



Agenda: General Meeting of the Interagency Council on Homelessness (ICH)

Meeting date,
time, and place

THIS MEETING WILL BE CONDUCTED PURSUANT TO CALIFORNIA GOVERNMENT CODE SECTION 54953(e).

Date: **March 23, 2022**

Time: **9:00 am – 11:00 am**

Place: **WebEx Meeting:** <https://sbcountybh.webex.com/sbcountybh/j.php?MTID=m53104fbcf3730ca3cad971ca775ff038>

- **Access #:** **1-415-655-0002**
- **Access Code:** **249 613 05385**

Note: Please remember to MUTE your phones. DO NOT place this call on hold should you get another call. Hang up and then rejoin the meeting.

		Time
Call to Order	Chair or Designee will call the meeting to order	9:00 – 9:01 am
Invocation/Pledge	Chair or Designee will lead the Invocation and Pledge of Allegiance	9:01 – 9:05 am
Introductions	Chair or Designee will lead the Introductions of the ICH Members by roll call.	9:05 – 9:10 am

Agenda Items: The following items are presented for informational, consent, and discussion purposes.

Public Comment	Open to the public for comments. Members of the public wishing to address the council will need to submit a request to speak prior to the time the Chair calls for public comment by typing in the chat box that you have a public comment. The Chair will call on you in the order the requests are received. Once your name has been called please unmute yourself and you will then have up to 3 minutes to speak.	
	Consent	
1	Adopt Resolution to Allow Participation in Public Meetings via Teleconference pursuant to Assembly Bill 361 <i>Pg. 3-5</i>	9:20 – 9:30 am
2	Approve Minutes of the February 23, 2022, ICH Meeting. <i>Pg. 6-11</i>	
	Information Sharing	
3	Update on CES Annual Review Process – Dr. Pat Leslie <i>Pg. 12-15</i>	9:30 – 9:40 am
4	2022 Point In Time Count (PITC) Update – Erika Lewis-Huntley, Chair, PITC Oversight Committee <i>Pg. 16</i>	9:40 – 9:50 am



Office of Homeless Services
 215 N. D Street • San Bernardino, CA 92415
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5	Office of Homeless Services Report – Tom Hernandez, Chief of Homeless Services <i>Pg. 17-22</i>	9:50 – 10:10 am
6	Emergency Housing Voucher Program Update – Rishad Mitha, Housing Authority of the County of San Bernardino <i>Pg. 23-25</i>	10:10 – 10:20 am
Council Roundtable		
	Open to comments by the Council	10:20 – 10:45 am
Adjournment		
		11:00 am

Next ICH Meeting The next regularly scheduled Interagency Council on Homelessness meeting is scheduled for:

ICH Meeting
Wednesday, April 27, 2022
9:00 am – 11:00 am
Via Webex

Mission Statement

The mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

INTERAGENCY COUNCIL ON HOMELESSNESS

RESOLUTION NO. 2022 - _____

A RESOLUTION OF THE INTERAGENCY COUNCIL ON HOMELESSNESS
FINDING THAT MEETING IN PERSON CONTINUES TO PRESENT AN IMMINENT RISK
TO THE HEALTH OR SAFETY OF ATTENDEES
AS A RESULT OF THE COVID-19 STATE OF EMERGENCY

WHEREAS, on March 4, 2020, the Governor proclaimed a State of Emergency to exist in California as a result of the threat of COVID-19; and

WHEREAS, on March 17, 2020, the Governor issued Executive Order N-29-20, under the provisions of Government Code section 8571, finding that strict compliance with various statutes and regulations specified in that order would prevent, hinder, or delay appropriate actions to prevent and mitigate the effects of COVID-19; and

WHEREAS, Executive Order N-29-20, in part, suspended certain provisions of the Ralph M. Brown Act (Brown Act) related to participation in meetings via teleconference in order to provide legislative bodies with more flexibility to hold public meetings while maintaining social distancing due to COVID-19; and

WHEREAS, on June 11, 2021, the Governor issued Executive Order N-08-21 which, in part, provides that the teleconferencing provisions set forth in Executive Order N-29-20 expire on September 30, 2021; and

WHEREAS, on September 16, 2021, the Governor signed Assembly Bill 361 into law, amending the Brown Act in order to continue some of the teleconferencing flexibility during a State of Emergency following the expiration of Executive Order N-29-20 on September 30, 2021; and

WHEREAS, in order to utilize the teleconferencing provisions of Assembly Bill 361, there must be a proclaimed State of Emergency and either: (1) social distancing measures recommended by State or local officials, or (2) the legislative body determines by majority vote that meeting in person would present imminent risks to the health and safety of attendees; and

WHEREAS, there is currently a State of Emergency in California pursuant to the Governor's March 4, 2020, proclamation; and

WHEREAS, the Centers for Disease Control and Prevention (CDC) states the Omicron variant likely will spread more easily than the original SARS-CoV-2 virus and expects that anyone with an Omicron infection can spread the virus to others, even if they are vaccinated or don't have symptoms (<https://www.cdc.gov/coronavirus/2019-ncov/variants/omicron-variant.html>); and

WHEREAS, the California Department of Public Health (CDPH) reports that the Omicron variant of COVID-19 is at least 2 to 4 times more transmissible than the Delta variant and has reduced effectiveness of certain antibody treatments (<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/COVID-Variants.aspx>); and

WHEREAS, due to the ongoing State of Emergency and the public health threat posed by COVID-19, the Interagency Council on Homelessness seeks to make findings, as required by Assembly Bill 361, that as a result of the COVID-19 State of Emergency, the highly contagious Omicron variant of COVID-19, the anticipated number of attendees, the likely inability to socially distance, and due to the unique characteristics of the size and capacity of its meeting location, meeting in person continues to present an imminent risk to the health or safety of meeting attendees; and

WHEREAS, the circumstances of the State of Emergency continue to directly impact the ability of the members of the legislative body and members of the public to meet safely in person at the meeting facilities of the Interagency Council on Homelessness; and

WHEREAS, in the interest of public health and safety, as affected by the emergency caused by the spread of COVID-19, the Interagency Council on Homelessness thus intend to invoke the provisions of Assembly Bill 361 related to teleconferencing as provided in subdivision (e) of Government Code section 54953; and

NOW, THEREFORE, BE IT RESOLVED, by the Interagency Council on Homelessness as follows:

Section 1. The Recitals set forth above are true and correct and are incorporated into this Resolution by this reference.

Section 2. The Governor's State of Emergency Declaration, issued on March 4, 2020, remains active.

Section 3. As a result of the March 4, 2020, State of Emergency, and the highly contagious Omicron variant of COVID-19, meeting in person at the meeting facilities of the Interagency Council on Homelessness continues to present an imminent risk to the health or safety of attendees due to the unique characteristics of the size and capacity of its meeting facilities, the anticipated number of attendees, and the likely inability to socially distance.

Section 4. This Resolution and the findings contained herein shall apply to all the committees of the Interagency Council on Homelessness that are subject to the Brown Act.

