



San Bernardino County Homeless Partnership
West Valley HPN/Regional Steering Committee

Wednesday, April 9, 2025 • 9:00 a.m. to 11:00 a.m.

Hosted by the City of Rancho Cucamonga - Please Join Us at
RC City Hall – Tri-Communities Conference Room
10500 Civic Center Drive, Rancho Cucamonga 91730

or
By Zoom Video Conference:

<https://us02web.zoom.us/j/85194946723?pwd=TUh0cHZGM1JEZ0I3S1I3YXFEUnAvQT09>

Meeting ID: 851 9494 6723- Password: 183200

Dial in +1 669 900 6833 - One tap mobile +16699006833,,89595982006# US (San Jose)

MEETING AGENDA

OPENING REMARKS	PRESENTER
A. Call to Order B. Welcome and Introductions <i>Public comment and participation is available and welcomed during all agenda items</i>	Don Smith Erika Lewis-Huntley
REPORTS & UPDATES	
C. SBC&C Continuum of Care D. Office of Homeless Services E. State and Federal Updates F. Regional City & Service Provider Partners	Erika Lewis-Huntley Don Smith OHS staff RSC Committee Members
PRESENTATIONS / DISCUSSION ITEMS	
G. <i>“San Bernardino County Department of Behavioral Health’s Integrated Plan to Transform Behavioral Health Services and Outcomes”</i> H. “Building A Connected Community of Care in the West Valley Region” a. <i>West Valley Regional CES Working Group</i> b. <i>CHCF CalAIM Regional Cross-Sector Integration Pilot w/HC2 Strategies</i>	Dr. Georgina Yoshioka, DBH Director Dr. Alyce Belford-Saldana, DBH Deputy Director Pastors Don & Ethel Rucker Don Smith
CLOSING	
I. Additional Public Comment & Announcements J. Adjournment	Don Smith Erika Lewis-Huntley
Next Regularly Scheduled Meeting: West Valley Regional Steering Committee Wednesday, May 14 th , 2025, 9:00am-11:00am Rancho Cucamonga City Hall – Tri-Communities Conference Room & by Zoom Video Conference	

Mission Statement

The Mission of the San Bernardino County Homeless Partnership is to provide a system of care that is inclusive, well planned, coordinated and evaluated and is accessible to all who are homeless and those at-risk of becoming homeless.

West Valley Regional Steering Committee Meeting - 3/12/25 recap

Much appreciation to the 75+ partners who joined us for the West Valley Regional Steering Committee Meeting on March 12th, in person and by Zoom, and for all of the great information and input shared during the meeting.

Thank You to **Curt Lewis w/Congressman Pete Aguilar's office and Sophia Siqueiros w/Congresswoman Norma Torres's office**, for sharing their updates, insights and perspectives on the current threats to federal funding for critical housing, healthcare and human service agencies and programs. Please share your stories, data and other information on this topic and/or to seek more information on Community Project Funding with your congressional representatives office's:

- **Curt Lewis, Grant Program Director for Congressman Pete Aguilar (CA-33)** - Curt.Lewis@mail.house.gov
- **Sophia Siqueiros, Field Representative for Congresswoman Norma Torres (CA-35)** - Sophia.Siqueiros@mail.house.gov

And Congratulations to Rancho Cucamonga native **Liliana Flores Smith** (RCHS Class of 2019) on her promotion to Legislative Correspondent for Congressman David Scott (GA-13), Liliana.FloresSmith@mail.house.gov

