

**ATTACHMENT A – COVER PAGE**

Use this checklist to ensure that all items requested have been included.

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1.	Attachment A – Cover Page	1
2.	Attachment B - Statement of Certification	2
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Applicant Name: Mountain Homeless Coalition

Address: 28708 CA Hwy-18, Skyforest, CA 92385

Mailing Address (if different): PO Box 9226, Cedarpines Park, CA 92322-9226

Telephone No.: (909) 713-4099 FAX No.: N/A

Email Address: Suew@mtnhomeless.com

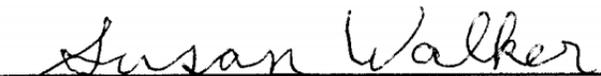
Federal Tax ID: 82-2515979

RFA Contact (Name/Title): Susan Walker

Name of Authorized Representative: Susan Walker

Title of Authorized Representative: President MHC

**By signing below, the individual acknowledges that he/she has the authority to bind the Applicant to the terms of the Application. The individual further acknowledges that he/she has read and understands the RFA, the contents of the Application and the Attachments, and attests to the accuracy of the information submitted therein.**

Signature of Authorized Representative: 

Date: May 16, 2023

**ATTACHMENT B  
STATEMENT OF CERTIFICATION**

The following statements are incorporated in our response to San Bernardino County.

	<b>Statement</b>	<b>Agree (initial)</b>	<b>Disagree with qualification (initial and attach explanation)</b>
1.	The offer made in the Application is firm and binding for nine (9) months from the Deadline for Applications.	SW	
2.	All declarations in the Application and attachments are true and that this shall constitute a warranty, the falsity of which will entitle the County to pursue any remedy by law.	SW	
3.	Applicant agrees that all aspects of the RFA and the Application submitted shall be binding if the Application is selected and a Contract awarded.	SW	
4.	Applicant agrees to provide the County with any other information the County determines is necessary for an accurate determination of the Applicant's ability to perform the Services as proposed.	SW	
5.	Applicant, if selected will comply with all applicable rules, laws and regulations.	SW	
6.	The RFA has been reviewed in its entirety and Applicant has no exceptions to any requirements, terms, or conditions, except as noted in Attachment H.	SW	



## ATTACHMENT D

### **CERTIFICATION REGARDING DEBARMENT OR SUSPENSION; CALIFORNIA SECRETARY OF STATE BUSINESS ENTITY REGISTRATION**

In compliance with contracts and grants Contracts applicable under the U.S. Federal Awards Program, the following certification is required by all Applicants submitting a response to this RFA:

1. The Applicant certifies, to the best of its knowledge and belief, that neither the Applicant nor its Principals are suspended, debarred, proposed for debarment, or declared ineligible for the award of contracts from the United States federal government procurement or non-procurement programs, or are individually or collectively listed as such in the United States General Services Administration's System for Award Management (SAM) website ([www.sam.gov](http://www.sam.gov)).
2. The Applicant certifies, to the best of its knowledge and belief, that neither any subcontractor listed in its Application, nor subcontractor's Principals are suspended, debarred, proposed for debarment, or declared ineligible for the award of contracts from the United States federal government procurement or non-procurement programs, or are individually or collectively listed as such in the United States General Services Administration's System for Award Management (SAM) website ([www.sam.gov](http://www.sam.gov)).
3. "Principals," for the purposes of this certification, means officers, directors, owners, partners, and persons having primary management or supervisory responsibilities within a business entity (e.g., general manager, plant manager, head of a subsidiary, division, or business segment, and similar positions).
4. The Applicant shall provide immediate written notice to the Purchasing Agent if, at any time prior to award, the Applicant learns that this certification was erroneous when submitted or has become erroneous by reason of changes in circumstances.
5. This certification is a material representation of fact upon which reliance will be placed when making the award. If it is later determined that the Applicant rendered an erroneous certification, in addition to other remedies available to the San Bernardino County government, the County may terminate the Contract resulting from this RFA for default.
6. Applicant affirms that neither it, nor any subcontractor listed in the Application, has any recent unsatisfactory performance with the County during the past twenty-four (24) months at a minimum.
7. Applicant also certifies that if it or any of the subcontractors listed in the Application are business entities that must be registered with the California Secretary of State, they are registered and in good standing with the Secretary of State.