Section 5. This Resolution shall take effect immediately upon its adoption and shall be effective until the earlier of (i) thirty (30) days after the adoption of this Resolution, or (ii) such time the Interagency Council on Homelessness adopts a subsequent resolution in accordance with Government Code section 54953(e)(3) to extend the time during which the Interagency Council on Homelessness and its committees subject to the Brown Act may continue to teleconference in compliance with subdivision (e) of Section 54953 of the Government Code.

The foregoing Resolution was passed and adopted this 23rd day of March 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

APPROVED:

Chairperson

ATTEST:

Secretary/Clerk



**Minutes for San Bernardino County Homeless Partnership
Interagency Council on Homelessness (ICH) Meeting**

February 23, 2022
9:00 a.m. – 11:00 a.m.
Via WebEx – Teleconference

Minutes Recorded and Transcribed by Amy Edwards, Secretary II, Office of Homeless Services

TOPIC	PRESENTER	ACTION/OUTCOME
	Maria Razo, Chair	<ul style="list-style-type: none"> The meeting was called to order at 9:03 a.m.
Introductions	Tom Hernandez	<ul style="list-style-type: none"> Tom Hernandez took ICH Member roll call. Members of the public were not introduced but we had over 60 members of the public join us via telephone.
ICH Members Present		<ul style="list-style-type: none"> The following ICH members or their alternates were present for the meeting: Janice Rutherford, Joe Baca Jr., Erica Lewis-Huntley; Debra Breidenbach-Sterling, Cassandra Searcy, Debra Breidenbach-Sterling, Juan Preciado, Gary Hallen, Supriya Barrows, Dr. Georgina Yoshioka, Maria Razo, Brenda Dowdy, Sharon Green, Don Smith, Jessica Alexander, Wendell Wilson, Astrid Johnson, Chloe Diaz. Kimberly Calvin was absent We had a total of 72 participants (Council Members, Alternates, and members of the public) join the meeting.
PUBLIC COMMENTS		
		<ul style="list-style-type: none"> No Public Comment
CONSENT	PRESENTER	ACTION/OUTCOME
<p>Adopt Resolution to Allow Participation in Public Meetings via Teleconference pursuant to Assembly Bill 361</p> <p>Approve Minutes of the January 26, 2022, Special Joint meeting of the ICH and City/County CoC</p> <p>Ratify the action of the chair to Approve a Letter of Support of Operating Subsidies and Coordinated Entry System Participation for the City of Fontana's Homekey Application</p>	Maria Razo, Chair	<ul style="list-style-type: none"> Jessica Alexander made a motion to approve the consent calendar. Brenda Dowdy made the second. Don Smith objected to the title of the minutes "Minutes for San Bernardino County Homeless Partnership Special Joint Meeting of the Interagency Council on Homelessness (ICH) And the City and County Continuum of Care (CoC)". Sharon Green also objected to the title of the minutes. A roll call vote was taken. 14 members were in favor, 3 members were opposed (Don Smith, Sharon Green, and Chloe Diaz), and 1 member was absent from the vote (Kimberly Calvin). The motion was approved.

Ratify the action of the chair to provide a Letter of Support for KEYS, Light House Social Services, and US Vets for their SSVF Application.		
INFORMATION SHARING	PRESENTER	ACTION/OUTCOME
2022 Point In Time Count (PITC) Update	Erika Lewis-Huntley, Chair, PITC Oversight Committee	<ul style="list-style-type: none"> • A request has been made to move forward with a virtual command center outlining the benefits of conducting it on WebEx. • PITC Volunteer trainings will be completed as of today with a final training for the unincorporated areas of the 5th district. In total OHS with ITD conducted 25 trainings (19 virtual trainings, 1 in-person training, 4 public virtual trainings and 1 review session on the mobile app). With an average of 20 people per training for a total of about 500+ registered volunteers trained. • Roughly 2500 hygiene bags, over 500 KN95, and 500 vest were boxed and distributed to the cities and agencies for the PITC. • As of today we have over 800 registered volunteers, the most the county has ever had for the PITC. Registration closed on February 22nd.
Office of Homeless Services Update	Tom Hernandez, Chief of Homeless Services	<ul style="list-style-type: none"> • The Office of Homeless Services (OHS) will be releasing a request for applications (RFA) tentatively the beginning of March. Based on the motion approved last December for allocations, the following are the expected allocations for each region, the youth award, and the coordinated entry system (CES): <ul style="list-style-type: none"> ○ <u>Regional Distribution:</u> <ul style="list-style-type: none"> ▪ Central Valley - \$554,997 ▪ Desert - \$222,524 ▪ East Valley - \$131,094 ▪ Mountain - \$89,535 ▪ West Valley - \$164,341 ○ Total Regional Distribution: \$1,162,491 ○ Total Youth Set-Aside (8%): \$116,249 ○ Total CES Set-Aside (5%): \$72,656 ○ Total Available for RFA release: \$1,351,396 • OHS will receive \$101,718 for administrative oversight costs. OHS will coordinate with the regions for the application reviewal process and expects to bring the regional recommendations back to the Interagency Council on Homelessness (ICH) on April 27, 2022, for approval. • The Family Homelessness Challenge Grants Program is authorized by AB 140 and designed to provide funding for rapid innovation, accelerating nascent programs, expanding promising practices, or meeting new demands and conditions where practical work occurs for solutions targeted towards ending family homelessness, and any additional fiscal and programmatic information related to this grant as determined by the Cal ICH. • According to Statute, the council shall make available an application for the first round of allocations no later than March 1, 2022. • Applications shall be due to the council no later than 60 days from the date the council makes those applications