Announcements –

- **San Bernardino Continuum of Care (SB CoC) General Membership Meeting - Wednesday, March 26th, 9-11:30am**, Water of Life Community Church, 7625 East Ave., Fontana 92336 (slide 3)
- **Pacific Village Phase II - Community Information Meeting - Thursday, March 20th, 6:00-7:00pm** (slide 8), Perris Hill Senior Center, 780 E. 21st Street, San Bernardino (see flyer attached)
- **CoC Capacity Building Training Series** (slide 7): The San Bernardino Continuum of Care has partnered with Focus Strategies, a technical assistance and consulting firm that supports community strategies to reduce and end homelessness, to offer virtual and in-person capacity building training for service providers to support regional efforts to reduce and end homelessness. We are offering two upcoming training series:
 - **Best Practices for Delivering Client-Centered Care** (April 2025) Now accepting waiting list registration
 - **Using Data to Drive Results and Advance Equity** (May 2025) - Registration open
- **West Valley Regional CES Working Group Meeting - 1st & 3rd Wednesday of the month, 10am by Zoom** (slide 27). **Next two meetings, March 19th & April 2nd.** Participants include service representatives from our regional city partners, our public/private community service partners based in the West Valley Region and our countywide public/private partners who deliver services to people experiencing or at-risk of homelessness in the West Valley Region. For meeting invite, please contact DonSmithSolutions@outlook.com.
- **West Valley Regional Request for Referral Assistance** (slide 28) – is a web-based survey tool created to help facilitate more efficient and effective coordination among our Regional Working Group partners through “robust warm-handoffs” and real-time collaboration in response to people experiencing or at-risk of homelessness in the West Valley Region. For more information, please join us at our next Regional CES Working Group Meeting or contact DonSmithSolutions@outlook.com.
- **"Public Health on the Go" Health Service Alliance New Mobile Clinic** (slide 9) - Available to schedule for consumer service events and client service activities in the West Valley Region. For more information, please reach out to Robert Gipson, 909-464-9675

For your information, please find attached the West Valley RSC Meeting power point slides that includes information on the following:

- SB CoC General Membership Meeting / CoC Outreach & Coordinated Entry Committee Meeting (slide 3)
- CA 609 San Bernardino City & County Continuum of Care Membership Application (slide 4) - [CoC-Membership-App.pdf](#)
- CoC HMIS Town Hall March Meeting recap (slide 5, power point attached) - Next HMIS Town Hall Meeting, April 2nd, 11am
- OHS Multidisciplinary Approaches to End Homelessness Meeting - March 20th, 9-10am (slide 5)
- CES Regional Access Point Applications - Due March 15th (slide 6) - [Regional Access Point — Inland SoCal United Way](#)
- Understanding the Grant Process Workshop - March 27th, 9am-1pm (slide 9) - For more info, please contact ZaZette Scott, zazette@familyassist.org.
- Shared Housing Certificate Program 2025 (slide 10) - [Dear+SH+Colleague-++Invitation.pdf](#)
- **HUD Funding - Housing, Healthcare & Human Service Programs in Jeopardy** (slide 11) - [Take Action - National Alliance to End Homelessness; Federal Government at Risk of Partial Shutdown at Midnight Tonight – Take Action! | National Low Income Housing Coalition](#)
- Congressional District Housing Profile-CA 33rd District (slide 12) / Congressional District Housing Profile-CA 35th District (slide 13)
- "America is Pushing Its Workers Into Homelessness" (slides 14-16) - [Opinion | America Is Pushing Its Workers Into Homelessness - The New York Times](#)
- "Deteriorating Rental Affordability: An Update on America's Rental Housing 2024" (slides 17-19) - [America's Rental Housing 2024 | Joint Center for Housing Studies; Deteriorating Affordability: An Update on America's Rental Housing 2024 | Joint Center for Housing Studies](#)
- "The Biggest Challenges Facing Older Americans" (slide 20) - [The Biggest Challenges Facing Older Americans: Insights from the Aging Advisory Group - National Alliance to End Homelessness](#)
- [Who Can Afford to Rent in California's Many Regions in 2024?](#) (slide 21)
- Senior Affordable Housing Rent Increase reduced from 4x to 2x more than SSI Cost of Living Adjustment (slide 22)
- Building a Connected Community of Care in the West Valley Region (slides 23-26)
- West Valley Regional CES Working Group/Regional Request for Referral Assistance (slides 27-28)
- California Health Care Foundation (CHCF) Regional Cross-Sector Integration Pilot Initiative (slides 29)
- [Cross-Sector Partnerships Improving Care for People Experiencing Homelessness - Center for Health Care Strategies](#) (slide 29)
- Disposition of CoC HHAP Regional Project Funding Awards-West Valley Region (slides 30-32)

