

ATTACHMENT A – COVER PAGE

Use this checklist to ensure that all items requested have been included.

Items Completed		Page (s)
1.	Attachment A – Cover Page	1
2.	Attachment B – Statement of Certification	2
3.	Attachment C – Licenses, Permits, and/or Certifications	3
4.	Attachment D – Certification Regarding Debarment or Suspension; California Secretary of State Business Entity Registration	4
5.	Attachment E – Budget	5-6
6.	Attachment F – Reserved	N/A
7.	Attachment G – Employment of Former County Officials	7
8.	Attachment H – Exceptions to RFA	8
9.	Attachment I – Public Records Act Exemptions	9
10.	Attachment J – Indemnification and Insurance Requirements Affidavit	10
11.	Attachment K – HHAP-3 Project Application	11-23

Applicant Name: Victor Valley Family Resource Center

Address: 16000 Yucca Street, Hesperia CA 92344

Mailing Address (if different): _____

Telephone No.: 760-669-0300 FAX No.: 760-244-0305

Email Address: sgreen@vvfrc.com

Federal Tax ID: 26-4539631

RFA Contact (Name/Title): OHS - 23-01 HAAP ROUND 3 PROGRAM CONTINUUM OF CARE

Name of Authorized Representative: SHARON GREEN

Title of Authorized Representative: EXECUTIVE DIRECTOR

By signing below, the individual acknowledges that he/she has the authority to bind the Applicant to the terms of the Application. The individual further acknowledges that he/she has read and understands the RFA, the contents of the Application and the Attachments, and attests to the accuracy of the information submitted therein.

Signature of Authorized Representative: *Sharon Green*

Date: MAY 17, 2023

**ATTACHMENT B
STATEMENT OF CERTIFICATION**

The following statements are incorporated in our response to San Bernardino County.

	Statement	Agree (initial)	Disagree with qualification (initial and attach explanation)
1.	The offer made in the Application is firm and binding for nine (9) months from the Deadline for Applications.	SG	
2.	All declarations in the Application and attachments are true and that this shall constitute a warranty, the falsity of which will entitle the County to pursue any remedy by law.	SG	
3.	Applicant agrees that all aspects of the RFA and the Application submitted shall be binding if the Application is selected and a Contract awarded.	SG	
4.	Applicant agrees to provide the County with any other information the County determines is necessary for an accurate determination of the Applicant's ability to perform the Services as proposed.	SG	
5.	Applicant, if selected will comply with all applicable rules, laws and regulations.	SG	
6.	The RFA has been reviewed in its entirety and Applicant has no exceptions to any requirements, terms, or conditions, except as noted in Attachment H.	SG	



5/1/2020

BUSINESS LICENSE

2022

RETURN SERVICE REQUESTED

VICTOR VALLEY FAMILY RESOURCE CENTER
PO BOX 1248
VICTORVILLE, CA 92393

No. BSLC-001045-2022

Effective: 08/02/2022

Expires: 08/02/2023

DBA:
VICTOR VALLEY FAMILY RESOURCE CENTER

Ownership Type:
General/Commercial Business

Physical Location:
15733 FIRST ST
VICTORVILLE, CA 92392

Business Owner
VICTOR VALLEY FAMILY RESOURCE CENTER

Business Details

License Type: Commercial Business License

VMC: VMC 150 Exempt Business

Jurisdiction: City - General

Business Description:
AT RISK YOUTH READING PROGRAM CONDUCTED IN A
CLASSROOM SETTING

No other information available at this time.

This is not a bill. Please separate at perforation and post
bottom portion in a conspicuous place.

THIS LICENSE MUST BE POSTED IN A CONSPICUOUS PLACE | THIS LICENSE IS NOT TRANSFERRABLE

5/1/2020

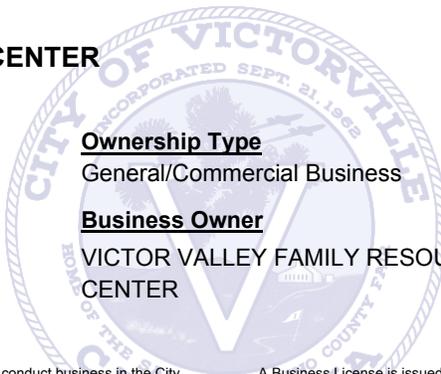
CITY OF VICTORVILLE BUSINESS LICENSE

2022

VICTOR VALLEY FAMILY RESOURCE CENTER

15733 FIRST ST
VICTORVILLE, CA 92392

Mailing Address
PO BOX 1248
VICTORVILLE, CA 92393



Ownership Type
General/Commercial Business

Business Owner
VICTOR VALLEY FAMILY RESOURCE
CENTER

No. BSLC-001045-2022

Effective: 08/02/2022

Expires: 08/02/2023

VMC: VMC 150 Exempt
Business

The Business/Business Owner(s) named is hereby granted a Business License to conduct business in the City of Victorville, California, in the business described hereon for the period indicated. Granting of the Business License shall be not construed as permission to conduct business in such manner as to create or maintain a nuisance, or at any place within the City where such business is prohibited by Title 16, any other ordinance of the City or State Law.

