



**San Bernardino County Homeless Partnership
High Desert Regional Steering Committee Meeting**

Tuesday, March 10, 2026,
2:00 p.m. to 4:00 p.m.

***New location* City of Victorville, Conference Room "A".
14343 Civic Dr., Victorville, CA 92392**

The RSC meeting may be observed online on Teams:
[Join the meeting now](#)
Meeting ID: **213-710-829-447-9** Passcode: **9VR7EC6x**

Note: Public participation at the meeting via Teams is being offered as a courtesy and may be unavailable if technology fails. In the event of a disruption that prevents the meeting from being broadcast or receiving public comments, the in-person meeting of the High Desert Regional Steering Committee (Committee) will continue. Should you wish to participate remotely, please remember to MUTE your phones. DO NOT place this call on hold should you get another call. Hang up and then rejoin the meeting.

To address the Committee regarding an item on the agenda, or an item within its jurisdiction but not on the agenda, please complete and submit a Public Comment Request form. If you are joining virtually, indicate by typing "Public Comment" in the Chat Box. Requests must be submitted before the item is called for consideration. Speakers may address the committee for up to three (3) minutes on Public Comment, up to three (3) minutes on the Consent agenda, and up to three (3) minutes on the Discussion agenda.

HIGH DESERT REGIONAL STEERING COMMITTEE MEETING

OPENING REMARKS	PRESENTER
A. Call to Order (3 minutes) B. Pledge of Allegiance/Invocation C. Roll Call D. Welcome and Introductions (10 minutes) E. Protocols	Antoinette (Nettie) Jackson - Chair Sharon Green Antoinette (Nettie) Jackson- Chair Antoinette (Nettie) Jackson- Chair Dawn Quigg
F. Individual Committee Member Comments (3 mins. each) a. City of Hesperia Representative b. City of Barstow Representative c. Town of Apple Valley Representative d. Open government seat e. 1 st Board of Supervisors, District Representative f. Sheriff's HOPE Team g. Symba Center h. GoGo Barstow i. High Desert Homeless Services j. Family Assistance Program k. Victor Valley Family Resource Center l. Moses House	a) Melinda S/D b) Maribel H/D c) Kanisha W./D d) open seat e) Sam Shoup f) Michael C./D g) Antoinette J./D h) Elizabeth G./D i) Michael G./D j) Shannon W./D k) Sharon G./D l) Dawn Quigg
PUBLIC COMMENTS	
G. Any member of the public may address the Committee on any matter not on the agenda that is within the subject matter jurisdiction of the Committee.	

Mission Statement: The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well-planned, coordinated, and evaluated and is accessible to all who are homeless and those at risk of becoming homeless.

THE SAN BERNARDINO COUNTY HOMELESS PARTNERSHIP MEETING FACILITY IS ACCESSIBLE TO PERSONS WITH DISABILITIES. IF YOU REQUIRE A REASONABLE MODIFICATION OR ACCOMODATION FOR A DISABILITY IN ORDER TO PARTICIPATE IN THE PUBLIC MEETING, REQUESTS SHOULD BE MADE THROUGH THE OFFICE OF HOMELESS SERVICES AT LEAST THREE (3) BUSINESS DAYS PRIOR TO THE PARTNERSHIP MEETING. THE OFFICE OF HOMELESS SERVICES TELEPHONE NUMBER IS (909)501-0610 AND THE OFFICE IS LOCATED AT 560 E. HOSPITALITY LANE SUITE 200. SAN BERNARDINO CA 92415. AGENDA AND DOCUMENTATION CAN BE OBTAINED THERE OR BY EMAIL. OHS@HSS.SBCOUNTY.GOV

CONSENT CALENDAR (5 mins)	
H. Approved Minutes of February 10, 2026	Antoinette Jackson - Chair
UPDATES / PRESENTATIONS (30 mins)	
I. Receive presentation on Homeless Housing, Assistance and Prevention (HHAP) Expenditure Summary presented during the February 25, 2026, regular meeting of the Continuum of Care Board	Antoinette Jackson - Chair
J. Receive update from Homeless Housing, Assistance and Prevention (HHAP) Round 3 program status from Desert Mana, Go-Go Barstow, Family Assistance Program and Symba Center representatives	Antoinette Jackson - Chair
K. Receive update from the Regional Access Point on coordinated entry regional numbers	Antoinette Jackson - Chair
L. Receive update from the City of Victorville regarding their Quarterly Report on the Wellness Center	Edward Amaya/William Lamas
DISCUSSIONS (30 mins)	
M. Receive nomination for one (1) Government representative member to be elected to join the Committee.	Dawn Quigg
N. Receive nominations and elect a Co-Chair to the Committee	
CLOSING	
O. Adjournment	
<p style="text-align: center;">Next Meeting will be a SPECIAL meeting on Tuesday, April 7, 2026, 2:00pm – 4:00pm City of Victorville, Conference Room "A" 14343 Civic DR, Victorville, CA 92392</p>	

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Minutes for Desert Regional Steering Committee Meeting

February 10, 2026

2:00pm-4:00pm

14343 Civic Drive, Conference Room A

Victorville, CA 92392

Minutes were recorded and transcribed by Kevin Mahany, Director, Symba

TOPIC	PRESENTER	OPENING REMARKS
Call to Order	Dawn Quigg	The meeting was called to order at 2:03pm Prayer, Amanda Uptergrove, Councilmember, City of Adelanto Pledge, Kevin Mahany
Roll Call		The following Committee Members or their alternates were present at the meeting: Dawn Quigg, Moses House Ministries Stevevonna Evans, Councilmember, City of Adelanto Kanisha Withers, Town of Apple Valley Melinda Sayers, City of Hesperia Shannon Waldron, Family Assistance Program Michael Grabhorn, High Desert Homeless Services Pastor Sharon Green, Victor Valley Family Resource Center Kevin Mahany, Symba Terry Harman, GoGo Barstow Members arriving late: Rochelle Clayton, City Manager, City of Barstow Members absent: Jaelen Spencer, Assemblymember Juan Carillo, Mike Catalano, Sheriff HOPE-InnROADS

		PUBLIC COMMENT
		The Chair opened the floor to Public Comments: Elizabeth Cook, San Bernardino County Probation Dept. reported on Shelter Court events planned on February 18 in Barstow, CA and March 18 at the Victor Valley Fairgrounds. Elizabeth reported on serving Needles in December 2025 with a feeding and cold jacket event. Stacy Minwalla, Pacific Clinics reported opening of a new Clubhouse in Apple Valley including a ribboncutting on February 18, 2026 and fliers are on the sign-in table Kimberly Bracone, Community Health Systems Inc. announced the opening of its Federally Qualified Health Center (FQHC) on Highway 18 in Apple Valley by June or July 2026. Stay tuned for more information.

		CONSENT ITEMS
Meeting Minutes	Committee	<p>The Chair opened the consent calendar portion of the agenda and promised to add Desert Manna of Barstow as an agenda item reporting on efforts assisting the homeless in Barstow.</p> <p>The Chair opened the item for public comments. (No) Public comments were made.</p> <p>Terry Harmon made a motion to approve the consent calendar and was seconded by Stevevonna Evans.</p> <p>The Chair opened the items for comment by the Committee members. (No) Discussion ensued. Vote was taken: Eight members were in favor: Dawn, Kevin, Sharon, Rochelle, Michael, Shannon, Kanisha, Melinda, # members were opposed: none # members recused: none Absent: Jaelen Spencer and Michael Catalano</p> <p>The motion was approved.</p>
	PRESENTER	PRESENTATIONS
Update on Regional CES and Wellness Center operations	Kevin Mahany	<p>Item I & J: The Chair recognized Kevin Mahany of Symba who updated on Coordinated Entry System (CES) work resulting in 54 adults and seven (7) families waiting requiring shelter and placed on the Wellness Center "waitlist". CES is also working with local cities to provide them updates on their homeless. The Victorville Wellness Center remains 98%-100% full.</p> <p>Symba reports 17 homeless are in the Wellness Center's recuperative care program with referrals provided by IEHP and hospitals including Barstow Community Hospital, Desert Valley, Providence St. Mary and Victor Global Medical Center. This service is a direct transfer of homeless hospital patients to the Wellness Center.</p> <p>For January 2026, the Wellness Center reports five (5) graduates. Symba reports working with faith communities on a mobile shower program hosted by churches and church volunteers Prayer and hot showers have assisted some adults agreeing to enter the Wellness Center.</p> <p>The Wellness Center reports the Desert Region homeless system needs housing for low income seniors too old or disabled to enter employment and for families who admit and exit the Wellness Center within 3 to 6 months.</p>
TOPIC	PRESENTER	DISCUSSION ITEM ACTION/OUTCOME
2026 Point in Time Reports	Stevevonna - Adelanto Kanisha - Apple Valley Rochelle - Barstow Melinda - Hesperia William - Victorville	<p>Item K: The chair recognized City representatives to each report on its Point in Time counts. Each city reported the number of community and city staff who volunteered and are awaiting official results expected later this year. Stevevonna reports up to 30 adults counted and 500 home water filters have been provided to residents concerned with the safety of their tap water.. Melinda, with the City of Hesperia believes the numbers of homeless counted may be higher than reported in past years as high as 72. Melinda announces the City of</p>

		Hesperia has posted a Community Grant that is available for partners addressing social issues including food and housing. William reports the City of Victorville had 41 volunteers supporting its count with final results expected in mid-Spring.
GoGo Barstow Update serving Barstow	Terry Harman	Item L: The chair recognized Terry Harman with GoGo Barstow who provided updates on the agency's work conducting street outreach serving 37 adults, feeding the poor and working with Barstow college on job readiness. GoGo also supported a Community forum.
HHAP 3 & 4 Updates for Barstow	Rochelle Clayton	Item M: The chair recognizes Rochelle to update that Desert Manna, the City and New Life Fellowship are working to expand shelter services and is working with the county's consultant HomeBase on a project.
Update on HomeBase Listening session	Dawn Quigg	Item N: The chair thanked those who provided in-person input to the Homebase team and she believes the Desert region is being heard with the need for more housing and a plan for our region should be coming to us soon.
Nomination of one (1) Government representative to the Committee	Claudia Doyle Annette Florez	Item O: The chair introduced Claudia Doyle and Annette Florez with the County Office of Homeless Services who facilitated the committee conducting an election nominating Samuel Shoup, Constituent Director with First District Board of Supervisor Paul Cook to the committee. The vote electing Sam to the committee was unanimous.
Nomination of new 2026 Committee co-chairs		Item P: The chair introduced Claudia and Annette who facilitated the election of two (2) new committee co-chair. Two candidates were nominated to be a government co-chair: Stevevonna Evans (City of Victorville) and Samuel Shoup (First Supervisor Paul Cook). In a committee vote of 8 -2, Stevevonna Evans was nominated to be a co-chair. Antonnionte Jackson with Symba was nominated and accepted the nomination as community co-chair with a unanimous vote by the committee 10-0. Elections were closed at 2:48pm.