Additional information -

- NEW - NLIHC Releases The Gap: A Shortage of Affordable Homes - [NLIHC Releases The Gap: A Shortage of Affordable Homes | National Low Income Housing Coalition; The GAP | National Low Income Housing Coalition](#)
- NEW - The California Interagency Council on Homelessness has launched the 2025-2027 Statewide Action Plan to Prevent & End Homelessness - [bcsh_press_release_20250312.pdf; Action Plan for Preventing & Ending Homelessness in CA 2025-2027](#)

Thank you for your partnership!

Don Smith & Erika Lewis-Huntley, Co-Chairs
West Valley HPN-Regional Steering Committee

March 12, 2025, Attendees: West Valley Regional Steering Committee Meeting

LAST NAME	FIRST NAME	ORGANIZATION	PHONE NUMBER	EMAIL ADDRESS
De La Cruz	Martin	KEYS non-profit	(909) 300-5540	mdelacruz@keysnonprofit.org
Karsch	Charles	Community Action Partnership of San Bernardino County	9097231573	ckarsch@capabc.org
Harris	Prentice	Chaffey College	(909) 652-6596	prentice.harris@chaffey.edu
Jackson	Antoinette	Symba Center	760966494664	ajackson@symbacenter.org
HUMPHREY	RUTH	Children's Fund	9093796036	ruth@childrensfund.org
Rodriguez	Cristina	City of Ontario	909-376-7042	carodriguez@ontarioca.gov
OROZCO	DANIELLE	Arrowhead Regional Medical Center	9095802125	orozcodata@armc.sbcounty.gov
Ramachhita	Saira	San Antonio Regional Hospital	90950933565	sramachhita@sarh.org
Garcia	Izamar	Children's Fund	909-379-6039	izamar@childrensfund.org
Nichelle	Austin	Foothill AIDS Project/San Bernardino	909-884-2722 ext. 242	Nichellea@fapinfo.org
Hoffman	Amy	Inland Housing Solutions	(909) 796-6381	amy@inlandhousingsolutions.org
Dinkjian	Aileen	San Antonio Regional Hospital	909-644-8180	adinkjian@sarh.org
Smith	Shawntae	Simple Solutions	9095273463	ssmith@simplepsychotherapy.com
Flores Smith	Liliana	Don Smith's Daughter!	9097283318	liliana.floressmith@mail.house.gov
Watkins	Erica	San Bernardino County	9095010649	erica.watkins@cch.sbcounty.gov
Hargett	Robert	City of Montclair	(909) 447-3554	rhargett@cityofmontclair.org
Porter	Jennifer	Community Well California	9094199278	jporter@communitywelca.com
Selyer	Leandre	DAAS APPS	909-948-6590	Leandre.Selyer@hss.sbcounty.gov
Rocha	Mario	DBH	9094214660	mario.rocha@dbh.sbcounty.gov
Thajje	Anna	City of Ontario	909-395-2894	athajje@ontarioca.gov
Vasquez	Antonio "AJ"	City of Ontario	909-354-9529	ajvasquez@ontarioca.gov
Watkins	Debra	NECON	7146548078	greystn714@aol.com
Lee	Ephraim	IFHMB	9099842254	elee@ifhmb.com
Corella	Elizabeth	SARH	7607770483	elizabethco1225@gmail.com