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**ATTACHMENT E – BUDGET**

**A detailed budget is required for each Application submission. Use this page as the cover sheet for the Budget.**

**Mountain Homeless Coalition  
Budget for HHAP-3 Grant**

**Eviction Prevention** \$35,000

*(Eligible expenditures will include (but not be limited to): short-term rental assistance, payment of rental arrears and utilities, moving costs, relocation costs, legal services, case management, and activity-service delivery costs)*

**Rapid Re-Housing** \$40,000

*(Eligible expenditures will include (but not be limited to): applications fees, landlord incentives, security deposits, moving costs, short-medium term rent subsidies, relocation costs, utility deposits and payments, move-in expenses, furnishings, appliances, household supplies, case management, and activity-service delivery costs)*

**Shelter/interim housing beds** \$66,817

*(Eligible expenditures will include (but not be limited to): bridge motel vouchers, CES coordination, essential services and basic needs resources, case management, service coordination, operating expenditures, and activity-service delivery costs)*

**Total** \$141,817

**ATTACHMENT F – RESERVED**

Attachment not required.



**ATTACHMENT H – EXCEPTIONS TO RFA**

APPLICANT NAME Mountain Homeless Coalition

ADDRESS PO Box 9226 Cedarpines Park, CA 92322

TELEPHONE # (909) 713-4099

FAX # N/A

I have reviewed the RFA in its entirety and have the following exceptions: (Please identify and list your exceptions by indicating RFA, the Section or Paragraph number, and Page number, as applicable. Be specific about your objections to content, language, or omissions. Add as many pages as required.)

NONE

**ATTACHMENT I – PUBLIC RECORDS ACT EXEMPTIONS**

APPLICANT NAME Mountain Homeless Coalition (MHC)

ADDRESS PO Box 9226, Cedar ines Park, CA 92322 - 9226

TELEPHONE # 909 713-4099

FAX # \_\_\_\_\_

Applicant requests that specific portions of the contents of this Application be held confidential and not subject to public disclosure pursuant to the Public Records Act. The specific portions are detailed below: (Please identify and list your exemptions by indicating the Section or Paragraph number, and Page number, of the Application where the content is contained.) **Each stated exemption must include a citation to supporting legal authority, including statutory authority or case law, to support exemption from the Public Records Act. Requested exemptions that does not meet the requirements of this section will not be considered.**

None

**ATTACHMENT J - INDEMNIFICATION AND INSURANCE REQUIREMENTS AFFIDAVIT**

**THE APPLICANT’S INSURANCE COMPANY(S) OR INSURANCE AGENT MUST COMPLETE THIS FORM  
AND  
THE APPLICANT MUST SUBMIT THIS COMPLETED AFFIDAVIT WITH THE APPLICATION.**

I, the undersigned (Please check one box)  underwriter  agent/broker, certify that I and the Applicant listed below have jointly reviewed the “Insurance Requirements” in this Request for Application (RFA). If the County of San Bernardino (“County”) awards the Applicant the Contract for this project, I will be able—within fourteen (14) calendar days after the Applicant is notified of the Contract’s award—to furnish the County with all the required, insurance certificate(s) and endorsement(s) as specified in Section X, Paragraph B. Indemnification and Insurance Requirements.

CalNonprofits Insurance Services

5/16/23

Insurance Broker / Agency Name

Date

Cherokee Moit

Cherokee Moit

Insurance Broker’s / Agent’s Name (Printed)

Insurance Broker’s / Agent’s Name (signature)

1500 41st Ave Ste 228

Capitola

Ca

95010

Address

City

State

Zip Code

888-427-5224

831-824-5037

cherokee@cal-insurance.org

Telephone Number

FAX Number

Email Address

Mountain Homeless Coalition

Applicant’s Name

County RFA Name and Number

**Below State the Name of Insurance Company Providing Coverage:**

DO NOT write “Will Provide,” “To Be Determined,” “When required,” or similar phrases.