ADJOURNMENT		
Adjournment	Dawn Quigg	<p>Item Q: The chair asked the committee that with no further business or comments by members that a motion for adjournment be made. Pastor Sharon Green made a motion that was seconded by Stevevonna Evans. The meeting was adjourned at 2:50pm.</p> <p style="text-align: center;"> The next meeting for the Desert Regional Steering Committee March 10, 2026 2pm-4pm City of Victorville 14343 Civic Drive - Conference Room A Victorville, CA 92392 </p>



HOMELESS HOUSING, ASSISTANCE AND PERVENTION (HHAP) PROGRAM GRANT EXPENDITURE UPDATE

Annette Florez

Administrative Supervisor
Office of Homeless Services

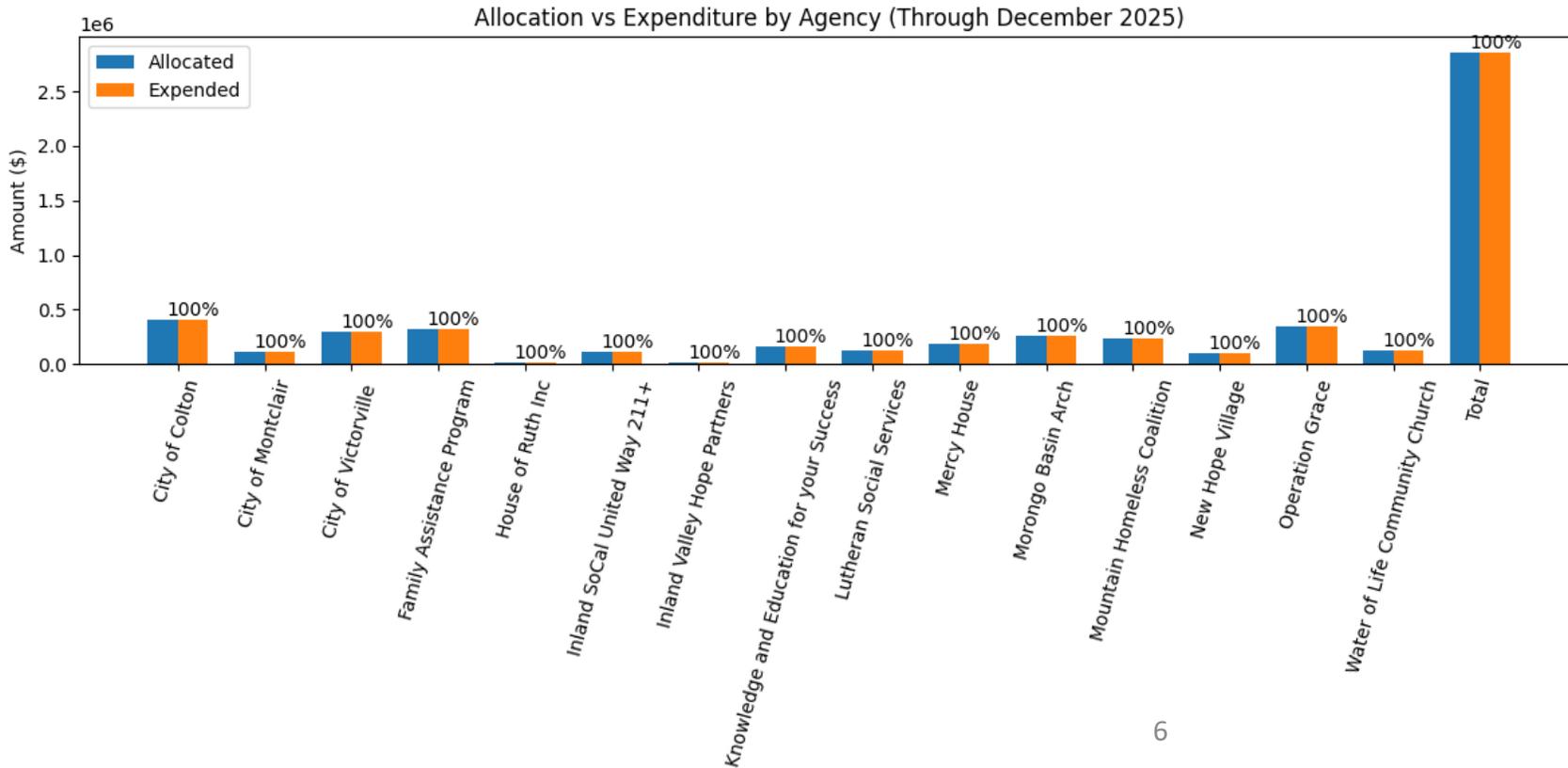


EXPENDITURE SUMMARY

- Total HHAP 1 Allocation: \$2,856,085.96
- Total Expended Through December 2025: \$2,856,085.96
- Utilization Rate: 100.0%
- Expenditure Date: June 2025
- All reported funds have been fully expended.



Agency Allocation vs Expenditure

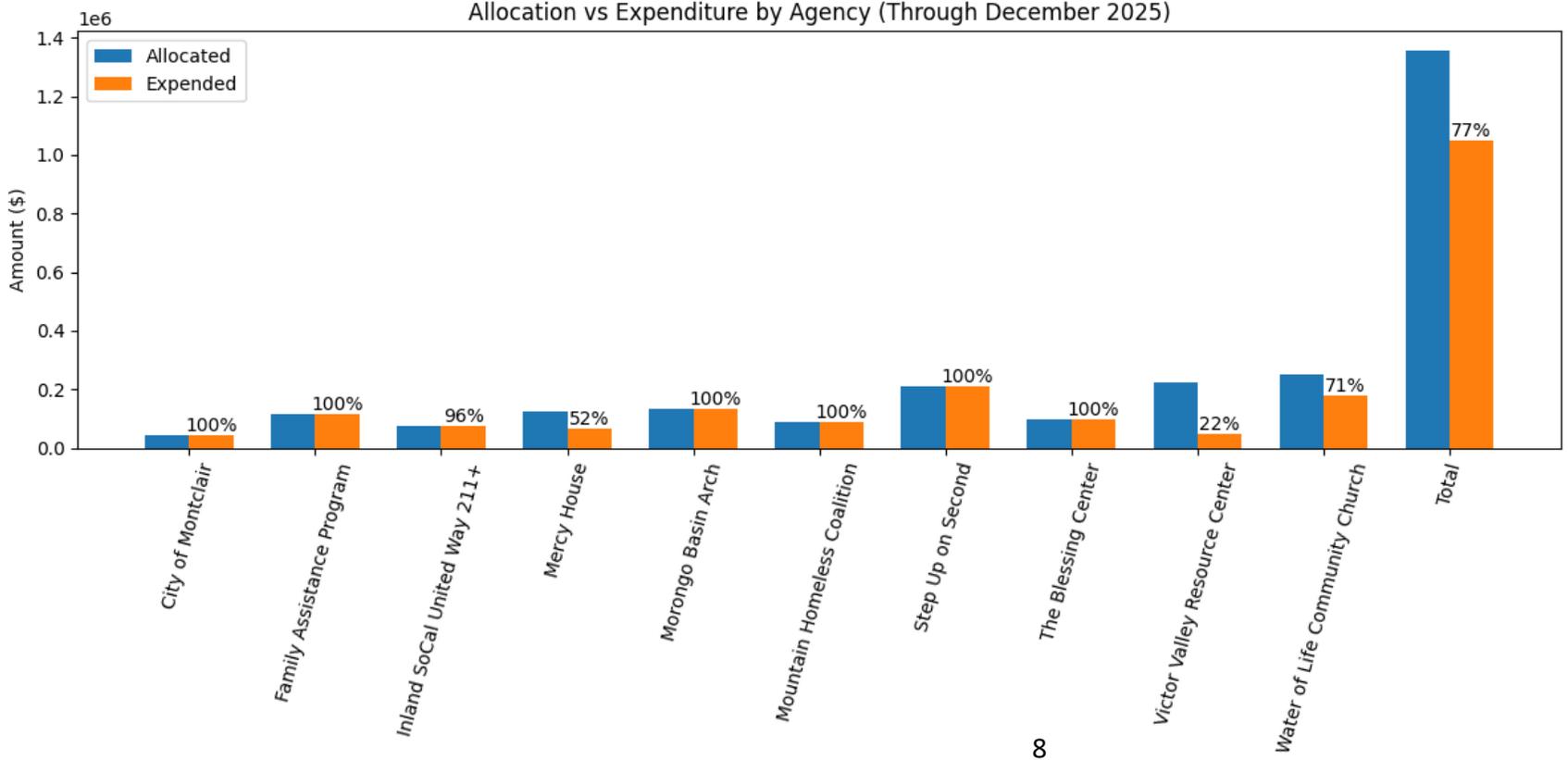


EXPENDITURE SUMMARY

- Total HHAP 2 Allocation: \$1,354,396.00
- Total Expended Through December 2025: \$1,047,656.63
- Utilization Rate: 77.4%
- Expenditure Dates: June 30, 2026
- Fiscal performance remains aligned with program expectations.