A Business License is issued for the regulated and orderly use of land and to ensure compliance to the City of Victorville's Municipal Code. The issuance of a Business License shall not infer that the applicant has satisfied other City, County, State, or Federal requirements. A Business License must be renewed annually prior to the expiration date; otherwise, it is subject to penalty fees added monthly not to exceed 100 % of the annual business license fee.

BUSINESS LICENSE

City of Hesperia
Building and Safety Division
9700 Seventh Avenue
Hesperia, CA 92345
www.cityofhesperia.us

Previous Number: 57
License Number: EB-14172
Expiration Date: 12/31/2023
License Type: EXEMPT
PERSONAL SERVICES, EXEMPT

NON-TRANSFERABLE AND NON-REFUNDABLE

ISSUED TO: VICTOR VALLEY FAMILY RESOURCE CTR
BUSINESS LOCATION: 16000 YUCCA ST, HESPERIA, CA 92345
BUSINESS OWNERS NAME: VICTOR VALLEY FAMILY RESOURCE
COMMENTS:

The party named above is hereby granted a license to conduct the business described below for the period indicated. The license is permission only, and is issued without verification that the licensee is subject to or exempt from licensing by the State of California nor shall such issuance be deemed a waiver of the City of Hesperia of past or future violations of such laws and ordinances.

TO BE POSTED IN A CONSPICUOUS PLACE

041304216



City of Hesperia
9700 Seventh Avenue
Hesperia, CA 92345
BUSINESS LICENSE

KEEP FOR YOUR RECORDS
BUSINESS FEE RECEIPT
PREVIOUS NO: 57
LIC. NO: EB-14172
DATE ISSUED: 05/10/2023
FEES PAID:
Fees paid in accordance with City

VICTOR VALLEY FAMILY RESOURCE CTR
VICTOR VALLEY FAMILY RESOURCE
16000 YUCCA ST
HESPERIA, CA 92345

ATTACHMENT D

**CERTIFICATION REGARDING DEBARMENT OR SUSPENSION; CALIFORNIA SECRETARY OF
STATE BUSINESS ENTITY REGISTRATION**

In compliance with contracts and grants Contracts applicable under the U.S. Federal Awards Program, the following certification is required by all Applicants submitting a response to this RFA:

1. The Applicant certifies, to the best of its knowledge and belief, that neither the Applicant nor its Principals are suspended, debarred, proposed for debarment, or declared ineligible for the award of contracts from the United States federal government procurement or non-procurement programs, or are individually or collectively listed as such in the United States General Services Administration's System for Award Management (SAM) website (www.sam.gov).
2. The Applicant certifies, to the best of its knowledge and belief, that neither any subcontractor listed in its Application, nor subcontractor's Principals are suspended, debarred, proposed for debarment, or declared ineligible for the award of contracts from the United States federal government procurement or non-procurement programs, or are individually or collectively listed as such in the United States General Services Administration's System for Award Management (SAM) website (www.sam.gov).
3. "Principals," for the purposes of this certification, means officers, directors, owners, partners, and persons having primary management or supervisory responsibilities within a business entity (e.g., general manager, plant manager, head of a subsidiary, division, or business segment, and similar positions).
4. The Applicant shall provide immediate written notice to the Purchasing Agent if, at any time prior to award, the Applicant learns that this certification was erroneous when submitted or has become erroneous by reason of changes in circumstances.
5. This certification is a material representation of fact upon which reliance will be placed when making the award. If it is later determined that the Applicant rendered an erroneous certification, in addition to other remedies available to the San Bernardino County government, the County may terminate the Contract resulting from this RFA for default.
6. Applicant affirms that neither it, nor any subcontractor listed in the Application, has any recent unsatisfactory performance with the County during the past twenty-four (24) months at a minimum.
7. Applicant also certifies that if it or any of the subcontractors listed in the Application are business entities that must be registered with the California Secretary of State, they are registered and in good standing with the Secretary of State.

ATTACHMENT E – BUDGET

A detailed budget is required for each Application submission. Use this page as the cover sheet for the Budget.

