

HMIS Data Quality Report Card

Sample Reporting Period 10/1/2024 to 10/31/2025



PROGRAM INFORMATION

Agency Name: **SB Department of Behavioral Health**

Data Quality and Completeness

Complete and accurate records are required to ensure data quality. Required Data that is missing, incomplete or not collected has a negative impact on the quality of data. The higher the percentage of missing or erroneous data, the less useful the data becomes.

Total Clients Served: 753

Client Demographic Data

Data Element	Client Doesn't Know / Prefers Not to Answer	Information Missing	Data Issues	% of Issue Rate
Name (3.01)	0	0	0	0.00%
Social Security Number (3.02)	5	0	1	0.80%
Date of Birth (3.03)	0	0	0	0.00%
Race and Ethnicity (3.04)	0	0		0.00%

Universal Data

Data Element	Error Count	% of Issue Rate
Veteran Status (3.07)	0	0.00%
Project Start Date (3.10)	1	0.13%
Relationship to Head of Household (3.15)	0	0.00%
Enrollment CoC (3.16)	0	0.00%
Disabling Condition (3.08)	1	0.13%

Income and Housing Data

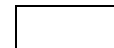
Data Element	Error Count	% of Issue Rate
Destination (3.12)	1	0.65%
Income and Sources (4.02) at Start	0	0.00%
Income and Sources (4.02) at Annual Assessment	10	4.48%
Income and Sources (4.02) at Exit	0	0.00%



Fields with values over 5% errors.



Fields with values 5% or less.



Fields with no errors.

Error rate includes data not collected, missing information, client does not know, and client refused options. A program should have less than a 5% error rate to ensure accurate data. Missing intake and exit data need to be reviewed by staff on a regular basis. Any additional Data received from the client after enrollment should be entered into the Homeless Management Information System (HMIS) within a timely manner.

HUD Policy: A 95% standard of completeness rate for all funded homeless projects should be established and expected. Programs should work toward ensuring that 95% of all required data elements for each client served are collected and entered correctly into the HMIS.

HMIS Data Quality Report Card

Sample Reporting Period 10/1/2024 to 10/31/2025

PROGRAM INFORMATION

Agency Name: **SB Department of Behavioral Health**



Type	0 days	1-3 days	4-6 days	7-10 days	11+ days	Average
Entry Timeliness	30	37	23	47	144	29
Exit Timeliness	21	25	7	7	82	31

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2016" was recorded on "April 9, 2016," then the report would calculate a 5-day lag time in recording data. The report groups the number of applications by program and has 5 buckets for the number of days an application has been lagging.

HUD Policy: Data entry should be current within 2 business days of intake, exit, and service provision.

HMIS Users

Below is a list of all HMIS Users currently active within your agency. If any user on this list has left your agency during the last reporting period, then please email the HMIS helpdesk. Users are considered inactive if they have not logged into the system for 30 days or left the agency. If a user is inactive, or if you have additional staff needing HMIS access or training, please contact HMIS.

Agency	Name	Email
SB Department of Behavioral Health	Amanda Menchaca	amanda.menchaca@dbh.sbcounty.gov
SB Department of Behavioral Health	Andrea Ramirez	andrea.ramirez@dbh.sbcounty.gov
SB Department of Behavioral Health	Ashya Williams	ashya.williams@dbh.sbcounty.gov
SB Department of Behavioral Health	Brianna Camacho	brianna.camacho@dph.sbcounty.gov
SB Department of Behavioral Health	David Lindstrom	david.lindstrom@dph.sbcounty.gov
SB Department of Behavioral Health	Desiree Lelless	desiree.lelless@dbh.sbcounty.gov
SB Department of Behavioral Health	Destiny Melendez	destiny.melendez@dbh.sbcounty.gov
SB Department of Behavioral Health	Erica Mariscal-Vigil	erica.mariscal-vigil@hss.sbcounty.gov
SB Department of Behavioral Health	Geralyn Morris	Geralyn.Morris@hss.sbcounty.gov
SB Department of Behavioral Health	Grace Cleveland	grace.cleveland@dbh.sbcounty.gov
SB Department of Behavioral Health	Janet Montes De Oca	jmontesdeoca@dbh.sbcounty.gov
SB Department of Behavioral Health	Jeffrey Everett	jeffrey.everett@dbh.sbcounty.gov
SB Department of Behavioral Health	Jennifer Curtis	jennifer.curtis@dbh.sbcounty.gov
SB Department of Behavioral Health	Joshua Salsberry	Joshua.salsberry@dbh.sbcounty.gov
SB Department of Behavioral Health	Luis Rodriguez	luis.rodriguez@dbh.sbcounty.gov
SB Department of Behavioral Health	Marcelle Wess	marcelle.wess@dbh.sbcounty.gov
SB Department of Behavioral Health	Marco Delarosa	marco.delarosa@dbh.sbcounty.gov
SB Department of Behavioral Health	Meshawn Marts	meshawn.marts@dbh.sbcounty.gov
SB Department of Behavioral Health	Migel Rivas	migel.rivas@dbh.sbcounty.gov
SB Department of Behavioral Health	Nair Kamo	nair.kamo@dbh.sbcounty.gov
SB Department of Behavioral Health	Nancy Finneran	nancy.finneran@dbh.sbcounty.gov
SB Department of Behavioral Health	Nancy Gutierrez	nancy.gutierrez@dbh.sbcounty.gov
SB Department of Behavioral Health	Robert Aguilar	robert.aguilar@dbh.sbcounty.gov
SB Department of Behavioral Health	Rose Hoefer	rose.hoefer@dbh.sbcounty.gov
SB Department of Behavioral Health	Selina Mejia	selina.mejia@dbh.sbcounty.gov
SB Department of Behavioral Health	Shantai LaMaque	Shantai.LaMaque@dbh.sbcounty.gov
SB Department of Behavioral Health	Shayla Casillas	shayla.casillas@dbh.sbcounty.gov
SB Department of Behavioral Health	Shellie Swanston	shellie.swanston@dbh.sbcounty.gov

SB Department of Behavioral Health	Stephen Van Hook	stephen.vanhook@dbh.sbcounty.gov
SB Department of Behavioral Health	Valene Aauto	valene.aauto@dbh.sbcounty.gov
SB Department of Behavioral Health	Vanessa Hoff	vanessa.hoff@dbh.sbcounty.gov
SB Department of Behavioral Health	Xaviera Padilla	xaviera.padilla@dbh.sbcounty.gov