March 12, 2025, Attendees: West Valley Regional Steering Committee Meeting

LAST NAME	FIRST NAME	ORGANIZATION	PHONE NUMBER	EMAIL ADDRESS
Mercer	Nancy	Inland Housing Solutions	909 736-5518	Nancy@inlandhousingolutions.com
Lupien	Charyeea	Simple Solutions Psychotherapy	909 436 8348	Charyeeal@simplepsychotherapy.com
Castillo-Gonzalez	Emma	San Antonio Regional Hospital		ecastillo-gonzalez@sarh.org
Johnston	Janet	ED RSC and Morongo Basin Conservation Association	(760) 668-3622	janetjohnstn@earthlink.net
Evans	Leslie	Foothill AIDS Project	909-884-2722 Ext 224	leslie@fapinfo.org
Siqueiros	Sophia	Office of Rep. Torres	90994816474	sophia.siqueiros@mail.house.gov
Murray	Nicole	U.S.VETS Inland Empire	951-212-0277	nmurray@usvets.org
Miller	Shaneka	Foothill AIDS Project	760-828-2186	Shanekam@fapinfo.org
Shively	Kayla	IEHP	9097274445	kayla.shively@iehnp.org
Nefertari	Nefertari	Reach Out Jurupa Valley Resource Center	9513816263	nefertari@we-reachout.org
Hernandez	Johnathan	City of Fontana	9093567197	Johhernandez@fontanaca.gov
Martinez	Debora	HSA	424-232-2758	deb2kalaania@yahoo.com
Carrillo	Robert	LaunchPad Collective Inc.	9095218432	robert@launchpadcollective.org
Petite	Linda	Inland Counties Legal Services	951-368-2558	lpetite@icls.org
Grosvenor	Kami	Inland Valley Hope Partners	909-622-3806, x101	newma103@msn.com
Louer	Heather	San Bernardino County DBH	9093880891	hlouer@dbh.sbcounty.gov
Gipson	Robert	Health Service Alliance	(909)281-5806	rgipson@healthservicealliance.org
Avila	Eric	City of Ontario	909-395-2736	eavila@ontarioca.gov
Esquivel	Ashley	City of Ontario		AEsquivel@ontarioca.gov
Hernandez	Celia	Office of Homeless Services	909-382-3957	Celia.hernandez@hss.sbcounty.gov
Doyle	Claudia	Office of Homeless Services	909-501-0617	Claudia.Doyle@hss.sbcounty.gov
Ingles	Jonathan	Upland PD Homeless Services	909-921-1016	Jingles@uplandpd.org
Alvarez	Susan	City of Upland	909-946-7624	salvarez@uplandpd.org
Reyes	Stephanie	Catholic Charities	909-906-5980	sreyes@ccsbriv.org

The Solution to Homelessness is Straightforward:
HOUSING!