**VVFCR
BUDGET REQUEST**

\$518,169.00

VVFCRC

HHAP-3 23-01 Proposed Budget

Description	HHAP-3 Funding	Other source(s)
6 bedroom/3 bath Triplex Permanent Supportive Housing (Acquisition)	\$ 499,000	\$ 0
Furnishings	\$19,169	\$10,000
Housing Staff (.50 FTE)	\$ 0	\$100,000
Counseling	\$ 0	\$50,000
Case Management	\$ 0	\$115,500
Total Cost:	\$518,169	\$275,500
Project Total (HHAP + Other Sources)	\$793,669	

ATTACHMENT H – EXCEPTIONS TO RFA

APPLICANT NAME Victor Valley Family Resource Center

ADDRESS 16000 Yucca Street, Hesperia CA 92344

TELEPHONE # 760-669-0300

FAX # 760-244-0406

I have reviewed the RFA in its entirety and have the following exceptions: (Please identify and list your exceptions by indicating RFA, the Section or Paragraph number, and Page number, as applicable. Be specific about your objections to content, language, or omissions. Add as many pages as required.)

**** NONE ****

ATTACHMENT I – PUBLIC RECORDS ACT EXEMPTIONS

APPLICANT NAME Victor Valley Family Resource Center

ADDRESS 16000 Yucca Street, Hesperia CA 92344

TELEPHONE # 760-669-0300

FAX # 760-244-0406

Applicant requests that specific portions of the contents of this Application be held confidential and not subject to public disclosure pursuant to the Public Records Act. The specific portions are detailed below: (Please identify and list your exemptions by indicating the Section or Paragraph number, and Page number, of the Application where the content is contained.) **Each stated exemption must include a citation to supporting legal authority, including statutory authority or case law, to support exemption from the Public Records Act. Requested exemptions that does not meet the requirements of this section will not be considered.**

- NONE -

ATTACHMENT J - INDEMNIFICATION AND INSURANCE REQUIREMENTS AFFIDAVIT

**THE APPLICANT’S INSURANCE COMPANY(S) OR INSURANCE AGENT MUST COMPLETE THIS FORM
AND
THE APPLICANT MUST SUBMIT THIS COMPLETED AFFIDAVIT WITH THE APPLICATION.**

I, the undersigned (Please check one box) underwriter agent/broker, certify that I and the Applicant listed below have jointly reviewed the “Insurance Requirements” in this Request for Application (RFA). If the County of San Bernardino (“County”) awards the Applicant the Contract for this project, I will be able—within fourteen (14) calendar days after the Applicant is notified of the Contract’s award—to furnish the County with all the required, insurance certificate(s) and endorsement(s) as specified in Section X, Paragraph B. Indemnification and Insurance Requirements.

United Western Insurance Agency 5-17-2023
Insurance Broker / Agency Name Date

United Western Insurance Agency 
Insurance Broker’s / Agent’s Name (Printed) Insurance Broker’s / Agent’s Name (signature)

16 S. Oakland Avenue, Ste. 205 Pasadena CA 91101
Address City State Zip Code

626-397-4700 626-683-7682 miriam@uwib.com
Telephone Number FAX Number Email Address

Victor Valley Family Resource Center OHS 23-01
Applicant’s Name County RFA Name and Number

Below State the Name of Insurance Company Providing Coverage:
DO NOT write “Will Provide,” “To Be Determined,” “When required,” or similar phrases.

UWIB - Policy # 202264363 UWIB - Policy # 202264363
Commercial General Liability Automobile Liability

UWIB - Policy # 036341207378145 UWIB - Policy # 202264363
Workers’ Compensation Liability Professional Liability

UWIB - Policy # 202264363
Cyber Liability Pollution Liability

UWIB - Policy # 202264363
Sexual Abuse Liability

[NOTE TO APPLICANT: See Section X, Paragraph B. Indemnification and Insurance Requirements, for details on the basic requirements and types of insurance for this agreement.]

NOTE TO THE UNDERWRITER / AGENT-BROKER: If the insurance forms that the Applicant submits to the County do not fully comply with the Insurance Requirements, and/or if the Applicant fails to submit the forms within the 14-day time limit, the County may: (1) declare the Applicant’s Application non-responsive, and (2) award the Contract to the next highest ranked Applicant.
If you have any questions about the Insurance Requirements, please contact Mr. Rafael Viteri, County of San Bernardino - Risk Management Department, at (909) 386-8730 or via e-mail rviteri@rm.sbcounty.gov (Please provide name of RFA with your email question(s)).