Agency Allocation vs Expenditure

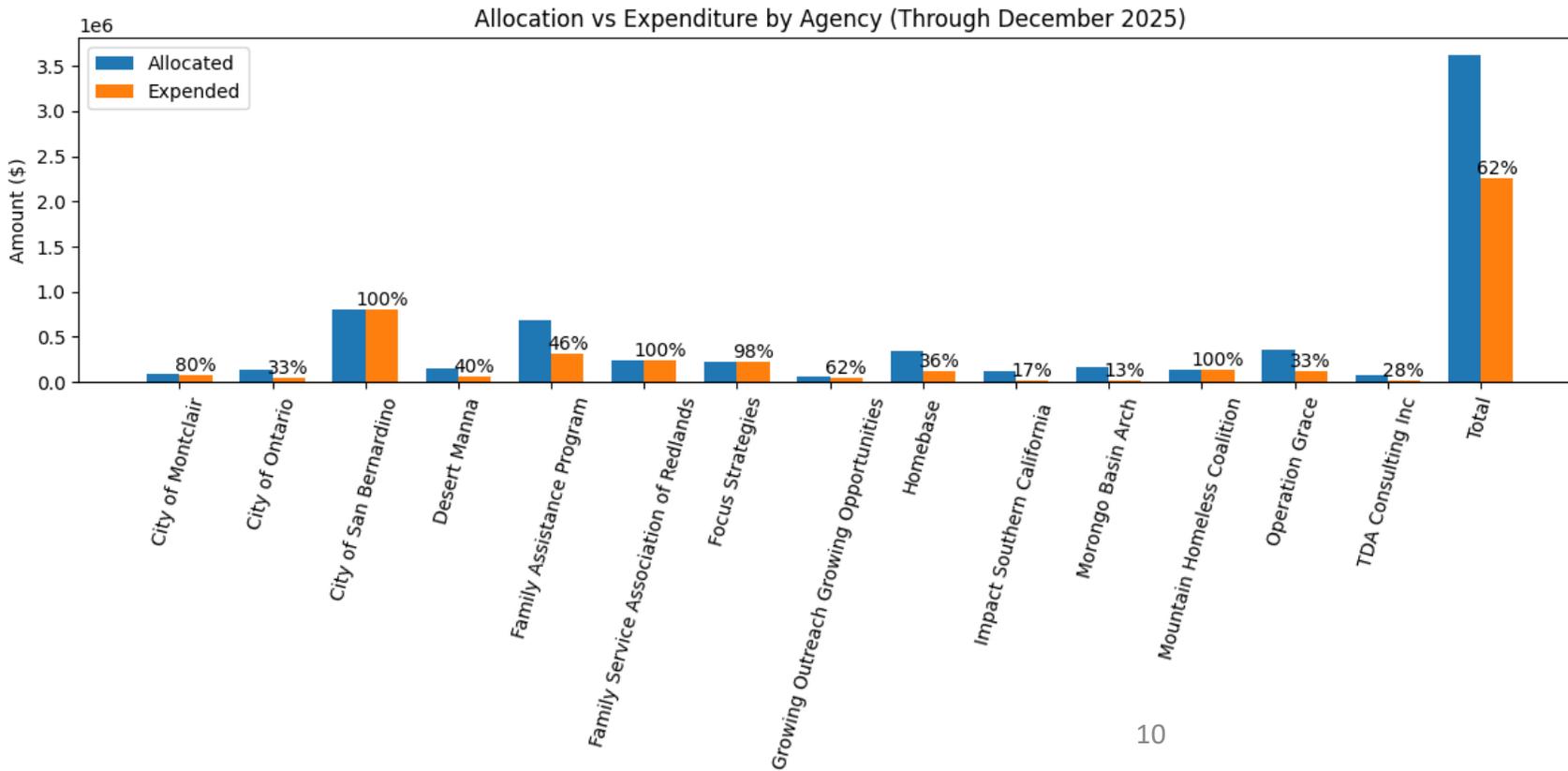


EXPENDITURE SUMMARY

- Total HHAP 3 Allocation: \$ 3,629,243.48
- Total Expended Through December 2025: \$2,264,795.47
- Utilization Rate: 62.4%
- Expenditure Dates: June 30, 2026
- Fiscal performance will increase due to new expenditures were submitted in 2026.



Agency Allocation vs Expenditure

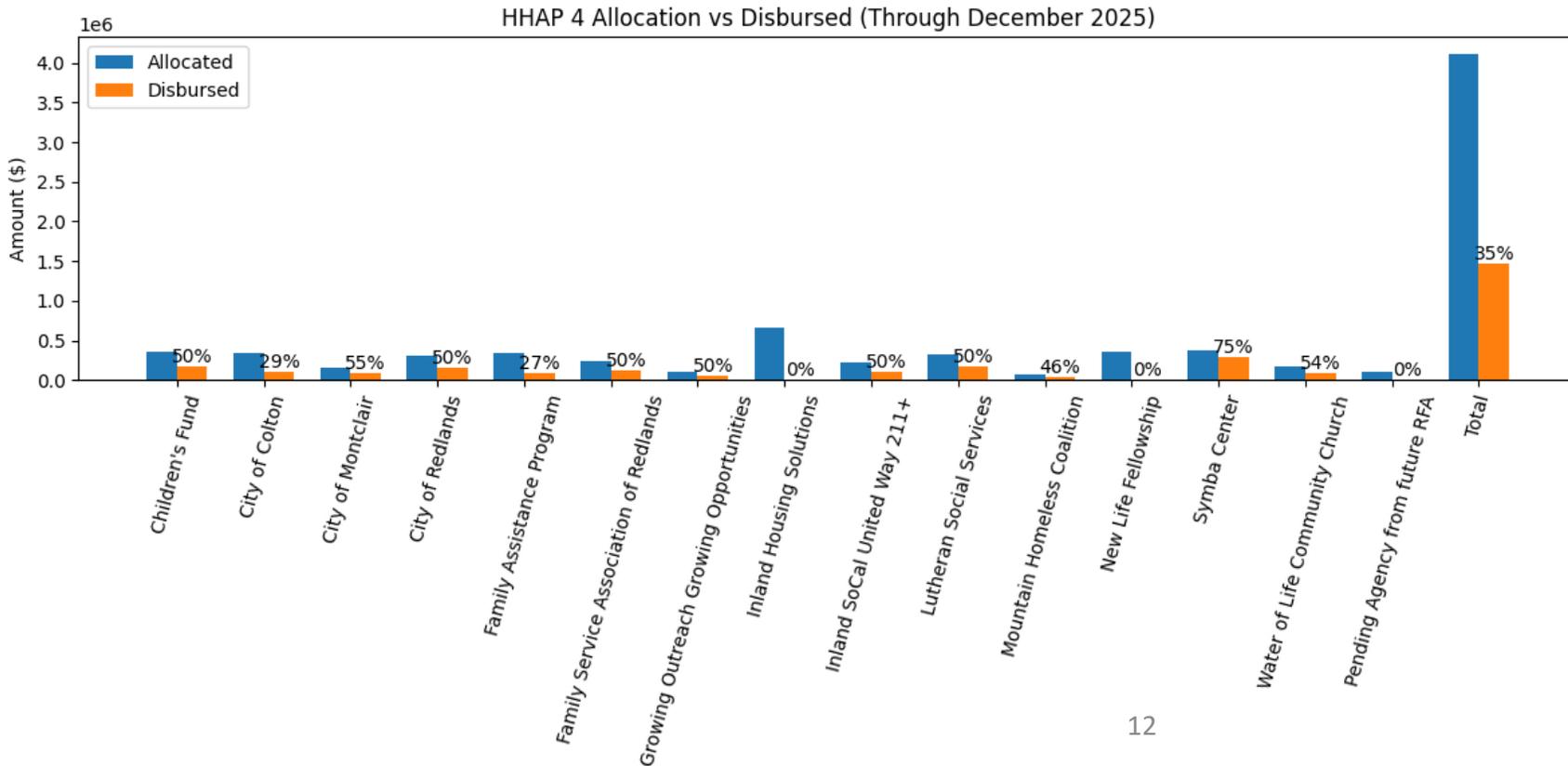


EXPENDITURE SUMMARY

- Total HHAP 4 Allocation: \$ 4,120,366.23
- Total Expended Through December 2025: \$1,461,424.35
- Utilization Rate: 35.5%
- Expenditure Dates: June 30, 2027
- Fiscal performance will increase due to new expenditures were submitted in 2026.



Agency Allocation vs Expenditure



THANK YOU/QUESTIONS?



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ATTACHMENT O

HHAP-5 SCOPE OF WORK AND APPLICATION REQUIREMENTS

**Homeless Housing, Assistance and Prevention (HHAP)
Program – Round 5**

San Bernardino County – Office of Homeless Services
Regional Funding Opportunity (West Valley, Central Valley, Mountains, High Desert, East Desert)

Table of Contents

1. Introduction
 2. HHAP-5 Overview and Strategic Priorities
 3. Available Funding and Regional Allocations
 4. Eligible Applicants
 5. Eligible Uses of Funds and Program Types
 6. Program Requirements
 7. Performance Measures, Data and Reporting
- Appendix A. Regional Funding Pools and Priorities
Appendix B. Performance Metrics by Program Type

1. Introduction

The San Bernardino County Office of Homeless Services (OHS) is issuing this Request for Application (RFA) to solicit applications for projects and services funded under the Homeless Housing, Assistance and Prevention Program – Round 5 (HHAP-5). Funding awarded through this RFA is intended to support actionable, person-centered, and regionally coordinated strategies that reduce unsheltered homelessness and increase permanent housing outcomes across San Bernardino County.