Nonprofits Insurance Alliance of California

Nonprofits Insurance Alliance of California

Commercial General Liability

Automobile Liability

Employers Compensation Insurance

Nonprofits Insurance Alliance of California

Workers’ Compensation Liability

Professional Liability

Axis Insurance Company

Cyber Liability

Pollution Liability

Nonprofits Insurance Alliance of California

Sexual Abuse Liability

[NOTE TO APPLICANT: See Section X, Paragraph B. Indemnification and Insurance Requirements, for details on the basic requirements and types of insurance for this agreement.]

NOTE TO THE UNDERWRITER / AGENT-BROKER: If the insurance forms that the Applicant submits to the County do not fully comply with the Insurance Requirements, and/or if the Applicant fails to submit the forms within the 14-day time limit, the County may: (1) declare the Applicant’s Application non-responsive, and (2) award the Contract to the next highest ranked Applicant.

If you have any questions about the Insurance Requirements, please contact Mr. Rafael Viteri, County of San Bernardino - Risk Management Department, at (909) 386-8730 or via e-mail [rviteri@rm.sbcounty.gov](mailto:rviteri@rm.sbcounty.gov) (Please provide name of RFA with your email question(s)).

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**ATTACHMENT K**  
**HHAP-3 PROJECT APPLICATION**

**Purpose**

The California Homeless Housing, Assistance and Prevention Program, Round 3 (HHAP-3) is a \$1 billion dollar block grant program designed to provide Continuums of Care, counties, large cities, and federally recognized tribes with grant funds to support regional coordination and to expand or develop local capacity to address immediate homelessness challenges throughout the state.

**Program Overview**

HHAP Round 3 funding is designed to build on regional coordination developed through previous rounds of HHAP grant funding, as well as the Homeless Emergency Aid Program (HEAP) and COVID-19 funding administered by Cal ICH. HHAP Round 3 funds should be used to continue to build regional coordination and a unified regional response to reduce and end homelessness informed by a best-practices framework focused on moving homeless individuals and families into permanent housing and supporting the efforts of those individuals and families to maintain their permanent housing.

On January 25, 2023, the SBC CoC Interagency Council on Homelessness (ICH) authorized the San Bernardino County Office of Homeless Services (OHS) to release a Request for Applications (RFA) for the SBC CoC to fund \$2,902,994.85 in HHAP-3 eligible activities throughout San Bernardino County to be distributed as follows:

- a. **\$1,417,232.87** - Central Valley Region which encompasses the cities of Colton, Fontana, Grand Terrace, Highland, Loma Linda, Redlands, Rialto, San Bernardino, Yucaipa, and the surrounding unincorporated communities.
- b. **\$518,169** - Desert Region which encompasses the cities of Adelanto, Apple Valley, Barstow, Hesperia, Victorville, and the surrounding unincorporated communities.
- c. **\$162,725** - East Valley Region which encompasses the cities of Needles, Twentynine Palms, Yucca Valley, and the surrounding unincorporated communities.
- d. **\$141,817** - Mountain Region which encompasses the City of Big Bear Lake and the unincorporated San Bernardino mountain communities which include Big Bear, Blue Jay, Cedar Glen, Cedarpines Park, Crestline, Forest Falls, Green Valley Lake, Lake Arrowhead, Rimforest, Running Springs, Skyforest, Sugarloaf, and Twin Peaks.
- e. **\$350,901** - West Valley Region which encompasses the cities of Chino, Chino Hills, Montclair, Ontario, Rancho Cucamonga, Upland, and the surrounding unincorporated communities.
- f. **\$312,149.98** for countywide services to unaccompanied homeless youth populations

All project proposals will be evaluated for compliance with eligible uses of HHAP-3 funds as identified in Section V.B.1 of this RFA and the core components of Housing First as defined in state Welfare and Institutions Code 8255(b).