		<p>available pursuant to paragraph (1).</p> <ul style="list-style-type: none"> • Initial award determinations shall be made no more than 60 days after the deadline to submit applications. • Recipients of funds shall expend at least 50 percent of their first-round allocation by June 30, 2024. • The HDIS is a statewide data system designed to measure progress towards supporting and expanding the ongoing work aimed at preventing, reducing, and ending homelessness. This system is designed to play a pivotal role in the state’s comprehensive strategy to get more Californians into safe, stable living environments and to connect them to the health services that they need. • HDIS has also established a dashboard system that contains each county’s and continuum of care’s homeless management information system data from 2017 through 2020. The information can be accessed at: https://bcsh.ca.gov/calich/hdis.html • The data include information regarding the number of people experiencing homelessness who California served, subpopulation data, racial disparities, and demographics. HDIS plans to expand the tableau functions and expand its search capabilities moving forward. • We are at the 50 day mid-point for the 100 day Encampment Challenge. We are conducting regular case conferencing with the Rapid Results Institute. The barrier we are facing now is inadequate resources. We are struggling to locate housing. We have approximately 200 individuals in encampments that we are targeting but have very limited resources to house them. We are currently working on an Request For Proposals (RFP) and will have more information on that soon.
Ad Hoc Committee to Strategically Align Resources Report	Don Smith	<ul style="list-style-type: none"> • The goal of the Ad Hoc Committee was to establish a CoC system-wide framework to facilitate the strategic alignment of new and existing resources and implement a system-wide coordinated service delivery strategy to provide and maintain permanent housing solutions for households experiencing or at imminent risk of homelessness. • Our objectives were to: <ul style="list-style-type: none"> ○ Use a data-driven approach to define and quantify the need for housing supports and services in light of the COVID-19 pandemic, and the rising tide of housing insecurity in our communities and to establish a coordinated system-wide plan to fulfill these needs with existing and newly available funding sources. ○ Develop a framework to establish a Rehousing and Coordinated Investment Plan to strategically align new and existing resources and determine the most efficient, effective, and equitable use of each resource to meet the identified needs. (Rehousing and Coordinated Investment Tool – RCIPT). ○ Develop a framework to establish a coordinated, collaborative, system-wide service delivery approach focused on permanent housing solutions for those most in need of assistance with a particular focus on systems and programs that address historic disparities in experiences of homelessness and impacts of COVID-19. ○ Create a Resource Inventory to catalog both new and existing funding streams as well as supportive service resources available through different stakeholders in the community to inform the decision-making process on funding allocations, targeting and prioritization and supportive service alignment. ○ Establish a clear set of system-wide goals and standards of success for the Rehousing and Coordinated Investment Plan based on clearly defined data and performance measures informed by evidence-based,

		<p>best practice strategies.</p> <ul style="list-style-type: none"> • A chart of all the various funding sources, their eligibility, and prioritized uses was presented. • Key Recommendations from the Ad Hoc Committee are: <ul style="list-style-type: none"> ○ Establish a Standing Committee on Strategic Data Analysis and Resource Alignment ○ Undertake an Annual Gaps Analysis ○ Create an OHS staff position 100% dedicated to data collection & analysis and resource alignment ○ Create an inventory of current housing and homeless resource allocations (Local Investment Plan) ○ Expand and Map Affordable Housing Developments ○ Modification and Enhancement of the Coordinated Entry System
Update on CES Annual Review Process	Maria Razo, Chair and Dr. Pat Leslie	<ul style="list-style-type: none"> • An Ad Hoc Committee for the CES Annual Review was established and is led by Dr. Pat Leslie. Their first meeting was held on February 14th. Committee members are: <ul style="list-style-type: none"> ○ Greg Coffos, Step Up ○ Kimberly Starrs, Inland SoCal United Way ○ Mike Jones, Sheriff's HOPE Team ○ Sharon Green, Victor Valley Family Resource Center & HPN Chair ○ Don Smith, West Valley HPN Representative ○ Dr. Rene Keres, DBH ○ Anna Ulibarri – Water of Life ○ Daniel Herrera – Search Light Society ○ Adam Acosta – 5th District ○ Kami Grosvenor – Inland Valley Hope Partner • This committee will take us through April 25, 2022 and will provide monthly updates to this body. • The Ad Hoc Committee is currently in the process of collecting responses to a survey that went out to the CoC. The deadline for that survey is today, so we will look at this data and discuss at our next meeting. • The responses thus far have been very informative as many have provided a narrative response to some of the questions. • Once this process has been done we will not only need to update the CES guidelines but we would also need to tackle the governance charter and some of the frameworks for ICH. • The Governance Charter is something that will commence after the CES Annual Review is complete. Another ad hoc committee will be established to review our current charter.
NEW MEMBERS	PRESENTER	ACTION/OUTCOME
Introduction and Bios of New ICH Members - Jerry Gutierrez, San Bernardino County Sheriff's Department; Dr. Georgina Yoshioka, Department of	Maria Razo, Chair	<ul style="list-style-type: none"> • The Chair introduced the three newest members of ICH, Jerry Gutierrez, Dr. Georgina Yoshioka, and Supriya Barrows and read their bios.

Behavioral Health; and Supriya Barrows, Health and Human Services		
Council Roundtable	Don Smith Brenda Dowdy Maria Razo	<ul style="list-style-type: none"> Welcome new members. I'm excited for the new blood and experiences you bring to the table. The Homeless Youth Taskforce meeting is today at 3pm. Send me an email if you would like to attend. March 10th is our annual Homeless Youth/ Foster Care Summit. The flyer was sent out by OHS this morning. Tom is working on an acronym cheat sheet to share with the group. It was mentioned in the chat that someone wasn't familiar with all of the acronyms we use during the meeting so this will be a useful tool.
Adjournment	Maria Razo, Chair	<ul style="list-style-type: none"> Being no further business, the meeting was adjourned at 10:36 a.m.
Next Meeting		<p>The Next ICH Meeting will be held on:</p> <p style="text-align: right;">Wednesday, March 23, 2022 9:00 am – 11:00 am Via Webex</p>

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Attendees at February 23, 2022 • Special Interagency Council on Homelessness – Teleconference				
LAST NAME	FIRST NAME	ORGANIZATION	PHONE NUMBER	EMAIL
AKINS	SOPHIE	County Counsel		
ALEXANDER	JESSICA	Operation Grace		pastorjessicaalexander@gmail.com
BACA JR	JOE	5 th District – BOS		Joe.Baca@bos.sbcounty.gov
BARROWS	SUPRIYA	Health and Human Services		supriya.barrows@cao.sbcounty.gov
BREIDENBACH-STERLING	DEBRA	Town of Yucca Valley		dbreidenbach@YUCCA-VALLEY.ORG
DIAZ	CHLOE	Family Assistance Program		chloe@familyassist.org
DOWDY	BRENDA	SBCSS – Homeless Education Program Manager		Brenda_dowdy@sbcss.k12.ca.us
EDWARDS	AMY	OHS	909-501-0610	amy.edwards@hss.sbcounty.gov
GREEN	SHARON	HPN Chair		sgreen@vfvrc.com
HALLEN	GARY	Community Development and Housing Agency	909-387-4355	Gary.Hallen@cdh.sbcounty.gov
HERNANDEZ	TOM	OHS	909-501-0611	Tom.Hernandez@hss.sbcounty.gov
JOHNSON	ASTRID	Morongo Basin ARCH		skyviewfarm29@gmail.com
LEWIS-HUNTLEY	ERIKA	City of Rancho Cucamonga		erika.lewis-huntley@cityofrc.us
PRECIADO	JUAN	Probation		juan.preciado@prob.sbcounty.gov
RAZO	MARIA	Housing Authority of the County of San Bernardino		mgrazo@hacsb.com

RUTHERFORD	JANICE	2 nd District - BOS	Janice.Rutherford@bos.sbcounty.gov
SEARCY	CASSANDRA	City of Victorville	csearcy@victorvilleca.gov
SMITH	DON	Creating Community Solutions	donsmithsolutions@outlook.com
WILSON	WENDELL	Mountain Homeless Coalition	wendellcw200@gmail.com
YOSHIOKA	GEORGINA	DBH Interim Director	georgina.yoshioka@dbh.sbcounty.gov

*Please note we do not take attendance of members of the public that joined via tele-conference

Interagency Council on Homelessness (ICH)

CES REVIEW ADHOC COMMITTEE PROGRESS REPORT March 23, 2022

Context

Coordinated Entry System (CES) Review Ad Hoc Committee (Committee) was initiated as part of the response to U.S. Department of Housing and Urban Development (HUD) annual review of the mandated CES. February, 2022 marked the formation and the initial meetings of the Committee. This is a brief report is offered to Interagency Council on Homelessness (ICH) to summarize progress. The formation of the Committee included identification of its, purpose, scope, expectations, and membership.