**“The State of Federal Funding for
 Housing, Healthcare & Human Service Programs in 2025”**

**“Building A Connected Community of Care
 in the West Valley Region”**

**Plus,
 Disposition of Regional HHAP Funding,
 Updates on CoC activities &
 City & Regional Service partners**

**West Valley Regional Steering Committee Meeting
 March 12, 2025, 9:00am**

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D. Office of Homeless Services	Don Smith
E. State and Federal Updates	OHS staff
F. Regional City & Service Provider Partners	RSC Committee Members
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G. <i>“The State of Federal Funding for Housing, Healthcare & Human Service Programs in 2025 and Beyond”</i>	Representatives for Congressman Pete Aguilar & Congresswoman Norma Torres
H. <i>“Building A Connected Community of Care in the West Valley Region”</i>	
a. <i>West Valley Regional CES Working Group</i>	Pastors Don & Ethel Rucker
b. <i>CHCF CalAIM Regional Cross-Sector Integration Pilot w/HC2 Strategies</i>	Don Smith
I. <i>Disposition of CoC HHAP Regional Funding awards</i>	Erika Lewis-Huntley
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<div style="display: flex; justify-content: space-between; align-items: center; background-color: #003366; color: white; padding: 5px;"> Homeless Services Save the Date Announcement </div> <div style="text-align: center; padding: 20px;"> <p>Save the Date for the <i>San Bernardino Continuum of Care (CoC)</i> <i>Full Membership meeting</i></p> <p>March 26, 2025, from 9:00 – 11:30 am at Water of Life Community Church 7625 East Ave. Fontana, CA 92336</p> <p>Agenda will be made available prior to the meeting</p> </div>	<div style="display: flex; justify-content: space-between; align-items: center; background-color: #003366; color: white; padding: 5px;"> Homeless Services Outreach and Coordinated Entry System(CES) Committee Special Meeting </div> <div style="text-align: center; padding: 20px;"> <p>Greetings</p> <p>We are excited to announce the Outreach and Coordinated Entry System (CES) Standing Committee Special Meeting <i>In-Person meeting for the CES Board</i></p> <p>Public welcomed to attend</p> <p>Members of the public who wish to speak in person must submit a Public Speaking Request form. Speakers will be called by the Chair in the order their requests were received and will have up to 3 minutes to speak.</p> <p>Thursday, March 13, 2025 10:00 a.m. to 11:30 a.m.</p> <p>San Bernardino County Department of Behavioral Health- In the Bambini Room 658 E. Brier Dr, Suite 150, San Bernardino CA 92415 Join the meeting now</p> <p>The public may observe the meeting online at: Meeting ID: 273 629 374 6911** Passcode: JQ2ZT3fb Dial in by phone +1 661-568-6806, 967727553# Conference ID: 967 727 553#</p> <p><i>Note: Please remember to MUTE your phones. DO NOT place this call on hold should you get another call. Hang up and then rejoin the meeting.</i></p> </div>
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<p style="text-align: center;">CA-609 San Bernardino City and County Continuum of Care Membership Application Instructions</p> <p>Thank you for your interest in participating in the CA-609 San Bernardino City and County Continuum of Care (CoC). The CoC is a regional or local planning body that coordinates housing and service funding for homeless families and individuals. The CoC is designed to promote a community-wide commitment to the goal of ending homelessness and to provide funding for efforts by non-profit providers, states, and local governments.</p> <p>The CoC is made up of designated representatives of a "relevant organization", as defined below. Relevant organizations and individuals within San Bernardino County may apply to be considered for membership in the U.S. Department of Housing and Urban Development (HUD) designated CA-609 San Bernardino City and County CoC.</p> <p>Membership Eligibility. Section 578.5 of Title 24 of the Federal Regulations defines "relevant organizations" as including, "nonprofit homeless assistance providers, victim service providers, faith-based organizations, governments, businesses, advocates, public housing authorities, school districts, social service providers, mental health agencies, hospitals, universities, affordable housing developers, law enforcement, organizations that serve veterans and homeless and formerly homeless individuals.</p> <p>Applicants must designate one representative on their application to vote on behalf of their organization. If they are unable to attend a CoC meeting, a voting representative from an organization may authorize another individual from their organization to be their alternate. A roster of voting representatives is maintained and updated at least annually.</p> <p>CoC Member Duties Include:</p> <ol style="list-style-type: none"> (1) Attend meetings of the full CoC membership, with published agendas, at least twice a year; (2) Adopt and follow a written process to select a board to act on behalf of the CoC, which process must be reviewed, updated, and approved by the CoC at least once every 5 years; (3) Appoint additional committees, subcommittees, or workgroups; (4) In consultation with the collaborative applicant and the HMIS Lead, develop, follow, and update annually a governance charter, which will include all procedures and policies needed to comply with HMIS requirements as prescribed by HUD, and a code of conduct and recusal process for the board, its chair(s), and any person acting on behalf of the board. <p>To see a full list of CoC duties and responsibilities click here.