A. Applicant Information	
1.	Name of Applicant: Victor Valley Family Resource Center
2.	Applicant's Legal Name: Victor Valley Family Resource Center
3.	Address: 16000 Yucca Street City: Hesperia State: CA Zip: 92345
4.	Mailing Address (if different than above): City: State: Zip:
5.	Contact Person: Sharon Green
6.	Title: EXECUTIVE DIRECTOR
7.	Contact Phone: 760-877-1901
8.	Contact Email: sgreen@vvfrc.com

B. Applicant Statement of Experience and Qualifications	
1.	Business name of the Applicant and type of legal entity such as corporation, partnership, etc. If Applicant is a business entity that must be registered with the California Secretary of State, Applicant shall provide the County the entity number assigned to it by the Secretary of State Victor Valley Family Resource Center , A non-profit (501c3) corporation with the assigned entity number: 3142231
2.	Number of years the Applicant has been in business under the present business name, as well as related prior business names. 14 YEARS
3.	Do you have any commitments or potential commitments that may impact your ability to perform the Contract if awarded? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, explain.

C. Regions/Strategies to Achieve Outcome Goals (must submit a separate Application for each region)	
1.	Regional or Countywide Youth Serving Project Indicate the SBC CoC Region in which the proposed project service activities will be provided: <input type="checkbox"/> Central Valley Region <input checked="" type="checkbox"/> Desert Region <input type="checkbox"/> East Valley Region <input type="checkbox"/> Mountain Region <input type="checkbox"/> West Valley Region <input type="checkbox"/> Services specifically for Homeless Youth

2.	<p>Strategies to Achieve Outcome Goals</p> <p>Indicate which of the strategies to achieve outcome goals the proposed project service activities are designed to help meet (select as many as applicable for this project).</p> <p>Applicants for the Central Valley, Desert, East Valley, and West Valley Regions may select from the following strategies:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> At least 300 new units of permanent supportive and/or service-enriched housing will be occupied by June 2024. <input type="checkbox"/> At least 300 additional households will exit homelessness and achieve permanent housing stability through rapid rehousing activities <input type="checkbox"/> At least 200 additional shelter/interim housing beds will be occupied by January 2024. <input checked="" type="checkbox"/> At least 500 households living housing insecure and/or at-risk of homelessness will be prevented from becoming homeless through systemwide diversion and prevention strategies. <input type="checkbox"/> At least 500 households at imminent risk of homelessness will be prevented from becoming homeless through eviction prevention strategies. <input checked="" type="checkbox"/> At least 100 high utilizers of safety net services and experiencing chronic homelessness will achieve permanent housing stability by January 2024. <p>Applicants for the Mountain Region may select from the following strategies:</p> <ul style="list-style-type: none"> <input type="checkbox"/> At least 300 additional households will exit homelessness and achieve permanent housing stability through rapid rehousing activities <input type="checkbox"/> At least 200 additional shelter/interim housing beds will be occupied by January 2024. <input type="checkbox"/> At least 500 households at imminent risk of homelessness will be prevented from becoming homeless through eviction prevention strategies. <p>Complete the “Project Description” section, explaining in detail how the services for the proposed project, including number of units, beds and/or households served, will contribute to achieving the strategic outcome goals selected.</p>
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D. Project Description	
	Project Name: VVFC - Arapahoe Permanent Supportive Housing
	In this section provide a concise description of the proposed project, its purpose, and its beneficiaries. Provide details for each category(ies) selected above. Consider items addressed under Section V. Scope of Work in your project description. See attached

E. Work Plan and Schedule/Project Readiness	
	Provide a summary of the work plan for this project and the project schedule. See attached

F. Long Term Results	
	Specify the long-term results and how they will be produced through implementation of the project. See attached

G. Project Sustainability

Explain how will the project be sustained after this one-time funding is exhausted. If project is not sustainable after these one-time funds are exhausted, explain how these one-time funds result in immediate homelessness resolution without the need for long-term funding.

See attached

H. Collaboration

Provide the names of the service providers and/or municipalities with which there will be collaboration. Include details of the collaboration efforts; such as, what role(s) does each partner have in implementing the proposed project?

See attached

I. California's Housing First Policy

Check box to indicate the proposed project will conform with California's Housing First Policy.

J. Coordinated Entry System (CES)

HHAP-3 funded projects are to be integrated within the local CES. Describe the project's prioritization criteria.

See attached

K. Homeless Management Information System (HMIS)

All project participating with CES will need to apply to participate with the local HMIS.

Currently participate in HMIS? Agrees to participate in HMIS?

L. Measurable Outcomes

What will be the indicators that the proposed project is successful at resolving homelessness? How will these be measured? Please include the projected number of unduplicated homeless clients/persons to be served during the program administration. If you are proposing a housing related project, provide the projected retention rate.