In addition, project proposals for CoC HHAP-3 funds must align with one or more of the Strategies to Achieve Outcome Goals identified above in Section V.A. and outlined in Table 5 (attached as Exhibit B) of the CoC Local Homelessness Action Plan and identify how many units, beds and/or households served the project will contribute to achieving the following results:

1. At least 300 new units of permanent supportive and/or service-enriched housing will be occupied by June 2024.
2. At least 300 additional households will exit homelessness and achieve permanent housing stability through rapid rehousing activities by June 2024.
3. At least 200 additional shelter/interim housing beds will be occupied by January 2024.
4. At least 500 households living housing insecure and/or at-risk of homelessness will be prevented from becoming homeless through systemwide diversion and prevention strategies.
5. At least 500 households at imminent risk of homelessness will be prevented from becoming homeless through eviction prevention strategies.
6. At least 100 high utilizers of safety net services and experiencing chronic homelessness will achieve permanent housing stability by January 2024.

(Please note that individual project proposals are expected to *contribute to* the identified strategic outcome goals and not achieve the identified outcome goals through a single project.)

### **Instructions**

- Carefully read the entire RFA and attached documents.
- Answer all questions as specifically and completely as possible.
- Type your answers, do not print.
- If proposing services for more than one region, submit a separate Application for each region.
- Can only propose service categories listed under each region; can check more than one service category per region.
- A detailed budget is required for each Application.

<b>A. Applicant Information</b>	
1.	Name of Applicant: Mountain Homeless Coalition (MHC)
2.	Applicant's Legal Name: Mountain Homeless Coalition
3.	Address: 28708 CA Hwy-18 City: Skyforest State: CA Zip: 92385
4.	Mailing Address (if different than above): P.O. Box 9226 City: Cedarpines Park State: CA Zip: 92322-9226
5.	Contact Person: Susan Walker
6.	Title: President of MHC
7.	Contact Phone: (909) 337-1279
8.	Contact Email: suew@mountainhomeless.com

<b>B. Applicant Statement of Experience and Qualifications</b>	
1.	Business name of the Applicant and type of legal entity such as corporation, partnership, etc. If Applicant is a business entity that must be registered with the California Secretary of State, Applicant shall provide the County the entity number assigned to it by the Secretary of State Mountain Homeless Coalition - 501c3 Corporation Entity No. 4049330
2.	Number of years the Applicant has been in business under the present business name, as well as related prior business names.  6 years
3.	Do you have any commitments or potential commitments that may impact your ability to perform the Contract if awarded?  <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No  If yes, explain.

<b>C. Regions/Strategies to Achieve Outcome Goals (must submit a separate Application for each region)</b>	
1.	<b>Regional or Countywide Youth Serving Project</b> Indicate the SBC CoC Region in which the proposed project service activities will be provided:  <input type="checkbox"/> Central Valley Region <input type="checkbox"/> Desert Region <input type="checkbox"/> East Valley Region <input checked="" type="checkbox"/> Mountain Region <input type="checkbox"/> West Valley Region  <input type="checkbox"/> Services specifically for Homeless Youth