</p> <p>You can complete a membership application online at https://sbchp.sbcounty.gov/ or complete a PDF file of the application and email it to homelessrfrb@hss.sbcounty.gov or mail it to:</p> <p style="text-align: center;">The Office of Homeless Services 560 E. Hospitality Lane, Suite 200 San Bernardino, CA 92415-0044</p>	<p style="text-align: center;">CA-609 San Bernardino City and County Continuum of Care Membership Application</p> <p>Instructions: Please submit this form via email to: HomelessRFRB@hss.sbcounty.gov or by mail to the Office of Homeless Services – 560 E. Hospitality Lane, Suite 200, San Bernardino, CA 92415-0044</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;"></td> <td style="width: 20%; text-align: center;">Date:</td> </tr> <tr> <td>Organization Name:</td> <td></td> </tr> <tr> <td>Executive Director:</td> <td></td> </tr> <tr> <td>Business Address:</td> <td></td> </tr> <tr> <td>City:</td> <td style="text-align: center;">State: Zip:</td> </tr> <tr> <td>Email Address:</td> <td></td> </tr> <tr> <td>Phone Number:</td> <td></td> </tr> <tr> <td>Link to Organization's Website:</td> <td></td> </tr> <tr> <td>Primary CoC Voting Representative Name:</td> <td></td> </tr> <tr> <td>Title:</td> <td></td> </tr> <tr> <td>Email Address:</td> <td></td> </tr> <tr> <td>Phone Number:</td> <td></td> </tr> <tr> <td>Alternate Representative Name:</td> <td></td> </tr> <tr> <td>Title:</td> <td></td> </tr> <tr> <td>Email Address:</td> <td></td> </tr> <tr> <td>Phone Number:</td> <td></td> </tr> </table> <p>Which of the following sectors best describes your organization sector?</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td><input type="checkbox"/> Advocate</td> <td><input type="checkbox"/> Business</td> <td><input type="checkbox"/> CEDS/HOME/ESG Enrollment Jurisdiction</td> </tr> <tr> <td><input type="checkbox"/> Disability Service Organization</td> <td><input type="checkbox"/> EMS/Crisis Response Team</td> <td><input type="checkbox"/> Faith-Based Organization</td> </tr> <tr> <td><input type="checkbox"/> Homeless/Family Homeless Individual</td> <td><input type="checkbox"/> Hospital or Health Care Organization</td> <td><input type="checkbox"/> Housing Developer</td> </tr> <tr> <td><input type="checkbox"/> Law Enforcement</td> <td><input type="checkbox"/> LGBTQ Service Organization</td> <td><input type="checkbox"/> Local Government</td> </tr> <tr> <td><input type="checkbox"/> Mental Health Service Organization</td> <td><input type="checkbox"/> Non-Profit Homeless Service Provider</td> <td><input type="checkbox"/> Public Housing Authority</td> </tr> <tr> <td><input type="checkbox"/> School District/College/University</td> <td><input type="checkbox"/> Social Service Provider</td> <td><input type="checkbox"/> Special Outreach Team</td> </tr> <tr> <td><input type="checkbox"/> Substance Abuse Service Provider</td> <td><input type="checkbox"/> Substance Abuse Service Provider</td> <td><input type="checkbox"/> Veterans Organization</td> </tr> <tr> <td><input type="checkbox"/> Victim Service Provider</td> <td><input type="checkbox"/> Youth Homeless Organization</td> <td>Other:</td> </tr> </table> <p><small>By submitting this application, you hereby agree to meet the Continuum of Care membership duties as outlined in the accompanying instructions and attest that your organization's representative or alternate can attend meetings at least twice a year.</small></p> <p>Signature: _____ Date: _____</p> <p style="text-align: center;"><small>u.s.b.</small></p>		Date:	Organization Name:		Executive Director:		Business Address:		City:	State: Zip:	Email Address:		Phone Number:		Link to Organization's Website:		Primary CoC Voting Representative Name:		Title:		Email Address:		Phone Number:		Alternate Representative Name:		Title:		Email Address:		Phone Number:		<input type="checkbox"/> Advocate	<input type="checkbox"/> Business	<input type="checkbox"/> CEDS/HOME/ESG Enrollment Jurisdiction	<input type="checkbox"/> Disability Service Organization	<input type="checkbox"/> EMS/Crisis Response Team	<input type="checkbox"/> Faith-Based Organization	<input type="checkbox"/> Homeless/Family Homeless Individual	<input type="checkbox"/> Hospital or Health Care Organization	<input type="checkbox"/> Housing Developer	<input type="checkbox"/> Law Enforcement	<input type="checkbox"/> LGBTQ Service Organization	<input type="checkbox"/> Local Government	<input type="checkbox"/> Mental Health Service Organization	<input type="checkbox"/> Non-Profit Homeless Service Provider	<input type="checkbox"/> Public Housing Authority	<input type="checkbox"/> School District/College/University	<input type="checkbox"/> Social Service Provider	<input type="checkbox"/> Special Outreach Team	<input type="checkbox"/> Substance Abuse Service Provider	<input type="checkbox"/> Substance Abuse Service Provider	<input type="checkbox"/> Veterans Organization	<input type="checkbox"/> Victim Service Provider	<input type="checkbox"/> Youth Homeless Organization	Other:
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<input type="checkbox"/> Victim Service Provider	<input type="checkbox"/> Youth Homeless Organization	Other:																																																							