See attached

M. Administrative Capacity

Describe your agency's/organization's administrative capacity that will allow effective implementation of the proposed project and capacity to submit timely documentation and reports.

See attached

VICTOR VALLEY FAMILY RESOURCE CENTER - HHAP-3 WORK PLAN AND TIMELINE

Goal 1: Provide affordable permanent supportive housing for individuals exiting homelessness in SB County			
Objectives (A., B., etc.):	Identify the program's target population to facilitate the transition of inmates from custody to access to reentry services objectives.		
Project activities that support the identified goal and objectives	Responsible staff/ partners	Timeline	
		Start Date	End Date
1.VVFRC will secure an executable purchase contract to secure the property at 21831 Arapahoe Avenue vacant 6-bdrm triplex to provide permanent supportive and service-enriched housing to provide furnished units, all inclusive w/cable, Internet, and utilities.	1. VVFRC' Executive Director & Board of Directors	09/01/2023	06/30/2026
Goal 2: Provide affordable permanent supportive housing for low-income participants.			
Objectives (A., B., etc.):	Provide strategic, meaningful services, and critical interventions for the homeless population which leads to stability, and permanent housing.		
Project activities that support the identified goal and objectives	Responsible staff/ partners	Timeline	
		Start Date	End Date
1. Provide Case Management to assist participants experiencing homelessness into supportive housing, classes, services, and interventions. 2. Develop individual success plans with clients to successfully remain housed. 3. Provide service assessments.	1. Case Manager 2. Case Manager/Class Facilitator(s) or Collaborative Partners 3. Case Manager	10/01/2022	06/30/2026
Goal 3: Deliver a collaborative network of services for participants to remain successfully housed.			
Objectives (A., B., etc.):	Provide the tools necessary for clients to become successful tenants and remain housed. Develop strategies to live as successful and productive as possible.		
Provide activities and services that support the participants goal and objectives	Responsible staff/ partners	Timeline	
		Start Date	End Date
1. Case managers to improve coordination of care by brokering services to community and social supports to help participants achieve positive outcomes. Linkage to mainstream benefits and/or employment to improve income. 2. Provide Anger Management Classes, Life Skills Training, Counseling, Substance Abuse Intervention, Coping Skills, Parenting Skills Financial Literacy and Budgeting Classes.	1. Case Managers 2. Facilitator(s) or with Collaborative Partners	10/01/2023	06/30/2026

VICTOR VALLEY FAMILY RESOURCE CENTER

PROPOSAL- No. 23-01

HHAP-3

Permanent Supportive Housing Project

PROPOSAL DESCRIPTION

Victor Valley Family Resource Center has over a decade of experience providing trauma-informed care with wrap-around services for over 1,260 unduplicated homeless participants in San Bernardino County. VVFC, with our corporate office located in the High Desert Region of Southern California, is one of the largest providers of emergency shelter, transitional housing, and permanent supportive housing.

The agency's goal is to provide a person-centered holistic approach to meet every person we encounter where they are. On a larger scale, we aim to break the cycle of generational poverty, incarceration, violence, and drug use while providing the tools necessary to successfully transition into self-reliance.

Victor Valley Family Resource Center (VVFC) mission is to:

“Eradicate homelessness by providing housing, education, socio-economic and mental health services.”

UNDERSTANDING THE COUNTY'S NEEDS:

California remains the state with the highest poverty level in the US, according to a September 2021 report from the US Census Bureau. In the report, three-year poverty level averages were calculated for each state and the District of Columbia using the supplemental poverty measure, which found that 15.4% of California residents lived in poverty from 2018 to 2020. Only the District of Columbia had a higher rate of poverty — 16.5%.

The High Desert Region of California is home to the second largest homeless population within the County of San Bernardino. Including in the 3,125 homeless persons counted in January of 2020, Victorville had 451 people the second highest count of all cities in the County for the third year in a row, according to data collected during the federally mandated Point-in-Time count.

The poverty rates in this region continues to be higher than most cities in California. Victorville has a poverty rate of 23.3%. Hesperia's rate is 22.5 which means every 4.4 residence in Hesperia lives in poverty, Apple Valley rate sits with 17.3%, and Adelanto tops the area with 28.5%. Although Adelanto crime rates are 14% lower than the national average the Violent crimes in Adelanto are 111% higher than the national average at 35.7 percent, according to Data USA.

Poverty and homeless data are important because this is what drives VVFC to research innovative solutions to end homelessness in the High Desert Region. As we examine the data the High Desert's largest communities far exceed the national average for poverty, while Adelanto nearly doubles California's poverty rate of 15.4%.