1.1 Purpose

OHS seeks applications that prioritize:

- Permanent housing solutions* and interventions that rapidly connect people to safe, stable housing
- Prevention and diversion strategies that keep households from entering homelessness
- Street outreach and coordinated service delivery that connects people to housing and supportive services
- Systems support activities that strengthen the local homelessness response system

Projects must be Housing First and low-barrier, use data-informed approaches, and demonstrate clear pathways to permanent housing.

*Land acquisition and construction/rehabilitation will generally require additional terms and conditions.

1.2 Service Regions

This RFA is organized around five geographic regions of San Bernardino County:

- West Valley Region
- Central Valley Region
- Mountain Region
- High Desert Region
- East Desert Region

Applicants must identify the region(s) their proposed project will serve.

2. HHAP-5 Overview and Strategic Priorities

HHAP is a California block grant program designed to support local strategies to prevent and end homelessness. HHAP-5 is used to fund projects that align with state and local priorities to:

- Organize and deploy the full array of homelessness programs and resources
- Sustain long-term housing and supportive services
- Prioritize permanent housing outcomes
- Pair HHAP funds with other local, state, and federal resources to expand durable impact at scale.

2.1 Housing First, Equity, and Lived Experience

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All funded projects must comply with Housing First requirements and be implemented in ways that advance racial equity and meaningful participation of people with lived experience. Applicants should describe how project design and operations will be culturally responsive, trauma-informed, and accessible to people experiencing homelessness with complex barriers.

3. Available Funding and Regional Allocations

The County’s CoC HHAP-5 award totals \$6,032,369.26. HHAP-5 funds will implement projects aligned with the County’s HHAP-5 application and approved expenditure plan. Funding awarded under this RFA is expected to be distributed through regionally scoped funding pools. Regional allocations may be updated via addenda as final amounts are confirmed.

3.1 State Deadlines and Expenditure Milestones

HHAP-5 is subject to state obligation and expenditure deadlines. Funded providers must be prepared to implement and expend funds in alignment with these milestones:

- 100% expended by June 30, 2028

3.2 Required Set-Asides

HHAP-5 includes statutory requirements on how funds may be allocated. The County will ensure compliance with these requirements across the full HHAP-5 allocation:

- At least **10% Youth Set-Aside**

Applicants should propose budgets consistent with these requirements and the specific funding pool(s) available through this RFA.

3.3 Regional and Youth Set-Aside Funding Pools

Region	Allocation (estimate)	Notes / Priorities
West Valley Region	\$716,754.23	Appendix A.1 for West Valley Region category recommendations.
Central Valley Region	\$3,158,368.34	Appendix A.2 for Central Valley Region category recommendations.
Mountain Region	\$87,554	Appendix A.3 for Mountain Region category recommendations.
High Desert Region	\$866,634.51	Appendix A.4 for High Desert Region category recommendations.

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East Desert Region	\$117,233.09	Appendix A.5 for East Desert Region category recommendations.
Youth Set-Aside – All Regions	\$603,236.00	Appendix A.6 for Youth Set Aside category recommendations.

4. Eligible Applicants

Eligible Applicants may include, but are not limited to:

- Nonprofit organizations (including 501(c)(3) community-based and faith-based organizations)
- Local public agencies and joint powers authorities
- Tribal governments and tribal organizations
- For-profit entities with demonstrated relevant experience (subject to County contracting requirements)

Applicants must demonstrate capacity to deliver proposed services, manage reimbursement-based funding, comply with Housing First and low-barrier requirements, and meet reporting and data requirements (including HMIS where applicable).

5. Eligible Uses of Funds and Program Types

HHAP-5 eligible uses fall into three primary categories: (1) Permanent housing solutions, (2) Interim housing solutions, and (3) Service provisions and systems support. Applicants must identify the eligible use category (or categories) for each proposed activity and ensure costs are directly aligned to eligible activities.

5.1 Permanent Housing Solutions

Examples of eligible permanent housing solution activities include:

- Rapid Rehousing
- Prevention, diversion, and problem-solving supports
- Delivery of Permanent Housing and Innovative Solutions*
- Operating subsidies for permanent supportive housing and other affordable housing serving people experiencing homelessness

*Land acquisition and construction/rehabilitation will generally require additional terms and conditions.

5.2 Service Provisions and Systems Support

Examples of eligible service provisions and systems support activities include:

- Street outreach and engagement for people experiencing unsheltered homelessness
- Services coordination (including connections to benefits, workforce, education, health, and behavioral health services)
- Systems Support – Systems level coordination, data, performance management, and regional partnership

activities

5.3 Program Type Mapping

Applicants may propose one or more of the program types below. OHS will classify proposed activities under the HHAP-5 eligible use categories shown.

Program Type	HHAP-5 Eligible Use Category
Rapid Rehousing	Permanent Housing Solutions
Prevention and Shelter Diversion	Permanent Housing Solutions
Delivery of Permanent Housing and Innovative Solutions	Permanent Housing Solutions
Operating Subsidies – Permanent Housing	Permanent Housing Solutions
Street Outreach	Service Provisions and Systems Support
Services Coordination	Service Provisions and Systems Support
Systems Support	Service Provisions and Systems Support

6. Program Requirements

All funded activities must meet the requirements below. If an Applicant proposes multiple activities, requirements apply to each activity.

6.1 Housing First and Low-Barrier Service Delivery

Funded projects must:

- Use Housing First practices (including low-barrier access and client choice)
- Avoid punitive approaches; prioritize engagement, voluntary participation, and harm reduction
- Provide services in a trauma-informed and culturally responsive manner
- Coordinate with the local Coordinated Entry System (CES) and related referral pathways, as applicable

6.2 Regional Coordination and Partnerships

Applicants must describe how they will coordinate with regional partners (e.g., cities, service providers, outreach teams, behavioral health, law enforcement where appropriate, and people with lived experience) to avoid duplication and maximize impact.

6.3 Fiscal and Documentation Requirements

Funded providers must:

- Maintain complete documentation for all costs (e.g., invoices, receipts, payroll, and service records)
- Track expenditures by approved budget line item and eligible use category
- Maintain audit readiness and comply with County monitoring
- Submit invoices and required supporting documentation according to the County's contract schedule

7. Performance Measures, Data and Reporting

OHS will monitor project performance and fiscal compliance throughout the contract period. Funded providers must collect and report accurate performance data, including data entered into HMIS where applicable, to demonstrate progress toward HHAP-5 goals and support required reporting to the State.

7.1 Required State Reporting

The County is required to submit HHAP reports to the State on a recurring basis (e.g., monthly and annual reporting, as required by the State). Funded providers must submit data and documentation to OHS on the schedule specified in the contract to support these reporting requirements. State reporting guidance is available at: <https://www.hcd.ca.gov/funding/hhap/reporting>

7.2 HMIS Participation and Data Quality

Unless exempt under applicable HMIS policies, funded providers must participate in HMIS and comply with data quality requirements, including timely data entry, accuracy, and required data elements. Providers must be prepared to work with the HMIS Lead and OHS on data validation and reporting.

7.3 System Performance Measures Aligned to the HHAP-5 Application

The County's HHAP-5 regional application includes system performance measures ("SPMs") and associated baselines and targets. Funded projects must identify which SPM(s) the proposed activities will support and describe how project implementation will contribute to progress toward these regional goals.

These SPMs are system-level measures; individual project applications are expected to contribute to improving system performance and are not expected to achieve an entire SPM target through a single project.

SPM 1a – People accessing services who are experiencing homelessness (Baseline: 10,351)

- Monitoring: Quarterly
- Regional Target: Quarterly reductions with an overall 10% reduction in the number of people accessing services.

SPM 1b – Unsheltered PIT Count (Baseline: 2,389)

- Monitoring: Annual Point-in-Time (PIT) Count
- Regional Target: Annual reduction in the number of people experiencing unsheltered homelessness by 5% per annum.

SPM 2 – First-time homelessness (Baseline: 7,130)

- Monitoring: Annual monitoring, supported by outreach/intake/referral data and HMIS/CES analysis
- Regional Targets:
 - Outreach, intake, and referral data will show referral response time decreases by 10% from 2024 to 2027; and
 - Annual analysis/reporting will reflect a decrease in the proportion of first-time homelessness through targeted system response efforts.

SPM 3 – Exits to permanent housing (Baseline: 3,285)

- Monitoring: Ongoing tracking of exits to permanent housing and housing inventory (e.g., HMIS/HIC)
- Regional Targets:
 - 20% increase in the number of housing units available to people experiencing homelessness between 2024 and 2027; and

- 10% increase in the number of landlords accepting housing vouchers.

SPM 4 – Length of time homeless while accessing services (Baseline: 119)

- Monitoring: Ongoing/annual HMIS, CES, and contracted provider data review
- Regional Targets:
 - 50% reduction in CES response time compared with the 2022 report;
 - 10% reduction in CES request calls abandoned by callers; and
 - Implementation of CES improvements (including multiple access points and system automation / CES module improvements).

SPM 5 – Returns to homelessness within 6 months of exit to permanent housing (Baseline: 10.00%)

- Monitoring: HMIS and CES records; housing retention monitoring
- Regional Target: Reduce the percentage of returns to homelessness within 6 months from 10% to 8% over the grant period.

SPM 6 – Successful placements from street outreach projects (Baseline: 297)

- Monitoring: Quarterly (e.g., HMIS/CES/outreach reporting updates)
- Regional Targets include:
 - 3% increase in housing placements from targeted areas;
 - 25% housing placement rate for those referred to housing; and
 - 20% decrease in the length of time from CES entry to appropriate service connections.

7.4 Performance Metrics by Program Type (Minimum Requirements)

Applicants must propose measurable outcomes appropriate to the activity. OHS may negotiate final performance measures and targets during contracting. At minimum, the County expects Applicants to track and report the indicators in Appendix B.

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Appendix A. Regional Funding Pools and Priorities

This appendix summarizes region-specific funding priorities and draft category allocations. OHS may update regional funding information via addendum.