<b>2. Strategies to Achieve Outcome Goals</b>
<p>Indicate which of the strategies to achieve outcome goals the proposed project service activities are designed to help meet (select as many as applicable for this project).</p> <p>Applicants for the Central Valley, Desert, East Valley, and West Valley Regions may select from the following strategies:</p> <ul style="list-style-type: none"><li><input type="checkbox"/> At least 300 new units of permanent supportive and/or service-enriched housing will be occupied by June 2024.</li><li><input type="checkbox"/> At least 300 additional households will exit homelessness and achieve permanent housing stability through rapid rehousing activities</li><li><input type="checkbox"/> At least 200 additional shelter/interim housing beds will be occupied by January 2024.</li><li><input type="checkbox"/> At least 500 households living housing insecure and/or at-risk of homelessness will be prevented from becoming homeless through systemwide diversion and prevention strategies.</li><li><input type="checkbox"/> At least 500 households at imminent risk of homelessness will be prevented from becoming homeless through eviction prevention strategies.</li><li><input type="checkbox"/> At least 100 high utilizers of safety net services and experiencing chronic homelessness will achieve permanent housing stability by January 2024.</li></ul> <p>Applicants for the Mountain Region may select from the following strategies:</p> <ul style="list-style-type: none"><li><input checked="" type="checkbox"/> At least 300 additional households will exit homelessness and achieve permanent housing stability through rapid rehousing activities</li><li><input checked="" type="checkbox"/> At least 200 additional shelter/interim housing beds will be occupied by January 2024.</li><li><input checked="" type="checkbox"/> At least 500 households at imminent risk of homelessness will be prevented from becoming homeless through eviction prevention strategies.</li></ul> <p>Complete the "Project Description" section, explaining in detail how the services for the proposed project, including number of units, beds and/or households served, will contribute to achieving the strategic outcome goals selected.</p>

<b>D. Project Description</b>
<p>Project Name: Mountain Homeless Services and Housing Navigation 2023-2026</p>
<p>In this section provide a concise description of the proposed project, its purpose, and its beneficiaries. Provide details for each category(ies) selected above. Consider items addressed under Section V. Scope of Work in your project description. See attached list</p>

<b>E. Work Plan and Schedule/Project Readiness</b>
<p>Provide a summary of the work plan for this project and the project schedule. See attached list</p>

<b>F. Long Term Results</b>
<p>Specify the long-term results and how they will be produced through implementation of the project. See attached list</p>

**G. Project Sustainability**

Explain how will the project be sustained after this one-time funding is exhausted. If project is not sustainable after these one-time funds are exhausted, explain how these one-time funds result in immediate homelessness resolution without the need for long-term funding.

See attached list

**H. Collaboration**

Provide the names of the service providers and/or municipalities with which there will be collaboration. Include details of the collaboration efforts; such as, what role(s) does each partner have in implementing the proposed project?

See attached list

**I. California's Housing First Policy**

Check box to indicate the proposed project will conform with California's Housing First Policy.

**J. Coordinated Entry System (CES)**

HHAP-3 funded projects are to be integrated within the local CES. Describe the project's prioritization criteria.

See attached list

**K. Homeless Management Information System (HMIS)**

All project participating with CES will need to apply to participate with the local HMIS.

Currently participate in HMIS?     Agrees to participate in HMIS?

**L. Measurable Outcomes**

What will be the indicators that the proposed project is successful at resolving homelessness? How will these be measured? Please include the projected number of unduplicated homeless clients/persons to be served during the program administration. If you are proposing a housing related project, provide the projected retention rate.

See attached list

**M. Administrative Capacity**

Describe your agency's/organization's administrative capacity that will allow effective implementation of the proposed project and capacity to submit timely documentation and reports.

See attached list

## **Additional HHAP-3 Application Responses:**

### **D. Project Description**

Name: **Mountain Homeless Services and Housing Navigation**

The Mountain Homeless Coalition's **Mission** is to strive to prevent homelessness for those at risk; to inform, serve and house our neighbors who are experiencing homelessness; and to engage our mountain community as we serve this vulnerable population.

San Bernardino County adopted a Homeless Strategic Action Plan in 2022 called, "Homeless to Home." Mountain Homeless Coalition (MHC) will focus on three of the goals in that plan to reduce homelessness in the mountains. MHC will use Housing Assistance and Prevention (HHAP-3) Program funding to support future efforts that the San Bernardino County CoC is undertaking to solve the regional homelessness problem by expanding our local capacity to address homelessness challenges in our mountain communities. MHC will work in coordination with the San Bernardino County and local service providers to use HHAP funds to benefit individuals and families experiencing or at imminent risk of homelessness in our mountain communities of Big Bear to Crestline. MHC will focus on 1. Permanent Housing through Rapid Rehousing; 2. Interim/ Emergency Housing in motels; and 3) Prevention of homelessness through eviction prevention strategies. MHC is currently the only mountain nonprofit organization focused exclusively on serving people experiencing homelessness in the San Bernardino Mountains. MHC will utilize solutions that prevent, reduce and end homelessness. MHC will not use HHAP funding to supplant existing funds for homeless housing, assistance or prevention. MHC will spend funds in compliance with Housing First standards.