VVFC understands that what brought most current residents to the High Desert Region of Southern California was the opportunity of affordable housing. However, with that, income levels were lower to a similar job in Los Angeles, Orange County, or Rancho Cucamonga. As a result, most families living in the High Desert do not earn a living wage as compared to market rents.

Homelessness is most often a result of the lack of affordable, available housing. Because of the cost of housing and fixed and low incomes which can result in a loss of housing and homelessness.

Victor Valley Family Resource Center proposes, with an investment of \$518,169 (\$166,666 per door) in grant funding from the Office of Homeless Services, HHAP-3 (OHS-23-01) to increase access the rental inventory for residents of San Bernardino County who are experiencing homelessness with very low or low income. VVFC is asking the HHAP-3 funding to purchase the property we will be that of occupying exclusively for this project, which is a vacant, renovated triplex with 6 bedrooms and 3 bath rooms for the explicit purpose of increasing the availability of permanent supportive housing site located in Apple Valley, California.

The purpose of our supportive permanent housing program is to help mitigate the rising cost of housing, improve the inadequate housing supply in general and a lack of affordable housing in particular. Although our housing approach can make housing individuals experiencing homelessness easier, the benefits, accrue to all stakeholders. For the individual being housed, rent payments can be lower. Adopting this approach makes more housing options, including higher-quality units, accessible.

VVFC's housing model can maximize quality of life. Since apartment housing is more affordable for each person in a unit because VVFC will own the property and therefore the monthly expenses of operating the property is drastically reduced. Our units are in neighborhoods that otherwise may not be affordable to them. This proximity provides access to better schools, amenities, job opportunities, and transportation, among other benefits.

VVFC's housing is beneficial financially – for people experiencing homelessness and the homelessness system. Our housing is often significantly less expensive because VVFC will be able to keep rents affordable (30% of net income) for each tenant. This is extremely attractive, especially considering the nationwide affordable housing shortage. It lowers the cost per tenant and accelerates how quickly the homelessness system can house people.

Since adopting this housing strategy in 2018, VVFC has seen faster movement from homelessness into permanent housing, with 86 percent of clients rapidly rehoused through our permanent supportive housing model in fiscal year 2021. VVFC's program has a retention rate of over 92% for those who have remained house more than one year in our permanent supportive housing program.

Finally, the broader community has become more engaged with solving homelessness through the this housing model. By producing better outcomes for individuals, organizations, and communities, our housing is an approach toward making episodes of homelessness rare, brief, and nonrecurring.

Housing First:

Housing First is an approach that has paved the way for a strategic trauma-informed design and care approach. Core components of Housing First emphasize a low barrier tactic to permanent housing. Everyone is “housing ready.” As a homelessness service provider, VVFC is “client ready.” Since 2010 VVFC has employed a low barrier tactic is designed to “screen-in” rather than “screen-out” persons with the greatest barriers to housing, so that they experience improvements in the areas of health, income, mental health, and substance use because of achieving housing. As a result of the success of our Housing First approach, all VVFC’s housing programs have a low barrier approach by removing as many pre-conditions to entry as possible such as active substance use and mental health issues, credit reports/scores, application fees, 3x’s rent income requirements, and financial hurdles of paying first and last rent as a deposit.

Housing First is in and of itself a trauma-informed approach because core components prioritize the right to self-determination and respect, choice, and safety are critical to helping persons exit homelessness and successfully remain housed.

Evidence of Effectiveness

HUD released the evaluation of the first and second years of the HPRP program, finding nearly 85 percent of rapid re-housing program participants exited to permanent housing. Participants included families and individuals.

VVFC’s Supportive Housing Program:

VVFC’s housing program offers Housing First, low barrier entry to person-centered permanent supportive housing. Our scattered-site locations are single-family homes interspersed in working-class neighborhoods, often near parks, and schools.

Our homes are fully furnished and include beds, dressers, washer & dryer, linen, kitchen dishes, utensils, and common area sofas, chairs, TV, cable, internet, and utilities.

While housed, each tenant has access to our existing dedicated Case Management staff to provide supportive services. Case managers continue to check in regularly to ensure that the rent is paid, that clients are connected to the community, and that they continue to receive treatment for physical and mental disabilities, substance use, or other problems they have identified. This provides the framework in meeting their goal to improve their income to maintain housing stability. Tenants of our housing program will live in a community with full access to services that will meet their specific needs, while encouraging independence and growth. The project will offer different levels of support, depending on the service needs of the participant. Participants will thrive and flourish in an environment that offers a variety of levels of support instead of a “one-size fits all” type of services. The case manager will also assist tenants with developing needed life skills, such as budgeting, financial literacy, shopping, etc. VVFC staff is dedicated to helping tenants achieve self-sufficiency, as well as a strong sense of community.