A.1 West Valley Region (Total Allocation: \$716,754.23)

The West Valley Region category recommendation includes the following proposed investment areas:

Category / Program Type	Amount	Notes
Rapid Rehousing	Aggregate - \$716,754.23	Time-limited financial assistance, landlord engagement, and individualized case management to support long-term housing stability.
Prevention and Shelter Diversion	Aggregate - \$716,754.23	Homeless prevention and shelter diversion assistance and problem-solving supports.

Note: The total West Valley Region allocation of \$716,754.23 may be distributed across Rapid Rehousing and Prevention and Shelter Diversion activities based on demonstrated need, application quality, and final contract negotiations. The County does not commit a fixed dollar amount to each category under this RFA.

A.2 Central Valley Region (Total Allocation: \$3,158,368.34)

The Central Valley Region category recommendation includes the following proposed investment areas:

Category / Program Type	Amount	Notes
Rapid Rehousing	\$758,368.34	Time-limited financial assistance, landlord engagement, and individualized case management to support long-term housing stability.
Prevention and Shelter Diversion	\$600,000.00	Homeless prevention and shelter diversion assistance and problem-solving supports.
Delivery of Permanent Housing and Innovative Solutions	\$600,000.00	Housing delivery and innovative solutions, including conversion of underutilized buildings or existing interim or transitional housing into permanent housing.

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Street Outreach	\$600,000.00	Services for people experiencing unsheltered homelessness, including street outreach, including, but not limited to, persons experiencing homelessness from encampment sites and those transitioning out of encampment sites funded by the program known as the Encampment Resolution Funding Grant consistent with HSC Section 50251 to access permanent housing and services. This includes evidence based engagement services, intensive case management services, assertive community treatment, housing navigation, harm reduction services, coordination with street based health care services, and hygiene services for people living in encampments and unsheltered individuals.
Services Coordination	\$600,000.00	Services coordination, which may include access to workforce, education, and training programs, or other services needed to promote housing stability in supportive housing.

A.3 Mountain Region (Total Allocation: \$87,554)

The Mountain Region category recommendation includes the following proposed investment areas:

Category / Program Type	Amount	Notes
Rapid Rehousing ion	\$25,000	Time-limited financial assistance, landlord engagement, and individualized case management to support long-term housing stability.

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Prevention and Shelter Diversion	\$35,000	Homeless prevention and shelter diversion assistance and problem-solving supports.
Operating Subsidies – Permanent Housing	\$25,000	Operating subsidies in new and existing affordable or supportive housing units serving people experiencing homelessness, including programs such as Homekey, new or existing residential care facilities, funded by the Behavioral Health Continuum Infrastructure Program or the Community Care Expansion Program. Operating subsidies may include operating reserves.
Street Outreach	\$2,554	Services for people experiencing unsheltered homelessness, including street outreach, including, but not limited to, persons experiencing homelessness from encampment sites and those transitioning out of encampment sites funded by the program known as the Encampment Resolution Funding Grant consistent with HSC Section 50251 to access permanent housing and services. This includes evidence based engagement services, intensive case management services, assertive community treatment, housing navigation, harm reduction services, coordination with street based health care services, and hygiene services for people living in encampments and unsheltered individuals.

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A.4 High Desert Region (Total Allocation: \$866,634.51)

The High Desert Region category recommendation includes the following proposed investment areas:

Category / Program Type	Amount	Notes
Rapid Rehousing	Aggregate - \$866,634.51	Time-limited financial assistance, landlord engagement, and individualized case management to support long-term housing stability.
Prevention and Shelter Diversion	Aggregate - \$866,634.51	Homeless prevention and shelter diversion assistance and problem-solving supports.
Delivery of Permanent Housing and Innovative Solutions	Aggregate - \$866,634.51	Housing delivery and innovative solutions, including conversion of underutilized buildings or existing interim or transitional housing into permanent housing.
Operating Subsidies – Permanent Housing	Aggregate - \$866,634.51	Operating subsidies in new and existing affordable or supportive housing units serving people experiencing homelessness, including programs such as Homekey, new or existing residential care facilities, funded by the Behavioral Health Continuum Infrastructure Program or the Community Care Expansion Program. Operating subsidies may include operating reserves.
Street Outreach	Aggregate - \$866,634.51	Services for people experiencing unsheltered homelessness, including street outreach, including, but not limited to, persons experiencing homelessness from encampment sites and those transitioning out of

Request for Application
**Homeless Housing, Assistance
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Desert, Youth Set-Aside)**

		encampment sites funded by the program known as the Encampment Resolution Funding Grant consistent with HSC Section 50251 to access permanent housing and services. This includes evidence based engagement services, intensive case management services, assertive community treatment, housing navigation, harm reduction services, coordination with street based health care services, and hygiene services for people living in encampments and unsheltered individuals.
Services Coordination	Aggregate - \$866,634.51	Services coordination, which may include access to workforce, education, and training programs, or other services needed to promote housing stability in supportive housing.
Systems Support	Aggregate - \$866,634.51	Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system, particularly for vulnerable populations, including families and homeless youth.

A.5 East Desert Region (Total Allocation: \$117,233.09)

The East Desert Region category recommendation includes the following proposed investment areas:

Category / Program Type	Amount	Notes
Prevention and Shelter Diversion	\$87,924.82	Homeless prevention and shelter diversion assistance and problem-solving supports.

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Street Outreach	\$29,308.27	Services for people experiencing unsheltered homelessness, including street outreach, including, but not limited to, persons experiencing homelessness from encampment sites and those transitioning out of encampment sites funded by the program known as the Encampment Resolution Funding Grant consistent with HSC Section 50251 to access permanent housing and services. This includes evidence based engagement services, intensive case management services, assertive community treatment, housing navigation, harm reduction services, coordination with street based health care services, and hygiene services for people living in encampments and unsheltered individuals.
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A.6 Youth Set-Aside (Allocation: \$603,236.93)

The Youth Set-Aside category recommendation includes the following proposed investment areas:

Category / Program Type	Amount	Notes
Rapid Rehousing	\$459,321.00	Time-limited financial assistance, landlord engagement, and individualized case management to support long-term housing stability.
Prevention and Shelter Diversion	\$51,036.00	Homeless prevention and shelter diversion assistance and problem-solving supports.
Services Coordination	\$92,879.93	Services coordination, which may include access to

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		workforce, education, and training programs, or other services needed to promote housing stability in supportive housing.
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Appendix B. Performance Metrics by Program Type

Applicants must propose performance targets appropriate to the scale of funding and project design. The indicators below are recommended minimum measures and may be refined during contracting.

B.1 Rapid Rehousing

Recommended indicators:

- Households enrolled
- Households moved into permanent housing
- Average time from enrollment to housing placement
- Housing retention at 3, 6, and 12 months
- Income/benefits increases
- Returns to homelessness

B.2 Prevention and Shelter Diversion

Recommended indicators:

- Households receiving prevention/diversion assistance
- Households successfully prevented from entering homelessness
- Households successfully diverted from shelter/unsheltered homelessness
- Housing stability at 90 and 180 days (follow-up, if feasible)
- Returns to homelessness

B.3 Delivery of Permanent Housing and Innovative Housing Solutions

Recommended indicators:

- Number of permanent housing units created or converted
- Number of households placed into HHAP funded units
- Occupancy rate
- Average time from unit availability to lease up
- Housing retention at 6 and 12 months

Additional indicators may be required based on project scope, funding level, or state reporting requirements.

B.4 Operating Subsidies – Permanent Housing

Recommended indicators:

- Units supported
- Occupancy rate
- Households served in supported units
- Length of stay / housing stability indicators
- Exits to other permanent housing (if applicable)
- Returns to homelessness

B.5 Street Outreach

Recommended indicators:

- People engaged through outreach contacts
- People assessed and/or enrolled through CES (as applicable)

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-
- Referrals to interim housing, behavioral health, and other services
 - Permanent housing placements attributable to outreach engagement
 - Returns to unsheltered homelessness after placement (if trackable)

B.6 Services Coordination

Recommended indicators:

- People receiving case management/service coordination
- Connections to public benefits (e.g., Medi-Cal, CalFresh, SSI/SSDI)
- Connections to behavioral health and primary care
- Employment/education linkages (if applicable)
- Housing stability outcomes

B.7 Systems Support

Recommended indicators (deliverable-based):

- Convenings held and stakeholder participation
- Regional coordination deliverables (e.g., protocols, MOUs, workflows)
- Data/performance products produced (e.g., dashboards, reports)
- Training and technical assistance delivered
- Demonstrated system improvements (as applicable)



High Desert Regional Steering Committee

HHAP-5 Transparency & Reporting Agreement

Purpose

The High Desert Regional Steering Committee (RSC) is committed to ensuring transparent, accountable, and coordinated use of HHAP-5 funds across the region. This Agreement establishes the reporting and participation requirements that all applicants must meet as a condition of receiving regional endorsement for HHAP-5 funding.

1. Monthly Reporting Requirement

All HHAP-5 funded agencies operating within the High Desert region agree to submit a **monthly status report** to the Regional Steering Committee. Reports must include:

- **Expenditures to date**
- **Funds expended during the reporting month**
- **Remaining balance**
- **Number of individuals served**
- **Types of services provided**
- **CES assessments completed**
- **Referrals to interim or permanent housing**
- **HMIS data updates**
- **Any motel placements, outreach contacts, or stabilization activities**
- **Progress toward contracted deliverables**
- **Identified barriers, delays, or corrective actions**

Reports must be submitted **no later than the 10th of each month** for the preceding month's activities.