Purpose of the Ad Hoc Committee

To collate and use the data collected to identify key features for CES system revisions.

Scope of Work

Summarize and analyze input on CES performance and potential design options, including:

1. Current ICH/SB CoC Survey and meeting input - Session 1 - Summary of findings
2. Technical Assistance Collaboration study and feedback from CES brainstorming and ICH sessions- Session 2
3. Find commonality/ differences in recommendations from 1 & 2 and transition focus to usage (demand) and resource data
4. Review data (demand/ resources/response) in CoC (and variances in subregions) Session 4
5. Summarize findings and recommendations based on the data analyzed - Sessions 5 & 6
6. Review current policies to assess where changes would need to occur if recommendations were adopted. Homework and Session 6.

Expectations

Adhoc Members should be prepared to:

- Consistently participate in focused, one-hour meetings
- Complete "homework" between sessions to prepare for the next session and maximize meeting time effectiveness
- Focus comments on system-wide needs (rather than single agency perspectives).
- Focus on recommendations founded in data
- Review findings and recommendations for consistencies/inconsistencies with current system and policies.
- Maintain objectivity and professionally manage reactions to the final outcomes after the committee's work is processed by the community by ICH, HUD, other stakeholders, and the larger community

Committee Membership

A call for volunteers to participate in the Ad Hoc Committee was issued in early February and the following accepted membership.

Adam Acosta – 5th District Chief of Staff (Bryant Vargas Alternate)

Greg Coffos – Step Up (Kimberly Williams as an alternate)

Sharon Green – ICH Member (Victor Valley Family Resource Center)

Kami Grosvenor – Inland Valley Hope Partners
Daniel Herrera – Searchlight Society
Mike Jones – HOPE Team
Dr. Rene Keres – Department of Behavioral Health
Don Smith – ICH Member
Kimberly Starrs – Inland So Cal United Way (Shirli Driz as Alternate)
Anna Ulibarri – Citylink
Consultant Pat Leslie will chair the committee and ICH leadership and Collaborative Applicant are able to attend.

Meeting Schedule

Every other Monday for one hour in virtual meeting format, from February 14 – April 25, 2022.

Progress Report

The Committee has met three times using the Scope of Work as the primary guide for the agendas. In session 1, a summary of results of the CES survey was reviewed. Given the limited number of responses, members decided to re-distribute the survey and to suggest that regional leaders encourage their constituents to respond. During the discussion it was noted that the re-distribution might not really change the results, however, the action aligns with comments from ICH for broad participation in the CES review and development processes.

Survey Summary

A survey designed to gather both quantitative and qualitative information a summary of which was reviewed. The quantitative summary addresses the representative distribution of responses, data quality and integrity, and an item by item report on the averages, modal scores, and range of scores. In general, the aggregate response to both distributions represents an estimated 15% of those sent the survey directly. Some responses specifically noted that the survey represented information collected for an organization or group of people.

The narrative comments included in the responses were substantial, yielding 109 comments concerning an array of issues. Themes in the narrative responses include:

- The current CES system does not fulfill all the features HUD-mandated features found in the requirements as expanded in 2016-17, however, does well in protecting the privacy of clients and meets basic requirements for use of a standardized tool.
- Narrative comments clearly state that no one organization can effectively implement the full CES as mandated. In composite, feedback indicates that an integrated system, drawing on resources from the County, community and faith-based organizations, and state resources are needed. Respondents expressed a desire for a more collaborative CES system with policies and procedures that are clear, comprehensive, and followed. Surveys also reflect a desire for a system that is client-centered, able to meet the needs of a broad array of clients, and adapt to sub-regional conditions.
- Access to emergency housing and services is a critical element. Without immediate access to emergency intervention, clients wait for extended periods (sometimes three weeks or more) for response.

- CES planning is encouraged to include hospitals, healthcare, law enforcement, street outreach, Veteran’s assistance in addition to the County departments, community and faith-based organizations, ICH members, and the Collaborative Applicant.
- Limited resources impact the effectiveness and efficiency of the system.
- HUD’s mandates for CES grew substantially over time. Logically, the SB CES needs to grow and change to meet those mandates. Surveys strongly indicate a desire to include several optional features in the system as well. Together these factors indicate updates to the CES system are needed. Noting that the CES system is more than the CES operator, the calls for collaboration, cooperation, and clarity are logical.

Several items arose during the discussion of survey findings and narrative comments. These included:

- Questions about utilizing a phased approach – ISCUW described the current multi-step process.
- The merit and the risks of only collecting as much information as needed to be able to refer the person seeking services to the appropriate next step. There needs to be a balance between keeping people engaged in the outreach and assessment processes and having enough information to avoid referring them to an inappropriate resource.
- Need to hear the challenges experienced by the folks with ‘boots on the ground’
- How can a regional approach (mandated by HUD) also accommodate sub-regional factors?
- Is there an opportunity for a regional ‘gateway’?
- What about the person’s preferences – where and from whom
- Concerns about reverse-referrals and their impact on actually prioritizing the most vulnerable.
- What about those ‘at risk’? Diversion resources?
- The current CES system gets bogged down –full assessments and limited capacity of emergency services
- Need a fluid, collaborative process that is able to respond
- Need to triage and enter into system (data)
- Need a real-time data base of housing vacancies and emergency response services
- Need an education piece that informs a broad audience of intensions of the CES
- Need to strengthen communication and collaboration.

Comparison of Evaluation Reports Survey

The Technical Assistance Collaborative (TAC) 2020 report on CES, a description of and highlights from a community brainstorming session held in the Fall of 2020 subsequent to the release of the TAC report in the summer of 2020 notes from a community and survey results were compared. The Committee found that the information in each of these align well with respect to findings and recommendations.

Review Discussion of recommendations and concerns included:

- Concerns about the use of a paper outreach/intake that often means a delay or additional steps taken before it can be entered into the HMIS. Outreach teams need access to CES, and the capacity to enter information directly.
- Need for immediate response. Outreach needs to be able to administer the Vi-SPDAT, capacity to track clients in the system is necessary.
- There is a lack of clarity in policies and procedures; need training, communication, coordination in order to use system effectively. By-Laws Policies and procedures need to be ‘user friendly’ – need to be reworked so that they can be easily understood and followed. Maybe a check-sheet.