VVFC currently has an existing dedicated staff to provide system navigation to obtaining social service benefits (SSI, TANF, VA, SNAP) that would allow them the resources to meet their

financial needs to live independently. This also includes access to healthcare and mental health services.

Our holistic model integrates primary care, mental health, housing, education, cognitive life skills education, anger management, entrepreneurial classes, coping skills, and life coaching. Our program involves services that focus on closing the gaps in housing and services to complete transition from the experiences of homelessness into successful housing outcomes. All services in VVFC are voluntary and not a condition for continued housing.

VVFC's program provides transportation for its participants. Individuals experiencing homelessness, often lack adequate transportation; consequently, they are unable to do the necessary tasks involved in their care or getting laboratory work completed, picking up medications, and getting to health appointments. Public transportation in the High Desert may not always be a solution, as it often requires multiple transfers, can be unreliable and, in some areas, may be limited or may not exist.

Most significantly, individuals experiencing homelessness and/or on fixed incomes may lack the resources to pay for fares. The clients in our program sign up for transportation to government services (TAD, SSA, DMV, etc.) and shopping for groceries. We offer scheduled transportation trips weekly. This service helps mitigate the challenges of public transportation in the High Desert. The long bus routes coupled with its infrequent scheduling makes taking public transportation problematic and frustrating. The program provides door-to-door transportation to local shopping hubs like Walmart, Costco, grocery stores, the Victorville Mall, to medical appointments, and government buildings for services and benefits.

To qualify for VVFC supportive housing, at least 90 percent of benefiting participants have incomes that are no more than 30 percent of the HUD-adjusted median family income for the area. Priority for housing would first be offered to those classified as chronically homeless. Next, those living unsheltered, and third, those sheltered but at risk of homelessness. VVFC would utilize the CES for direct referrals.

VVFC Primary Target Population: The pressing need for housing for individuals and families experiencing homelessness arises from the inherent importance of stable and secure shelter as a fundamental human right. Homelessness represents a critical societal issue with profound implications for the well-being and dignity of those affected. Access to safe and adequate housing is essential for individuals to regain stability, rebuild their lives, and fully participate in society. Without a secure place to call home, individuals and families experiencing homelessness face numerous challenges, including exposure to harsh weather conditions, physical and mental health risks, limited access to basic amenities, and increased vulnerability to violence and exploitation. Providing housing for these individuals and families not only addresses their immediate needs but also serves as a catalyst for addressing underlying issues such as poverty, unemployment, and mental health. By offering stable housing, comprehensive support services, and pathways to long-term self-sufficiency, we can empower individuals and families to break the cycle of homelessness and foster a more equitable and inclusive society for all.

HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS)

VVFCRC has held a MOU with HMIS and the CoC for over a decade. We will prioritize direct and reverse referrals through the CES VI-SPDAT (Vulnerability Index and Service Prioritization Decision Assistance Tool). If a participant is referred by other means, VVFCRC will seek to secure third-party observations to prepare and execute a reverse referral. Priority referrals will be from participants currently living in Project Roomkey Sites.

LONG TERM RESULTS

The homeless population is aging faster than the general population in the United States. As this vulnerable population continues to age, addressing complex care and housing needs will become increasingly important. While it is widely known that the general population is aging, few are aware that the homeless population is aging at an even faster rate. Over the past two decades, the median age of single homeless adults in the U.S. increased from 37 years in 1990 (Hahn, Kushel, Bangsberg, Riley, & Moss, 2006) to nearly 50 years in 2010. Geriatric conditions include memory loss, falls, difficulty performing activities of daily living (ADLs), and urinary incontinence.

For the long-term success of housing, Agencies like Victor Valley Resource Center who are on the forefront of providing permanent supportive housing for this population must continue to approach local, county, state and federal funding to continue providing financial resources to meet the needs of our aging population price out or housing.

PROJECT SUSTAINABILITY

Project sustainability will be achieved by having ownership (fully reconveyed title) by paying 100 percent of the acquisition cost of 21831 Arapahoe Avenue, Apple Valley, CA 92307 from the proceeds of the HAAP 3 round of funding (\$499,000). This newly renovated, vacant 3-unit apartment complex can provide positive cash flow from rents charged to tenants exiting homelessness in permanent supportive housing. Each tenant would contribute up to 30% of their income towards rent each month. This rent would be used to pay for the operating expenses of the 3 units. This would include but is not limited to; maintenance, insurance, and property taxes. VVFCRC has additional sources of income, detailed on the budget herein, that will cover supportive services, system navigation, and staff salaries.