2. Participation in Regional Coordination

Funded agencies agree to:

- Attend monthly High Desert RSC meetings or designated subcommittee meetings
- Present their monthly report during the meeting
- Participate in case conferencing when applicable
- Coordinate referrals and service delivery with regional partners
- Support CES integration and HMIS data quality



3. Transparency and Accountability

The agency acknowledges that:

- Full transparency is required for all HHAP-5 funded activities
- The RSC may request additional information if clarification is needed
- The agency must maintain accurate financial and programmatic records
- The agency must cooperate with any regional monitoring or review processes

4. Condition of Regional Endorsement

Compliance with this Agreement is a **condition of receiving and maintaining** the High Desert RSC's endorsement for HHAP-5 funding. Failure to comply may result in:

- Removal of regional endorsement
- Notification to the Office of Homeless Services (OHS)
- Ineligibility for future regional funding recommendations

This Agreement does **not** modify the County's RFA or contract terms. It is a **regional governance standard** adopted to ensure coordinated, transparent, and effective use of HHAP-5 funds.

Acknowledgment & Signature

By signing below, the agency affirms that it understands and agrees to comply with the High Desert Regional Steering Committee's Transparency & Reporting Agreement as a condition of regional endorsement for HHAP-5 funding.

Agency Name: _____

Authorized Representative: _____

Title: _____

Signature: _____

Date: _____



THE SEASON OF GIVING QUARTERLY REPORT

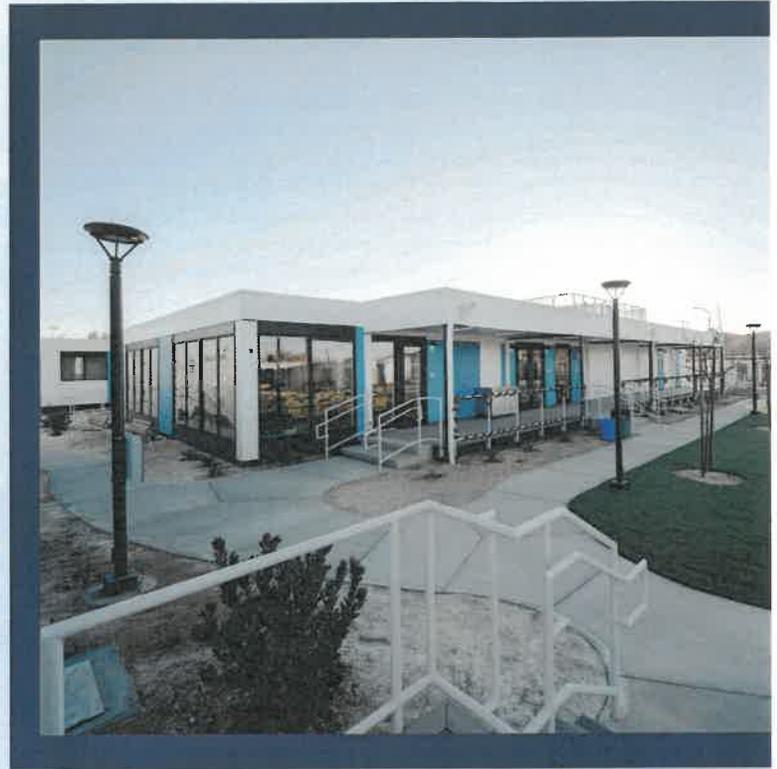
OCTOBER-DECEMBER

2025

Homelessness Solutions
Economic Development

OVERVIEW

As Victorville entered the winter months, the City's Homelessness Solutions Team continued to gain remarkable momentum, anchored by innovation, compassion, and collaboration. The Victorville Wellness Center remained a centerpiece of progress, as a countywide model for how housing and healthcare integration can transform lives on a daily basis. Through partnerships with community partners, Victorville continues to be a leader in innovative ways to address homelessness. This quarter marked significant progress in housing expansion and service delivery. The Wellness Center reached a major milestone by housing its 200th individual through its coordinated continuum of care.



This period also marked the second full year of operations, reflecting the City's continued commitment to enhancing homeless services and strengthening system-wide responses.

Throughout the quarter, ongoing improvements were made to case management and supportive services, ensuring more meaningful and effective client engagement. During the season of giving, clients received much-needed items, and community partners hosted numerous holiday meals in support of those served. Youth at the Wellness Center were also visited by Santa and were able to wake up to memorable gifts on Christmas Day.

In addition, this quarter provided an opportunity to evaluate and update services available to clients. Also, staff remained attentive to changes at both the state and federal levels that impact service delivery. The City closed out 2025 with the same strong momentum and dedication that defined the year prior.

As the season turns, the City stands committed in purpose, demonstrating that when housing, healthcare, and compassion come together, meaningful transformation takes root.

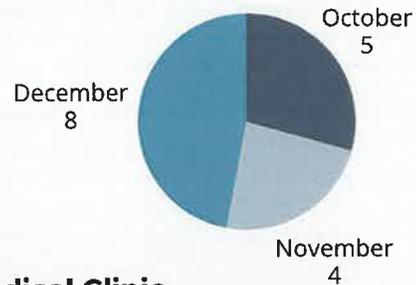
Recuperative (Respite) Care Update

The Victorville Wellness Center's operator receives the first of its kind certification for any recuperative care program within the Inland Empire.

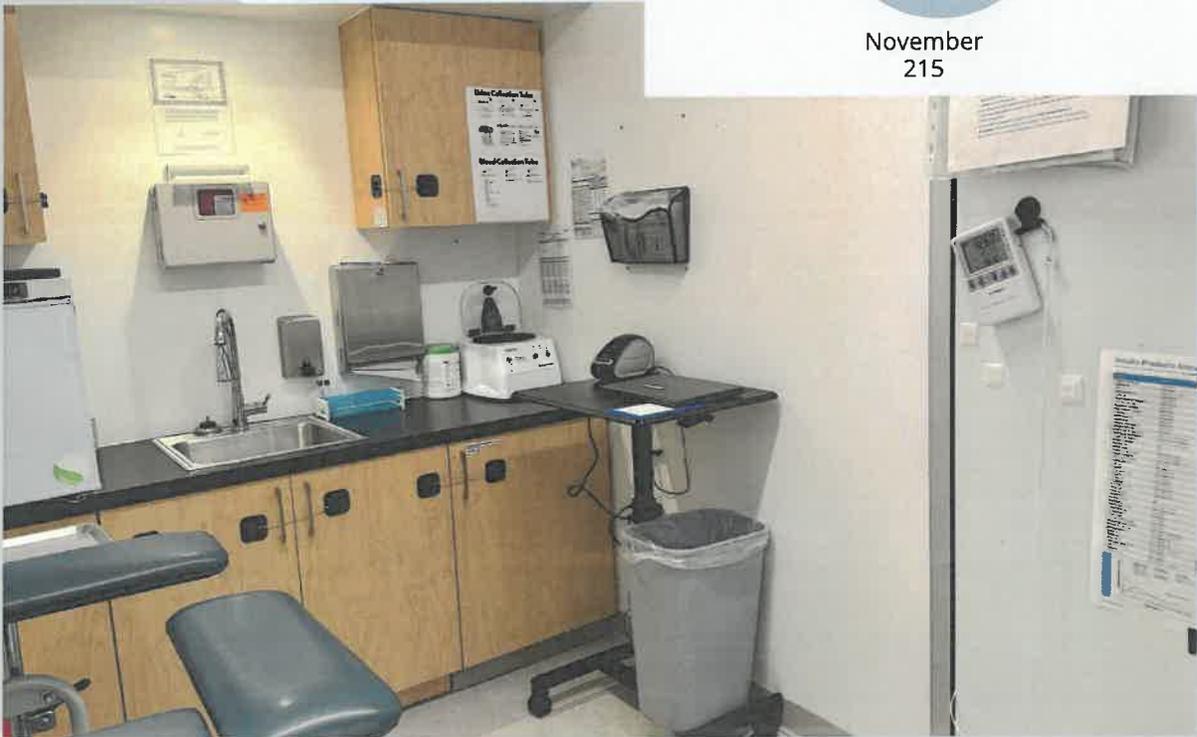
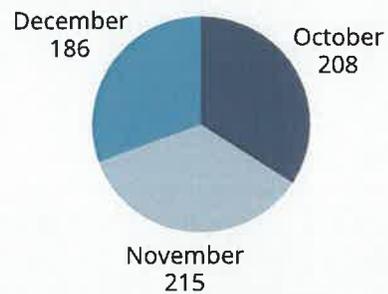
The field of medical respite care (MRC) is rapidly expanding, creating a growing need for clearly defined program characteristics and quality standards. As the leading national organization dedicated to advancing high-quality medical respite care, the National Institute for Medical Respite Care (NIMRC) has developed a certification process grounded in its nationally recognized Framework for Medical Respite Care Programs.

In alignment with these standards, the City's service provider, Symba, earned national certification from NIMRC for its medical respite and short-term post-hospitalization programs at the Victorville Wellness Center on November 13, 2025. This site-specific certification reflects the City's and Symba's commitment to high-quality, integrated healthcare and housing services.

Recuperative Care Patients Served:



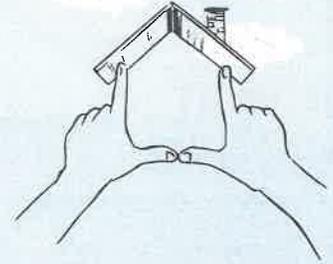
Medical Clinic Patients Served:



Note :

The number of recuperative care patients has increased incrementally this past quarter. The City and Symba anticipate the number to increase during the 3rd quarter of FY 2026.

Client Success



Teresa Massie

Teresa Massie recently celebrated a life-changing milestone as the 200th graduate of the Victorville Wellness Center, making her successful transition from years of homelessness into her own apartment.

Accompanied by her dog, Cindy Marie Lauper, Teresa has displayed incredible dedication to her recovery, working closely with Symba case managers to receive essential medical care and behavioral health treatment that addressed the root cause of her housing instability.

Driven by a humble and service-oriented heart, Teresa empowered those around her by establishing a dog-walking group designed to help build connections and provide shared encouragement. Her success is a shining example that with the right resources and resilient spirit, stability is possible.



Employee Spotlight

FELIX DIAZ PEER SUPPORT SPECIALIST



Felix Diaz was hired as Wellness Center staff in February 2024 and has made a significant impact on the team. He consistently goes above and beyond with a positive attitude that uplifts everyone around him. Known for his tireless work ethic and humble spirit, Felix embodies the core values of the Wellness Center.