- The Assessment instrument needs to be re-worked. The VI-SPDAT doesn't tell the whole story of individual histories and experiences.
- What about the use of technology to assist in the system? There could be substantial benefits.
- In a regional design, how do we manage restrictions on services that are mandated by other funding sources? For example, a city's ESG entitlement funds that can only be used in that jurisdiction.
- The CES design can go beyond assessment of the characteristics of the individual. For example, resources available in a specific area only, or client preferences for the geographic area where they want to be served.
- Need to include the support of the broader faith community; include lived experience and the desires of the 'consumers/customers' of services.

Next Steps

HUD also requires that Continuums of Care (CoC) include feedback from consumers in the annual CES review. The Committee is initiating the process for gathering information from system users, the consumers of our services. This effort intends to gather information from persons who are sheltered or housed, and those who remain unsheltered but have been in contact with the system in some way. A report on the data and analysis will be produced by early April.

During the next several weeks, the Committee will be gathering and reviewing information about the demand for housing and services, the system resources available for response, and CES processes. This information is intended to help understand system capacity and identify areas of need.

Summary

The CES Review Ad Hoc Committee Members' diligence and cooperative spirits have allowed us to make solid progress on the scope of work and to expand the tasks to include gathering information from our CoC users.



**County of San Bernardino
Office of Homeless Services**

215 North D Street, Suite 301 • San Bernardino, CA 92415-0044

Phone: (909) 501-0610 • Fax: (909) 501-0622

Email: homelessrfrp@hss.sbcounty.gov • Website: <http://www.sbcounty.gov/sbchp>

Point In Time Count (PITC) Report

Date March 23, 2022

Presenter Erika Lewis-Huntley, PITC Oversight Committee Chair

Announcements The table below lists the announcements for today’s meeting.

Announcements	
<ul style="list-style-type: none"> • The PITC was conducted on February 24, 2022 with a total of 24 City’s and several unincorporated areas. Volunteers from faith-based organizations, homeless providers, colleges, and county departments together with community members participated in the count. • PITC data is in the process of being reviewed and de-duplicated. The final report is expected in late April. • OHS with ITD conducted 25 trainings (19 virtual trainings, 1 in-person training, 4 public virtual trainings and 1 review session on the mobile app). Resulting in: <ul style="list-style-type: none"> • Total Registered Volunteers 870 • Total Registered for public training 253 <ul style="list-style-type: none"> ▪ Total attended public training 150 ▪ Total attended City Trainings 274* • Total trained 424* • Total Participated in the PITC 400* • Total walk-in volunteers 108* • County Employees registered 264 <ul style="list-style-type: none"> ▪ County Employees participated 88* 	<p>(* data missing, # could increase)</p>
<ul style="list-style-type: none"> • The volunteer survey will be sent out by Friday 3/18/22 to all registered and walk-in volunteers. • OHS is currently working on certificates for all participating volunteers. 	



**County of San Bernardino
Office of Homeless Services**

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Email: homelessrfp@hss.sbcounty.gov • Website: <https://wp.sbcounty.gov/dbh/sbchp>

**Office of Homeless Services Report
Prepared for the Interagency Council on Homelessness**

Report purpose The purpose of this document is to present the Office of Homeless Services (OHS) report and to record action items from prior Interagency Council on Homelessness (ICH) meetings.

Date March 23, 2022

Presenter Tom Hernandez, Chief of Homeless Services

Announcements The table below lists the announcements for today’s meeting.

Announcements	
Homeless Housing, Assistance and Prevention (HHAP) Round 2 Update	
<ul style="list-style-type: none"> The Request for Applications (RFA) for HHAP Round 2 Continuum of Care funding was released on March 17, 2022, through the homelessrfp@hss.sbcounty.gov list serve process. There are five regions to be served within the SBC CoC: 1) Central Valley Region; 2) Desert Region; 3) East Valley Region; 4) Mountain Region; and 5) West Valley Region. Applicants who wish to provide services/assistance to more than one region must submit an application for each region. The estimated HHAP-2 funding amount available for distribution for programs and projects for the five regions is \$1,162,491. Funding for services specific to the needs of homeless youth is \$116,249, and \$72,656 for the Coordinated Entry System for a total distribution amount of \$1,351,396 for the SBC CoC. The estimated breakdown for the regions is as follows: 1) Central Valley Region: \$554,997; 2) Desert Region: \$222,524; 3) East Valley Region: \$131,094; 4) Mountain Region: \$89,535; and 5) West Valley Region: \$164,341. The following is a breakdown of the application timeline: 	
Release of RFA	Thursday, March 17, 2022
Application Workshop	Thursday, March 24, 2022, at 9:00 A.M. (Local Time)
Deadline for Submission of Questions	Thursday, March 24, 2022, by 5:00 P.M. (Local Time)
Deadline for Applications	Thursday, April 7, 2022, by 4:00 p.m. (Local Time)
Date for Tentative Contract Award	May/June 2022



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2021 Continuum of Care (CoC) Award Announcement

- On March 14, 2022, the U.S. Department of Housing and Urban Development (HUD) announced the award of \$2.6 billion in CoC Homeless Assistance Grant projects.
- These grants awarded by the U.S. Department of Housing and Urban Development (HUD) will provide agencies within the County of San Bernardino over \$14 million to provide transitional housing and furnish permanent housing in the form of rapid rehousing and permanent supportive housing, coordination of CoC planning activities, as well as funds to support the countywide Coordinated Entry System for those experiencing homelessness.
- HUD's decision to award these programs will bring nearly \$15 million directly to agencies within the County of San Bernardino to fund twenty-two (22) projects.
- The award list is as follows:

Agency	Project Name	Amount Requested	Amount Awarded
Housing Authority of the County of San Bernardino (HACSB)	Cornerstone	\$464,171	\$502,187
Family Assistance Program	DV Coalition	\$2,239,034	\$2,352,206
San Bernardino County Office of Homeless Services	FY 2019 San Bernardino HMIS Renewal	\$250,158	\$250,158
San Bernardino County Office of Homeless Services	FY 2019 San Bernardino Planning Grant	\$447,807	\$447,807
Time for Change Foundation	Homes of Hope	\$409,728	\$433,560
Lighthouse Social Service Center (LSSC)	Hope for Heroes	\$569,336	\$609,490
LSSC	Hope for Heroes 2	\$372,608	\$393,987
Inland Valley HOPE Partners	Hope Partner's Family Stabilization	\$159,437	\$170,621
Inland Housing Solutions	Infinite Horizons – RRH FY 2019	\$557,986	\$581,602
Knowledge and Education for Your Success (KEYS)	KEYS for Life	\$266,389	\$281,281
KEYS	KEYS for Success	\$320,040	\$341,736
HACSB	Lantern Woods	\$171,542	\$186,134
HACSB	Laurelbrook Estates	\$409,692	\$443,004
New Hope Village	New Hope Too! 2019	\$43,643	\$45,843
HACSB	New Horizon	\$2,259,348	\$2,451,768
Inland Empire United Way	Pathways Home – CES 2019	\$403,136	\$403,136
Lutheran Social Services	Permanent Housing for Homeless with HIV/AIDS	\$81,989	\$84,696
HACSB	Project Gateway	\$211,782	\$228,918
Step Up on Second Street	Step Up San Bernardino Consolidated	\$2,491,280	\$2,681,672
HACSB	Stepping Stones	\$401,771	\$435,983
U.S. Vets	U.S. Vets SB PH Renewal Project Application FY2019	\$1,178,804	\$1,255,841
HACSB	Whispering Pines	\$225,053	\$243,485
Awards		\$13,934,734	\$14,825,115