MHC's Mountain Homeless Services and Housing Navigation project will increase our current services and housing capacity to assist homeless individuals and families or individuals and families at-risk of homelessness find permanent housing. MHC will use best practice solutions in compliance with Housing First requirements. MHC seeks stabilization for housing permanency with no pre-conditions.

MHC secured funding in 2019 from the Homeless Emergency Aid Program (HEAP) in partnership with a seven-agency collaborative initiative called the SBC Pathways to Housing Network. MHC and the other partners of Pathways Network used the funding for cost-effective, evidence-based, best practice service delivery strategies to prevent individuals and families from becoming homeless. Service activities that were delivered by HEAP funding include homeless prevention services, eviction prevention strategies, rapid rehousing assistance, bridge motel vouchers, housing navigation, and case management services. MHC's goal is to improve the homeless services system in the mountain region and achieve long-term sustainable results beyond the funding period. Measurable outcomes will be tracked and reported in HMIS and our internal database, using Trello.

The HEAP project from 7/1/19 – 6/30/20 provided case management and housing navigation services as needed for all project participants. Service activities included shelter in local motels for 63 households, homeless prevention for 11 households, eviction prevention strategies for 11

households and rapid rehousing assistance for 6 households. During 2021, MHC served 85 clients for a total \$96,107 or \$1,131 per client with HHAP – 1 funds. In 2022, we received 873 unique requests for assistance through CES referrals, along with our Helpline and Website. This was an increase of 75% from 2021. Of those, we financially assisted 318 people. Emergency housing in motels helped out 193 people. We succeeded in getting 76 mountain individuals into permanent housing. We helped 21 individuals in 9 households stay in their homes.

MHC will utilize HHAP – 3 funds to implement the Mountain Homeless Services and Housing Navigation project which will build upon our current service activities and expand our capacity to provide permanent housing solutions for people experiencing and at risk of homelessness in the mountain communities. HHAP-3 activities proposed to be delivered under the Mountain Homeless Services and Housing Navigation will include:

- **Additional households will exit homelessness and achieve permanent housing and stability through rapid rehousing activities.**

MHC staff and volunteers will utilize housing navigation, case management and financial assistance to deliver rapid rehousing services to help people experiencing homelessness quickly connect to permanent housing solutions they can afford. Service activities that are available include: housing search deposits, lease negotiations, landlord incentives, rental application fees, moving costs, security deposits, short-term rental subsidies, utility payments, rental and utility arrears payments and housing stabilization services. In addition, when appropriate, MHC will help with the purchase of furnishings or provide move in stipends that support food, household supplies and hygiene products. The MHC staff and Board members have the experience and capacity to provide these services. They will target families, unaccompanied women, the disabled and seniors.

- **Additional interim housing beds will be occupied by January 2024.**

MHC will provide interim housing beds in motels with HHAP funding. This will get our clients out of the elements and enable them to work on their housing plan for permanent housing. We expect an increase to the number we sheltered in 2022 which was 193 people for a median length of stay for 9.5 days. While in interim housing, our Housing Navigators will work with clients on a housing plan with essential assistance and case management. Services they may receive or be referred to are health and behavioral health, public benefits, employment programs, childcare and social services as needed.

- **Those at imminent risk of homelessness will be prevented from becoming homeless through eviction prevention strategies.**

For those who qualify, eviction prevention strategies will include rental assistance and utility assistance arrears payments. The Housing Navigator and the client will work out a plan which moves the client towards housing stability.

