5.12%

Income and Housing Data

Data Element	Error Count	% of Issue Rate
Destination (3.12)	11	5.79%
Income and Sources (4.02) at Start	6	1.27%
Income and Sources (4.02) at Annual Assessment	59	93.65%
Income and Sources (4.02) at Exit	1	0.56%

Fields with values over 5% errors. Fields with values 5% or less. Fields with no errors.

Error rate includes data not collected, missing information, client does not know, and client refused options. A program should have less than a 5% error rate to ensure accurate data. Missing intake and exit data need to be reviewed by staff on a regular basis. Any additional Data received from the client after enrollment should be entered into the Homeless Management Information System (HMIS) within a timely manner.

HUD Policy: A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

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Type	0 days	1-3 days	4-6 days	7-10 days	11+ days	Average
Entry Timeliness	362	18	7	10	117	14
Exit Timeliness	54	13	7	6	107	68

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2016" was recorded on "April 9, 2016," then the report would calculate a 5-day lag time in recording data. The report groups the number of applications by program and has 5 buckets for the number of days an application has been lagging.

HUD Policy: Data entry should be current within 2 business days of intake, exit, and service provision.

HMIS Users

Below is a list of all HMIS Users currently active within your agency. If any user on this list has left your agency during the last reporting period, then please email the HMIS helpdesk. Users are considered inactive if they have not logged into the system for 30 days or left the agency. If a user is inactive, or if you have additional staff needing HMIS access or training, please contact HMIS.

Agency	Name	Email
Operation Grace	Alessia Moore	amoore@operationgrace.com
Operation Grace	Ariba Goode	agoode@operationgrace.com
Operation Grace	Christina Perez	cperez@operationgrace.com
Operation Grace	Crystal Morales	CMorales@operationgrace.com
Operation Grace	Ellesse Conston	econston@operationgrace.com
Operation Grace	Glenn Bolden	GBolden@operationgrace.com
Operation Grace	Holly Jimenez	hjimenez@operationgrace.com
Operation Grace	Jessica Ripley	jripley@operationgrace.com
Operation Grace	Justin Olson	jolson@operationgrace.com
Operation Grace	Lizette Corona	lcorona@operationgrace.com
Operation Grace	Marcus Griffin	mgriffin@operationgrace.com
Operation Grace	Maribel Quebec	mquebec@operationgrace.com
Operation Grace	Mark Avila	mavila@operationgrace.com
Operation Grace	Michelle Garcia	mgarcia@operationgrace.com
Operation Grace	Odesiree May	omay@operationgrace.com
Operation Grace	Patricia Quiroz-Enriquez	pquiroz@operationgrace.com
Operation Grace	Paul Fournier	grantsadmin@operationgrace.com
Operation Grace	Robert Lucero	blucero@operationgrace.com
Operation Grace	Shelina Bailon	sbailon@operationgrace.com
Operation Grace	Toya Williamson	twilliamson@operationgrace.com