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Encampment Resolution Funding Grant and 100-Day Challenge

- Governor Gavin Newsom announced last week that the state would award \$50 million in Encampment Resolution Funding (ERF) grants to help house homeless people who formerly lived in encampments. This includes a \$1.7 million award to San Bernardino County to re-house 150 homeless individuals. Clearing homeless encampments have been a priority of the Newsom Administration.
- These funds will be used to expand the current efforts engaged within the 100-Day Challenge to address homelessness within encampments in four pre-identified areas near the Santa Ana and Mojave riverbeds.
- The proposed services to individuals and families residing within the targeted encampment areas will be based on a collaborative partnership between several agencies, sponsored by the Office of Homeless Services (OHS). Each encampment site has been identified by the encampment working group and have identified over 200 individuals residing in the aforementioned sites.
- The initial goal of the ERF Program will be based on the developed goal through the 100-Day Challenge, “In 100 days, we will work with 150 individuals living in encampments, with 30% becoming stably housed and 60% connected to services on the pathway to housing, and 40% will identify as Black, Indigenous, or a person of color (BIPOC).”
- The following long-term associated project aims have been developed for intervention implementation and expansion to other large encampment areas identified by the Sheriff’s HOPE team in other county areas:
 - Provide management and supportive services to support activities in alignment with a Housing First and trauma-informed care approaches.
 - Offer intensive and empathetic outreach and engagement services that support the human experience, dignity and rights of the encampment residents, with a focus on permanent housing, including the provision of focused case management services including on-site case management, individualized and/or group counseling, assistance with the completion of mainstream benefit applications, assistance with finding and maintaining employment, and other necessary mainstream supportive services.
 - Develop individualized permanent housing plans with encampment residents to support their transition from the encampment site into a permanent, stable housing situation, with short, medium, and long-term goals.
 - Make available immediate interim and permanent housing options to encampment residents who are ready to transition.
 - Ensure residents have access to potable water, showers, laundry, toilets, common places (i.e., to eat and meet), wireless communication options, storage, waste collection, transportation, and meals.
- The ERF Program plan is anticipated to be operational early 2022 and is anticipated to operate through June 30, 2024.



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Homeless Housing, Assistance and Prevention (HHAP) Round 3 Update

- On January 14, 2022, the County received a request from the state to submit two standard agreements for initial awards of funding for the HHAP Grant Program Round 3 (one on behalf of the County and one on behalf of the CoC). Per the Statute, “Upon receipt of an agreement, the bill would require the council to allocate 20% of the eligible cities, counties, or continuum of care’s allocation of round 3 funds, or 25% of that allocation if the city, county, or continuum of care applies jointly with a counterpart entity or entities, as provided. In order to receive the balance of its round 3 allocation, the bill would require the applicant to submit an application to the council by June 30, 2022, that includes a local homelessness action plan and specific outcome goals developed in accordance with specified requirements.”
- The CA-609 CoC HHAP Round 3 initial disbursement amount of \$780,374.96 (of the total award amount of 3,901,874.80) was requested for approval by the Board on March 1, 2022. San Bernardino County as the Administrative Entity on behalf of the CoC will receive its remainder disbursement in the amount of \$3,121,499.84 after approval of the HHAP Round 3 application due by June 30, 2022, and full execution of the Remainder Disbursement Contract for Funds.
- Once the initial award on behalf of the CoC has been received by OHS, the office will return to the CoC governing board (ICH) for instructions on how to spend the funding for the following activities:
 - Development and completion of a local homeless action plan
 - Capacity building and workforce development for the jurisdiction’s administering staff and providers, including technical assistance to culturally specific providers.
 - Funding existing evidence-based programs serving people experiencing homelessness.
 - Investing in data systems to meet reporting requirements or strengthen the recipient’s Homeless Management Information System.
 - Improving homeless point-in-time counts.
 - Improving coordinated entry systems to eliminate racial bias or to create a youth-specific coordinated entry system.

Homeless Management Information System (HMIS) Update

- The OHS, HMIS section routinely monitors agencies data quality to ensure accuracy and meet HUD standards for data quality maintenance. Attached you will find a copy of the latest HMIS Data Quality Report for the month of February 2022 (see attached, Report 2A).
- Agency report cards are posted for review on individual agencies participating in HMIS at the following website: <http://www.sbcounty.gov/dbh/sbchp/HMIS.aspx>



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Youth Homeless Demonstration Project Grant

- It appears the federal government will make available a sixth and final round of Youth Homeless Demonstration Project (YHDP) grants. The OHS has requested from HUD our scoring review to improve the application for this final round. The target population to be served through this funding is youth experiencing homelessness, including unaccompanied and pregnant or parenting youth, where no member of the household is older than 24 years of age.
- The goal of the YHDP is to support selected communities in the development and implementation of a coordinated community approach to preventing and ending youth homelessness and sharing that experience with and mobilizing communities around the country toward the same end.
- The six primary objectives of the Demonstration Project in the past included:
 - Building national momentum
 - Promoting equity in the delivery and outcomes of homeless assistance
 - Evaluating the coordinated community approach
 - Expanding capacity
 - Evaluating performance measures
 - Establishing framework for federal program and technical assistance collaboration
- OHS will be bringing on Dr. Hill again as our consultant for the development of this application.
- What is important to note is that this project requires a CoC recognized Youth Advisory Board (YAB) and a formerly homeless youth position on the ICH governing board. This would need to be established quickly as verification of YAB participation will need to be presented as part of the submission.