Dedicated to providing critical support to those navigating homelessness, Felix carries this same spirit of service into his church, where he shares his musical talents playing the drums, piano, accordion, and bass guitar. The harmony he creates as a musician is a natural extension of his work at the Wellness Center.

Felix demonstrates that true community work is about being present and being ready to serve.



MOTEL VOUCHER PROGRAM

**A COMPASSIONATE AND STRATEGIC
APPROACH TO ADDRESSING
HOMELESSNESS IN REAL TIME.**

Purpose

The City's Motel Voucher Program, funded through the Encampment Resolution Funding Program and the Community Development Block Grant Program, provides temporary, emergency lodging in local motels for individuals or families experiencing homelessness, serving as a bridge to stable housing.

Adapting Solutions to a City's Unique Needs

As a High Desert city, Victorville faces intensified risks from extreme heat, wildfires, and sharp temperature drops in the Mojave Riverbed area. These events not only threaten the safety and health of unsheltered individuals but also places additional stress on shelter facilities already operating at capacity. The Motel Voucher Program is a flexible tool used to protect our most vulnerable residents.

**Quarterly Impact
Snapshot**

59

Adults Sheltered

16

Children Sheltered

37

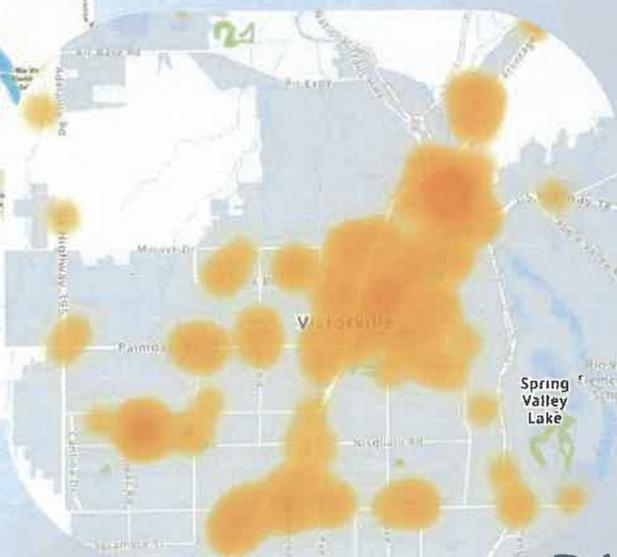
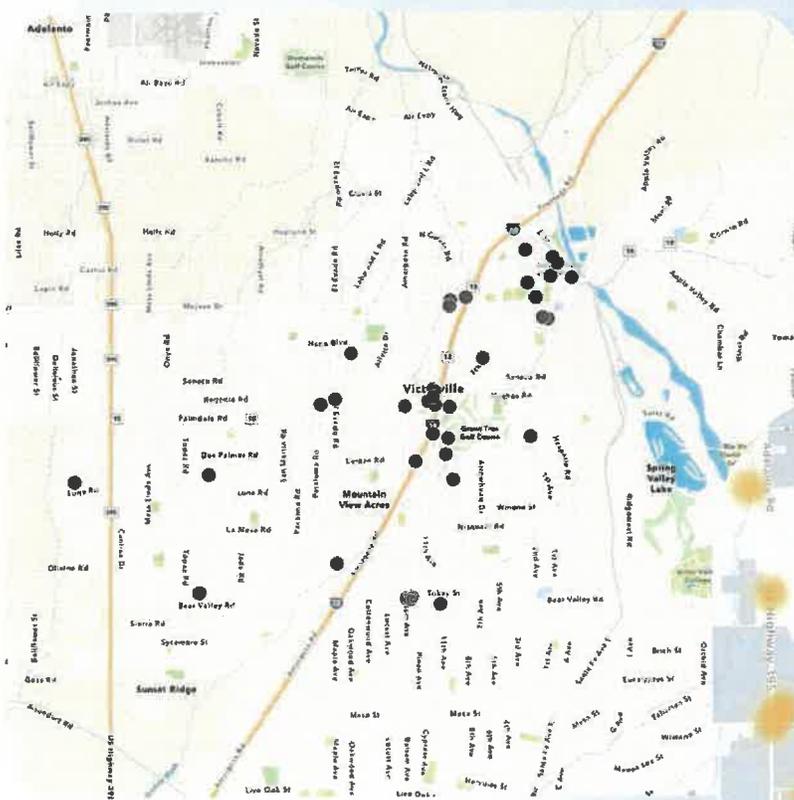
Individuals linked to additional services and/or transitioned into housing.

Data-Informed Coordination of Homelessness Solutions

Since the expansion of the Homelessness Solutions team, all homelessness-related calls and service requests have been centralized, allowing for a more streamlined and consistent approach to data collection and service coordination. This centralized intake model has improved linkage to appropriate outreach team members, community partners, and collateral agencies, including referrals and admissions to the Wellness Center.

Collected data via telephone, email, walk-ups, and Victorville Now is now being actively analyzed to identify geographic focus areas throughout the City and to develop heat maps that guide targeted outreach efforts. This data-driven approach ensures that high-concentration areas receive prioritized engagement and that clients are connected to appropriate levels of care. It also supports the identification of “high-utilizer” individuals who may require enhanced support or higher-level interventions.

Service Demand Snapshot: Over 100 Homeless-Related Inquiries This Quarter



ENGAGEMENT AND IMPACT IN ACTION



Leaders from the Southern California Association of Governments (SCAG) visited the Wellness Center as part of a tour of regional projects in November. The Wellness Center had previously been honored with the 2025 SCAG Sustainability Award for Housing Innovation, and the visit allowed officials to see the award-winning model in action.

The Homelessness Solutions Team attended the Victor Valley College Trunk or Treat on October 25, 2025. This carnival-inspired Trunk or Treat featured decorated fire trucks and hummers, candy galore, engagement booths for the kids, and special appearances by VVC's own student-athletes. During this family friendly celebration, outreach materials and resources were handed to the public, while the Homelessness Solutions Team gave out cotton candy to all the children!



For the 2025 Victorville Fall Festival held on October 4, Homelessness Solutions Staff attended and provided the community with resources and information about the City's Strategic Action Plan to reduce homelessness, the success of the Wellness Center, and the City's ability to meet people where they are by connecting them to services that address key life domains and support improved outcomes and long-term housing stability.