## **E. Work Plan and Schedule / Project Readiness**

September 2023; Continue services; retain housing for those at risk and place homeless into permanent housing; provide interim shelter/housing as needed; Utilize Coordinated Entry System (CES); Meet basic needs; Rapid Rehousing; Rental Subsidy; Rental Assistance, etc.

December 2024 at least fifty percent of HHAP – 3 project funds will be expended.

May 2026 one hundred percent of project funds will be expended.

Annually evaluate HHAP program with MHC Board.

MHC is ready to take on this HHAP-3 commitment.

## **F. Long Term Results**

Through HHAP project implementation Eviction Prevention Strategies will prevent from 10 – 20 households from becoming homeless in the first place.

Move-in rental assistance will assist 5 – 15 households in becoming re-housed.

Utility assistance will help prevent 20 individuals in 10 households from losing basic services.

Rental assistance will result in 10 – 20 families remaining stably housed.

“Emergency shelters” in the Mountain region means motel vouchers. The mountains have no shelters. This program will provide approximately 200 households shelter in emergency situations including snow, rain, cold weather, domestic violence and other short-term circumstances.

Outreach and communication among nonprofits, churches and other entities will enhance coordination, communication and increase levels of client services. These relationships and cooperation will benefit 40 or more people experiencing homelessness or at risk of homelessness. MHC saw this in full bloom during our emergency in March during the snowstorms on the mountain and the aftermath.

All clients served will be connected with agencies and resources that will enable them to address individual hurdles and barriers to remaining permanently housed.

## **G. Project Sustainability**

This HHAP-3 funding will be sustained after this one-time funding is exhausted. MHC will seek funding from foundations such as San Manuel Band of Mission Indians to maintain rent subsidies as needed. MHC will monitor state funding opportunities to support low-income housing and the homeless. MHC plans to apply for HHAP-4. MHC will continue to appeal to mountain individuals and organizations for funding.

## **H. Collaboration**

Mountain Homeless Coalition is geographically isolated in the San Bernardino Mountains. MHC realizes that our mission can only be fulfilled with collaboration with government, faith-based organizations, non-profit and private organizations both on and off the mountains.

- CES/211 provides MHC with referrals to organizations countywide, decades of experience, consulting and relationships with other providers.
- Churches and Food Banks throughout the mountain communities – MHC actively cultivates and maintains relationships with pastors and faith leaders, who frequently refer clients to us.
- Transitional-age Youth (TAY), Monthly TAY list meetings – assist MHC with housing and other resources tailored to clients in the 16 – 24 age range.
- Mountain based social service and behavioral health nonprofits (Partial list) DOVES, Hearts and Lives, Lutheran Social Services, Mountain Counseling & Training and Rim Family Services.
- Veteran support groups and the VA – We have strong relationships with mountain Vet groups and the SB County Homeless Veteran Task Force and the Veteran's Administration.
- The Church of Jesus Christ of Latter Day Saints – Their Deseret Industries thrift shop is a source of household items for our clients.
- Illumination Foundation has provided our clients with housing for convalescing homeless individuals.
- Lake Arrowhead Chamber – Government Affairs Committee helps to spread the word of our services.
- Mountain area hospitals – regularly refer homeless to MHC.
- Mountain Rim School District – MHC provides nutritional snacks for students in 6 Rim schools.
- SB County DBH – InnRoads works with those we refer for mental health support.
- SB Office of Homeless Services: Mountain Regional Steering Com., Homeless Provider Network, Interagency Council on Homelessness – communication; grants
- Impact SoCal collective founded in 2016 to form a multi-agency partnership to implement best practice service delivery strategies.

## **J. Coordinated Entry System (CES)**

MHC receives many referrals from 211/United Way. The List client meetings for seniors and for TAY clients are also attended by MHC to help coordinate services. The CES system is being re-designed and we look forward to working more closely with the new CES system. Because of the smaller population of homeless and at-risk households in the mountain region, we are able to work with all subpopulations (women, seniors, vets) as they come to us – no one is left behind.