Family Homelessness Challenge Grant

- On March 1, 2022, the Business, Consumer Services and Housing Agency (BCSH) issued an RFA for Round 1 of the Family Homelessness Challenge (FHC) Grant Program. The State has made available \$40 million in funding statewide for the FHC. Ten million will be used by Cal ICH for administrative purposes and to provide technical assistance. Thirty million will be available for cities, counties and CoCs \$30 million in local assistance funds to address and end family homelessness. This RFA is for Round 1 of funds, totaling \$15 million (FHC-1). Applications are due on April 30, 2022. This competition will be highly competitive due to the low amount available statewide. The RFA can be accessed at the following URL: https://bcsh.ca.gov/calich/documents/fhc_rfa.pdf

Attachments

HMIS Data Quality Monthly Report February 2022 – Report 2A-Attached

Org ID	Organization / Program	Total Active Enrlms	Total Clients Served	# of Errors	Name % of Error Rate	SSN # of Errors	% of Error Rate	DOB # of Errors	% of Error Rate	Race # of Errors	% of Error Rate	Ethnicity # of Errors	% of Error Rate	Gender # of Errors	% of Error Rate	Vet Status # of Errors	% of Error Rate	Entry Date # of Errors	% of Error Rate	Relationship # of Errors	% of Error Rate	Client Location # of Errors	% of Error Rate
AAR	AART Corp	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
BAR	City of Barstow	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
CAP	Community Action Partnership	54	54	0	0.00%	5	9.26%	1	1.85%	1	1.85%	0	0.00%	0	0.00%	2	3.70%	0	0.00%	0	0.00%	0	0.00%
CC1	Catholic Charities	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
CCL	Lutheran Social Services of Southern California	53	60	0	0.00%	1	1.67%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
COL	City of Colton	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DAS	Department of Aging and Adult Services	59	94	0	0.00%	13	13.83%	1	1.06%	5	5.32%	3	3.19%	0	0.00%	0	0.00%	3	3.19%	1	1.06%	2	2.27%
DBA	SB DBH Adult & Older System of Care	8	8	0	0.00%	0	0.00%	0	0.00%	1	12.50%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
DBH	SB DBHHA	837	830	0	0.00%	32	3.86%	5	0.60%	62	7.47%	16	1.93%	2	0.24%	21	2.53%	3	0.36%	1	0.12%	2	0.33%
FA2	Family Assistance Program	420	75	0	0.00%	42	56.00%	4	5.33%	1	1.33%	1	1.33%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	1.33%
FSA	Family Services Association of Redlands	35	57	0	0.00%	9	15.79%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	4.76%
HA1	SB Housing Authority	678	680	0	0.00%	6	0.88%	0	0.00%	2	0.29%	0	0.00%	0	0.00%	6	0.88%	0	0.00%	1	0.15%	3	0.72%
HDH	High Desert Homeless Services	16	44	0	0.00%	2	4.55%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
ICL	Inland Counties Legal Services, Inc.	64	66	0	0.00%	2	3.03%	0	0.00%	1	1.52%	0	0.00%	0	0.00%	0	0.00%	1	1.52%	0	0.00%	2	3.03%
IHP	Inland Valley Hope Partners	89	90	0	0.00%	19	21.11%	2	2.22%	0	0.00%	0	0.00%	1	1.11%	2	2.22%	2	2.22%	1	1.11%	1	1.92%
ILF	Illumination Foundation	71	94	0	0.00%	7	7.45%	0	0.00%	3	3.19%	0	0.00%	0	0.00%	1	1.06%	0	0.00%	0	0.00%	21	22.58%
KEY	Knowledge & Education For Your Success	1,152	1,029	0	0.00%	73	7.09%	1	0.10%	8	0.78%	2	0.19%	1	0.10%	6	0.58%	1	0.10%	18	1.75%	1	0.31%
LCD	Life Community Development	16	17	0	0.00%	1	5.88%	2	11.76%	4	23.53%	2	11.76%	1	5.88%	0	0.00%	0	0.00%	3	17.65%	0	0.00%
LSS	Lighthouse Social Services	283	349	0	0.00%	8	2.29%	0	0.00%	6	1.72%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
LTH	Inland Temporary Homes	58	64	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	5	7.81%	0	0.00%
MBA	Morongo Basin ARCH	4	11	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	9.09%	0	0.00%	0	0.00%
MHI	Mercy House	377	380	0	0.00%	61	16.05%	1	0.26%	17	4.47%	2	0.53%	0	0.00%	2	0.53%	8	2.11%	14	3.68%	2	0.94%
MHC	Mountain Homeless Coalition	28	54	0	0.00%	15	27.78%	1	1.85%	0	0.00%	0	0.00%	0	0.00%	4	7.41%	9	16.67%	0	0.00%	24	82.76%
MHS	Mental Health Systems Inc.	1	1	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
MON	City of Montclair	0	4	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
MUS	Morongo Unified School District	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
NHV	New Hope Village, Inc.	53	45	0	0.00%	1	2.22%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	4.44%	0	0.00%
OG1	Operation Grace	27	27	0	0.00%	7	25.93%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	3.70%	0	0.00%	0	0.00%	0	0.00%
OH2	Cedar House Life Center	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
RED	City Of Redlands	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
RIA	City Of Rialto	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
RSI	Rolling Start Inc	29	29	0	0.00%	1	3.45%	0	0.00%	6	20.69%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	11	50.00%
SA1	Salvation Army - San Bernardino	55	69	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SA3	Salvation Army - Highland	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SMM	St. Mary Medical Center	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SUS	Step Up on Second Street, Inc	339	345	0	0.00%	27	7.83%	0	0.00%	5	1.46%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	0.89%
TCP	The Chance Project Pathways Network	6	7	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
TFC	Time For Change Foundation	82	85	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
UPL	City Of Upland	0	0	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
USV	US Veterans Inc	128	136	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
UW1	211 United Way	3,747	573	0	0.00%	146	25.48%	0	0.00%	30	5.24%	7	1.22%	0	0.00%	3	0.52%	9	1.57%	5	0.87%	45	12.43%
VVF	Victor Valley Family Resource Center	7	10	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
WOA	With Open Arms	88	83	0	0.00%	17	20.48%	2	2.41%	7	8.43%	3	3.61%	0	0.00%	0	0.00%	5	6.02%	0	0.00%	8	32.00%
WOL	Water Of Life-Community Church	194	216	0	0.00%	15	6.94%	0	0.00%	1	0.46%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	1.16%
		9,058	5686	0	0.00%	510	6.72%	20	0.64%	160	2.33%	36	0.55%	4	0.14%	46	0.49%	43	1.02%	52	0.92%	127	5.06%