DEMOGRAPHICS

Wellness Center October - December 2025

46%

Mental Health

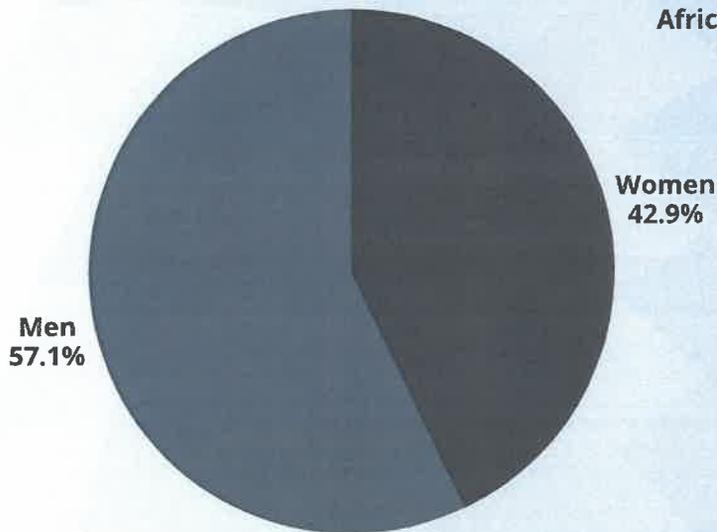
49%

Chronically Homeless

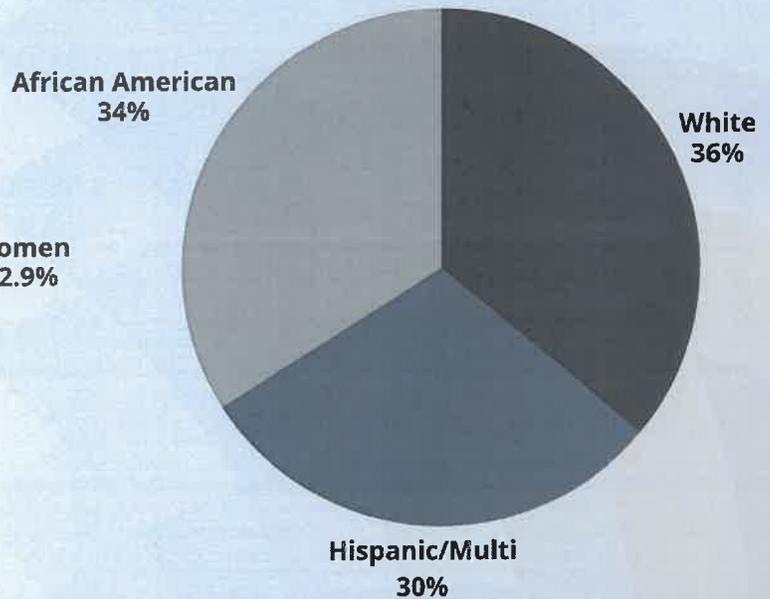
5%

Veterans

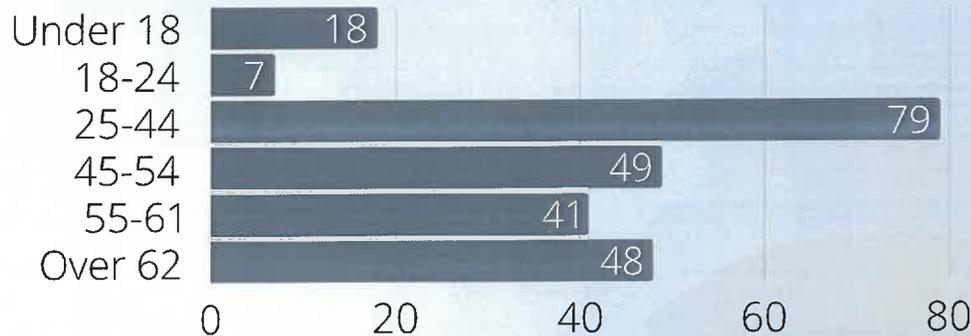
Client Gender



Race/Ethnicity



Client Age

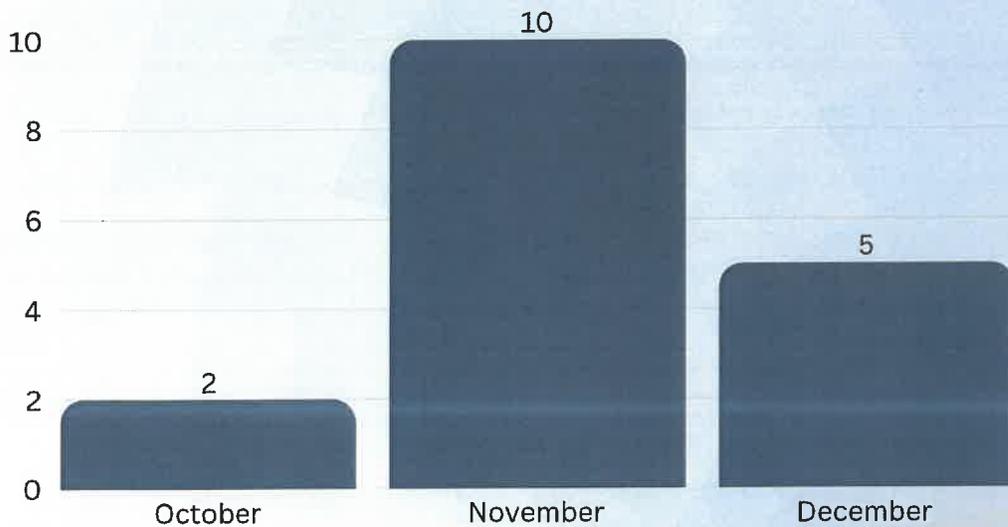
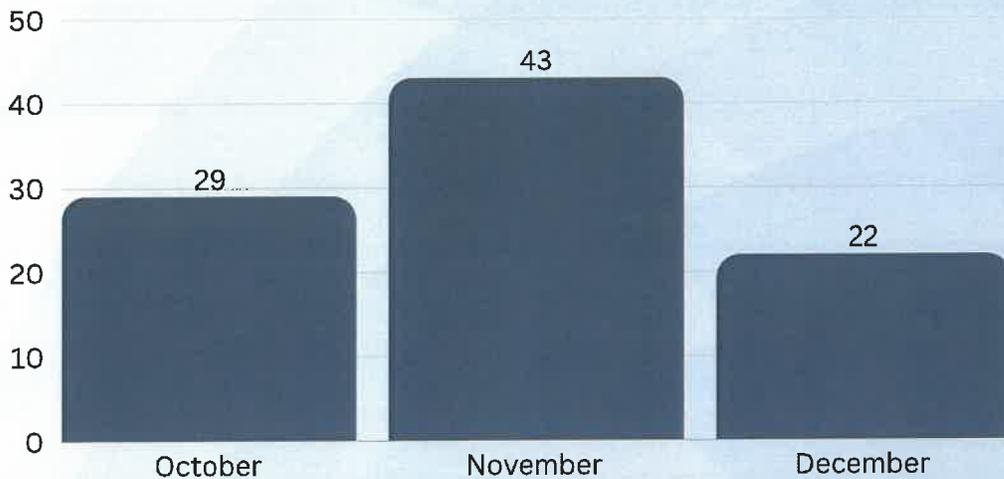


TOTAL NUMBER OF CLIENTS SERVED DURING QUARTER 2: 242

INTAKES AND HOUSING

INTAKES

94 INTAKES COMPLETED



AVERAGE OCCUPANCY

163

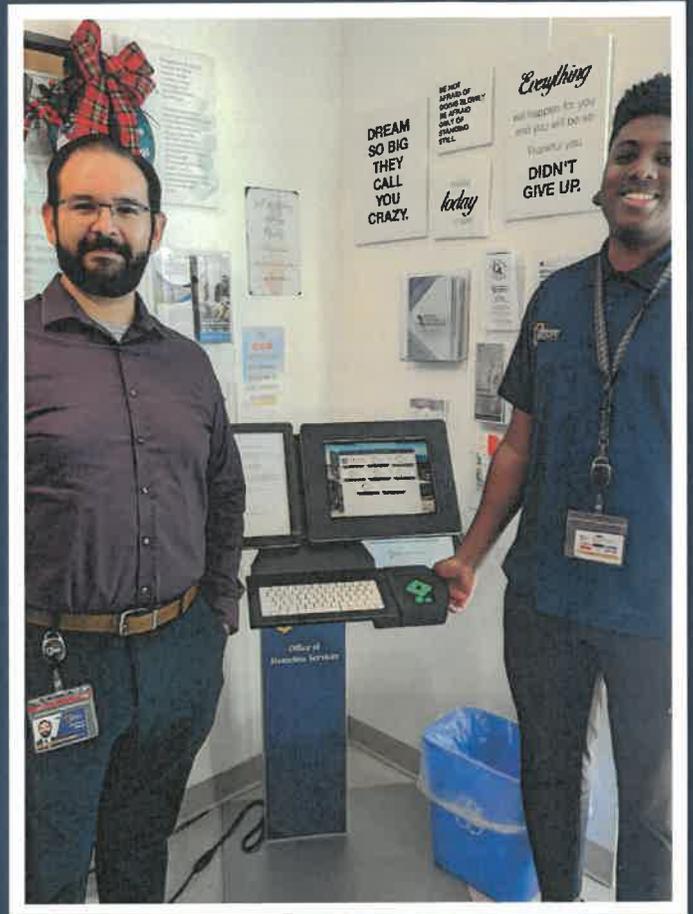


HOUSING SOLUTIONS

17 CLIENTS HOUSED DURING QUARTER 2

Expanding Access Through an OHS Kiosk

As a strong City partner, the San Bernardino County Office of Homeless Services (OHS) continues to help support clients at the Victorville Wellness Center by strengthening connections to essential community resources throughout San Bernardino County. During this quarter, an OHS kiosk was successfully deployed to the Victorville Wellness Center. This addition is intended to expand on-site access for Wellness Center clients, allowing them to more easily connect to County services, complete referrals, and access information without unnecessary travel or delays.

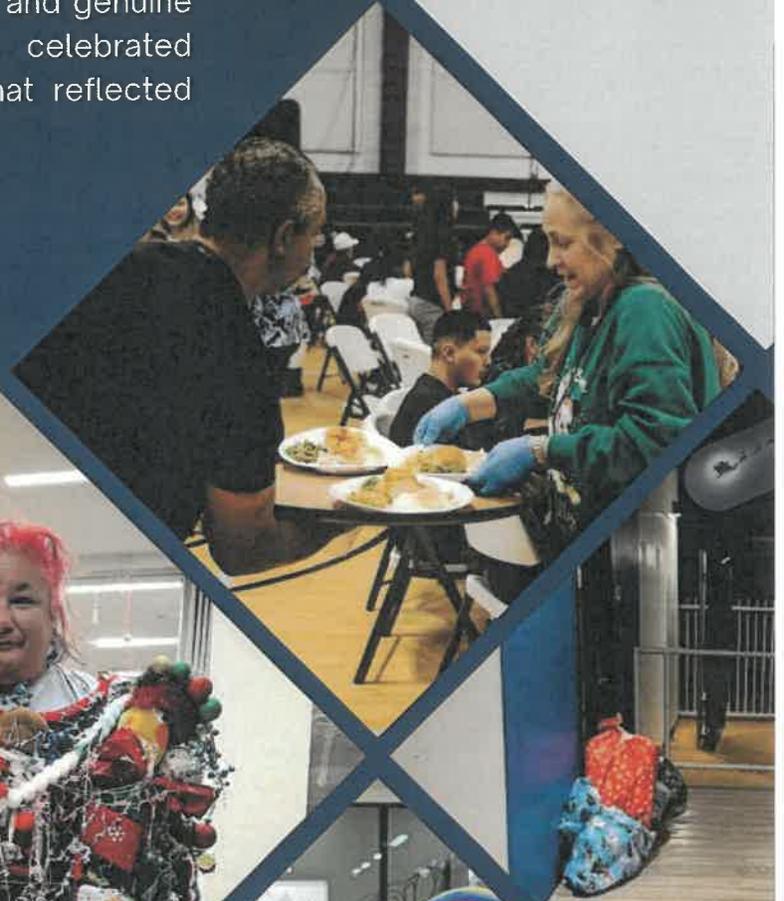


In addition to expanding client-facing technology, OHS also provided the Wellness Center with a new document scanner and a badge-making system to support day-to-day operations. These tools will help enhance administrative efficiency, improve client intake and documentation processes, and strengthen overall operational capacity at the Wellness Center.

Holiday Cheer!

This holiday season was filled with warmth, joy, and genuine connection at the Wellness Center. Clients celebrated together in a safe, welcoming environment that reflected care and dignity.

The City extends a heartfelt thank you to our partners: 3M for donating care packs; St. Mary's Medical Center Local Senior Club for handmade scarves and beanies; First Assembly of God Victorville and High Desert Second Chance for coordinating holiday meals; and dedicated City staff for bringing the holiday spirit to life.



THE WELLNESS JOURNEY CONTINUES

IN THE NEXT QUARTER THE WELLNESS CENTER TEAM PLANS TO WORK TOWARDS THE FOLLOWING MILESTONES:

**VISITOR
MANAGEMENT
SYSTEM**

**CLIENT
MANAGEMENT
SYSTEM UPDATES**

MEDICAL CLINIC

POINT-IN-TIME COUNT

RAPID REHOUSING