Owning the referenced property also alleviates over \$35,000 annually in rent payments if VVFCRC was required to lease comparable housing for permanent supportive housing offering 6 beds to reduce the number of homeless on a daily basis and provide supportive and service-enriched housing in the High Desert region of San Bernardino County.

VVFCRC will be able to sustain this project as it transitions its housing inventory from holding the master leases on rentals to owning the single family residence outright. Owning our properties is the only way individuals with little or no income can be extended housing on a permanent basis. Owning the property outright also alleviates over \$50,000 of rent payments annually and equates to a half-million dollars over a decade owning this 5 unit property will allow VVFCRC to fund this program one hundred percent utilizing the \$50,000 rent savings plus the revenues of the tenants rents. For the long-term success of housing, agencies like VVFCRC that are boots on the ground for providing supportive permanent supportive housing for this population must continue to approach local, county, state, and federal funding to continue providing financial resources to meet the needs of our homeless population. VVFCRC will apply for Federal, State, County, and Foundation grants to sustain the program.

MEASURABLE OUTCOMES

Quantitative Outcome Objectives:

The following outcome objectives will be established, and progress tracked, monthly, via HMIS data, intake and exit data, in addition to tenant progress in reaching their goals and milestones.

- Support service staff will conduct outreach to and engagement with 100% of the tenants living in the VVFCRC's permanent supportive housing environments.
- 100% of tenants who have not paid rent on time, or who have been formally notified regarding any other lease violation, will be offered supportive services; 60% of those who engage in services will establish a written plan that remedies late payment of rent and/or lease violation; 80% of those who develop a plan will remain in housing for at least 90 days without being evicted.
- 85% of tenants will remain in housing for 1 year.
- 80% of participants who enter without any income will establish income from employment and or public assistance for which they are eligible within six months of enrollment.

The following outcome objectives will be established, and progress tracked on a monthly basis for all homeless tenants:

- 50% of formerly homeless tenants will participate in one or more organized educational, behavioral skill building activity each month (coping skills, life skills, counseling, etc.) and 75% will participate in this kind of activity over the year.
- 10% of formerly homeless tenants will be successful in obtaining or maintaining employment during each year.

- Within 90 days of engaging in services, 70% of homeless tenants will develop an individualized service plan, which establishes goals and objectives and identifies activities leading to their accomplishment.
- 85% of crises that could result in eviction will be resolved without the utilization of involuntary services or loss of housing for tenants.
- 65% of all formerly homeless tenants will participate in group and/or community activities.
- 20% of tenants will qualify for and receive an (IHSS) In Home Supportive Service Worker assigned to assist them with daily living needs to maintain stable housing.
- Our goal is for all tenants to remain permanently housed. However, some tenants will choose to leave the project for their own reasons.
- 50% of formerly homeless tenants who leave this housing will move to a stable housing situation (such as unsubsidized housing, other supportive housing, move into a higher level of care such as board and care, assisted living, skilled nursing facilities, or living with family/friends), or be placed in inpatient treatment facilities where their special needs can be better addressed.
- Programmatic success will be based on housing stability achieved by people experiencing homelessness or at risk of homelessness. An approach that effectively balances supportive services with long-term housing strategies will therefore be necessary.
- VVFCRC anticipates and projects assisting 100 unduplicated participants gain permanent support housing during this award period.

ADMINISTRATIVE CAPACITY

For more than a decade, Victor Valley Family Resource Center has successfully transitioned 86 percent of our homeless participants into permanent housing. Permanent housing offers several iterations including moving in with friends or family, in a permanent supportive housing environment, or in their own house or apartment.

Of the grants listed above, none provide or are providing funding for case management or rental subsidies for our housing program. This ensures there is no possibility of duplication of funding or supplanting.

VVFCRC has management staff and/or board members on the County of San Bernardino's Interagency Council on Homelessness (ICH) Board in addition to the Homeless Provider Network (HPN). VVFCRC participates in various housing steering committees and task force, in local government in the High Desert to further advance efforts to allocate funding and support projects, that in turn, support ending homelessness and advocate for fair housing. VVFCRC also participates in the Point in Time Count for the region. VVFCRC operates and staffs a "brick and mortar" office

that receives and assists an excess of 650 callers per month seeking housing assistance and placements. VVFCRC partners collaboratively with other housing providers in the High Desert Region to ensure the maximum saturation of services are available to our most vulnerable residents by providing food, diapers, toys, and clothing distributions to the community.

VVFCRC's depth and breadth of successfully managing grant awards is illustrated above. However, more important, is our ability to deliver on our mission of ending homelessness each day.