Disabling Cond. # of Errors	% of Error Rate	Destination # of Errors	% of Error Rate	IncM @ Start # of Errors	% of Error Rate	IncM @ Annual # of Errors	% of Error Rate	IncM @ Exit # of Errors	% of Error Rate
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
0	0.00%	0	0.00%	4	12.90%	28	100.00%	0	0.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
0	0.00%	0	0.00%	3	5.00%	10	100.00%	4	21.05%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
6	6.38%	0	0.00%	11	11.70%	33	100.00%	1	2.78%
0	0.00%	0	0.00%	1	12.50%	6	100.00%	0	0.00%
16	1.93%	0	0.00%	166	23.61%	300	46.88%	0	0.00%
1	1.33%	0	0.00%	49	65.33%	0	0.00%	0	0.00%
1	1.75%	0	0.00%	1	3.45%	0	0.00%	0	0.00%
5	0.74%	1	50.00%	20	3.78%	298	74.87%	2	100.00%
0	0.00%	0	0.00%	1	2.78%	2	100.00%	0	0.00%
1	1.52%	0	0.00%	9	13.64%	31	100.00%	0	0.00%
4	4.44%	0	0.00%	5	7.35%	54	100.00%	0	0.00%
25	26.60%	7	29.17%	31	32.98%	0	0.00%	7	29.17%
27	2.62%	0	0.00%	47	10.11%	85	48.30%	2	4.88%
0	0.00%	0	0.00%	3	21.43%	14	100.00%	0	0.00%
0	0.00%	0	0.00%	5	2.25%	23	32.39%	3	8.82%
1	1.56%	0	0.00%	0	0.00%	2	28.57%	0	0.00%
1	9.09%	1	12.50%	0	0.00%	0	0.00%	0	0.00%
4	1.05%	29	56.86%	10	4.05%	34	100.00%	30	73.17%
45	83.33%	6	18.18%	36	100.00%	0	0.00%	22	100.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	25.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
0	0.00%	1	16.67%	0	0.00%	0	0.00%	1	16.67%
1	3.70%	0	0.00%	2	12.50%	5	100.00%	0	0.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
17	58.62%	0	0.00%	15	65.22%	0	0.00%	0	0.00%
0	0.00%	0	0.00%	1	3.33%	4	100.00%	1	12.50%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
2	0.58%	5	31.25%	10	3.51%	17	10.37%	3	21.43%
1	14.29%	0	0.00%	4	57.14%	7	100.00%	0	0.00%
0	0.00%	0	0.00%	2	3.03%	9	45.00%	0	0.00%
0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
0	0.00%	0	0.00%	1	0.95%	2	3.28%	0	0.00%
52	9.08%	0	0.00%	341	80.05%	108	100.00%	0	0.00%
0	0.00%	0	0.00%	2	20.00%	0	0.00%	0	0.00%
34	40.96%	0	0.00%	21	55.26%	0	0.00%	0	0.00%



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Phone: (909) 501-0610 • Fax: (909) 501-0622

Email: homelessrfp@hss.sbcounty.gov • Website: <http://www.sbcounty.gov/sbchp>

Emergency Housing Voucher Program Update

Date March 23, 2022

Presenter Rishad Mitha, Housing Authority of the County of San Bernardino

Announcements The memo below provides the update for this meeting.

Background and Overview

The Housing Authority of the County of San Bernardino (HACSB) launched the Emergency Housing Voucher (EHV) program on October 4, 2021. HACSB received 455 vouchers awarded through the U.S. Department of Housing and Urban Development (HUD) for families that fall into one of the categories listed below.

Families must be **low-income** and meet at least one of the following categories:

1. Homeless
2. At risk of being homeless
3. Fleeing or attempting to flee:
 1. Domestic violence;
 2. Dating violence;
 3. Sexual assault;
 4. Stalking; and/or
 5. Human trafficking
4. Recently homeless, and rental assistance will prevent a return to homelessness or high risk of housing instability.

Individuals and families will be referred to HACSB through the San Bernardino County Coordinated Entry System (CES) or a victim service provider (VSP) with whom HACSB has a referral partnership. A waiting list may be setup if the program becomes oversubscribed with referrals. HACSB cannot accept applications directly from individuals and/or families.

Current Status

HACSB has received more referrals than it has vouchers available to award. As such, a waiting list was established on January 7, 2022. However, HACSB has and will continue to pull families from this waiting list as needed. **HACSB is requesting partners to continue sending referrals at this time.** The table below reflects the status of EHV referrals as of March 7, 2022.



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	CES Wait List	VSP Wait List	Total Referrals	Total (Wait List/Non Waitlist)
Total # Referrals Received to date for Wait list	60	13	73	
Total # Referrals Received thru 1/7/22 deadline	467	65	532	605
# of daily waitlist referrals received for 03/07/22	8	2		

As noted in the table, HACSB has received 605 referrals for a program that has 455 vouchers available for utilization. Referrals will continue to be accepted because not all referred families will end up housed with a voucher. There are several reasons for a family not getting housed some of which are incomplete referral packets that do not get completed despite multiple follow ups, the family not being eligible for an EHV after the file is reviewed or a family not finding a unit within the allocated search period of 120 days.

Currently 22 families have been housed and an additional 16 families have found housing and the paperwork is in progress to get them housed. This leaves 417 vouchers available to lease as of March 11, 2022. Furthermore, HACSB continues to utilize the services of Brilliant Corners for housing navigation services and has a dedicated team assigned to the EHV program.

Challenges

As expected with launching an entirely new housing program, there have been some early challenges that are worth noting. First, HUD guidance required this program to be referral based rather than waitlist based as HACSB’s traditional voucher program. This required significant coordination between the Coordinated Entry System, Continuum of Care and local domestic violence support agencies. Secondly, since the guidelines of the program were significantly different from its core programs, HACSB had to recruit and create a separate EHV team for the administration of the program. HACSB was able to coordinate and implement the items mentioned above within just a few months of receiving notification of the voucher award.

The veracity of referral files received by HACSB has been an ongoing challenge. The majority of referrals received were incomplete and HACSB had to work directly with referring partners to make the files complete so the family could be made eligible for a voucher. As of the writing of this memo, this process is still ongoing for a significant number of referrals. HACSB will continue to keep the incomplete referrals active as long as referring partners are maintaining dialogue with HACSB on pending items.

Additionally, the lack of housing inventory and low vacancy rates in our County continues to be a major challenge. Voucher holders despite receiving housing navigation services are having difficulty securing housing. This is an issue across all HACSB housing programs not just EHV. However, EHV participants receive greater assistance via supportive services than participants in HACSB’s core programs. It is important to note that the contracted Housing Navigator (Brilliant Corners) is performing well in locating



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housing units for participants; however, voucher holders have been turning down units for various reasons such as location and size.

The rental and credit history of participants remains a barrier to becoming approved for housing units once they are located. Brilliant Corners does advocate on behalf of the family with the landlord, but some items are hard to overcome especially in a market where landlords can be very selective due to multiple candidates for each available unit.

Finally, rapidly rising rents within our County remains a challenge. These rent increases have outpaced the program's rental payment standards, creating a further challenge for the Housing Navigator and participants to secure housing options. HACSB has moved to address this challenge which is described in the next section.

Looking Ahead

In HACSB's estimation the program will continue to show escalating utilization in the coming months as around 200 families are currently searching for a unit with voucher in hand. Also, a further 240 more vouchers are estimated to be issued between March and May.

In partnership with the U.S. Department of Housing and Urban Development, HACSB increased its rental payment standards as of March 9, 2022. This will allow HACSB to potentially pay higher rents to landlords allowing for more inventory to become available for voucher holders. HACSB will continue to provide periodic trainings to EHV referring partners that will focus on common issues that are arising in the receipt of incomplete referral applications or other topics as needed.

Partnerships

The success of the EHV program is contingent on the partnerships that have been created in the implementation of this much needed housing resource within our County. HACSB is extremely grateful to all the referring partners and the work that they have put in to refer families in dire need of housing assistance for this program. HACSB is also grateful to the County of San Bernardino for providing Emergency Solutions Grant funds to enhance the supportive services that have been provided to the families that receive vouchers. These funds have enabled the implementation of a robust housing navigation program to help secure affordable housing.