## **L. Measurable Outcomes**

The Measurable Outcomes that will be achieved through the **Mountain Homeless Services and Housing Navigation** project will include:

### **Outcome 1.**

At least 50 unduplicated persons experiencing homelessness in the Mountain region will receive assistance with meeting basic needs and access to housing and stabilization services.

### **Measurement 1**

50 or more participants will be successfully connected with housing and/or stabilization services and resources.

### **Outcome 2**

At least 20 participants who are at imminent risk of homelessness will achieve and maintain permanent housing stability through homeless prevention and diversion activities.

### **Measurement 2**

At least 20 participants assisted with prevention and diversion activities who maintain occupancy in stable permanent housing for at least 12 months.

### **Outcome 3**

At least 15 participants who are literally experiencing homelessness will achieve and maintain permanent housing stability through rental assistance and rapid rehousing activities.

### **Measurement 3**

At least 15 participants assisted with rental assistance and rapid rehousing activities who maintain occupancy in stable permanent housing for at least 12 months.

### **Outcome 4**

At least 20 participants who are experiencing or at imminent risk of homelessness will be assisted with temporary shelter and navigation activities as a bridge to quickly connect them with housing and other service resources to achieve permanent housing.

### **Measurement 4**

At least 20 participants will be assisted with temporary shelter and service navigation activities and who exit the program to stable permanent housing.

## **M. Administrative Capacity**

Mountain Homeless Coalition has the administrative capacity that allows effective implementation of the proposed **Mountain Homeless Services and Housing Navigation**

project. MHC has a Board of Directors (11) who are actively engaged. MHC has two Housing Navigators and an Operations Director for paid staff. The Board meets once a month in person or by ZOOM. The Board with four elected officers (President, Vice President, Treasurer, Secretary) votes on policy decisions. The Board of Directors are active and participate in intakes, client transportation, speaking to community groups, searching for rentals, participating in MHC events and fundraising. The MHC has the following committees: Housing, Grants, School Services, Client Relations, Fundraising, Finance, Personnel and Services. MHC benefits from volunteers who help with the Point-In-Time Counts, client transportation, fundraising and grant writing.

The Client Relations Committee meets monthly to discuss and develop policies and procedures for serving our clients.

There is a weekly meeting for those who directly serve clients, to discuss the status of clients – sharing additional resources and referrals.

The Grants Committee reports on applications in progress. MHC has received funding from HEAP, Project Roomkey and Project Homekey funding in collaboration with the Housing Authority of San Bernardino County. MHC has received funding from Weingart Foundation, Inland Empire Community Foundation, San Manuel Band of Mission Indians and Arrowhead United Way along with other organizations from the mountain communities. MHC has been able to meet the paperwork requirement of HEAP, Project RoomKey, ESG (Emergency Solutions Grant). All requirements for HHAP 1 & 2 have been met.

As the name implies, Mountain Homeless Coalition, works well with other organizations. Our Board of Directors are members of civic organizations like Rotary, Soroptimists, churches and businesses. These connections have provided speaking engagements and community contributions. The networking has been helpful for providing volunteers for the annual Point In Time Count every January since 2016. Except for 2021 due to COVID, MHC has led the local PITC team effort. San Bernardino County has 5 regional Homeless Provider Networks (HPN). MHC leads the Mountain HPN. MHC organizes agencies that provide services for the homeless to speak and to network at the Mountain HPN. In 2019 the County created 5 Regional Steering Committees. MHC played a lead role in forming and organizing the Mountain Regional Steering Committee. Mountain HPN has a seat at the interagency Council on Homelessness and a MHC Board member is that representative.

Because MHC has met the requirements of HEAP, HHAP 1 & 2, Project Roomkey and Project Homekey - 1, MHC is now ready to effectively implement HHAP- 3. MHC has the experience, capacity and personnel to provide the HHAP – 3 services.

Some of the MHC Directors have been involved with MHC since 2016. The Directors belong to other civic groups, faith-based communities, and organizations which helps with our networking. MHC has an existing service presence in the mountain region and has the experience of meeting the needs of the homeless.