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HMIS Announcement

Good afternoon Community Members!

Thank you for having attended today's Homeless Management Information System (HMIS) Town Hall. We appreciate all the open discussion and participation everyone provided. In today's Town Hall we discussed monthly report outs of Report Cards and Overlapping Enrollments.

We also discussed proper entry of Notes for clients in Client vs Program notes. With that said, our HMIS vendor has informed us that notes cannot be transferred from Client to Program, so it is our direction that partners just move forward with having your notes entered into the appropriate notes area.

Another discussion point we had was the new Digital Contact Card feature we are rolling out. This is a QR code based feature that will allow clients to scan your contact information providing the opportunity for better communication between Case Workers and clients.

The HMIS team also discussed our three most common Spiceworks ticket categories received of "Add/Remove from Program", "Reactivate User Account", and "Add HMIS User Request". The HMIS team went over these common categories and provided methodologies on how to limit these types of requests.


Regarding Bed and Unit inventories, Our HMIS Technician, Rudy, has been contacting agencies individually about current Bed and Unit inventory availability regarding Emergency Shelter (ES) beds. Please be on the lookout for emails and phone calls from Rudy to provide that information to him. In the near future, he will also be asking about Transitional Housing (TH) and Permanent Supportive Housing (PSH) inventories as well.

The next HMIS Refresher Training session will be held on March 13 at 1pm. This Refresher Training will be focused around the Coordinated Entry System (CES) to give insight on the roles and responsibilities of Street Outreach (SO), 211, and Regional Access Points. For agencies looking at onboarding new HMIS accessing staff, our next New User training sessions are scheduled for March 14 and March 21 at 8:30am. Please submit a ticket to our Spiceworks ticketing system to submit a request for a new user.

For your convenience, the HMIS team is attaching the slide deck used in today's Town Hall as well as the HUD rules revolving around overlapping enrollments.

Again, the HMIS team thanks all of you who participated in today's Town Hall, and we hope to see everyone at the next one, April 2nd!

Together, We're Making a Difference – One Data Point at a Time!



Multidisciplinary Approaches to End Homelessness meeting

Greetings,

The Office of Homeless Services is pleased to announce this month's Multidisciplinary Approaches to End Homelessness meeting.

This meeting will take place virtually:

Thursday, March 20, 2025
9:00am-10:00am

We will be having a presentation from: **The Family Service Association of Redlands (FSA)**
Topic: **FSA Services**

Info: The Family Service Association of Redlands (FSA) is and has been dedicated to helping those in need in the community since its founding in 1898. FSA provides a safety net designed to assist with basic needs such as food, housing, and clothing for the homeless, at-risk homeless, and low-income residents of the East Valley. One of the major goals of the agency is to assist in the process of securing longer term stable housing for families that meet certain income qualifications while guiding into the often-difficult process of self-sufficiency.

Microsoft Teams [Need help?](#)
[Join the meeting now](#)
Meeting ID: 275 831 002 191
Passcode: Vx2MT6Jg

Dial in by phone
[+1 651-568-6806, 919830019#](#) United States, Santa Clara
[Find a local number](#)
Phone conference ID: 919 830 019#
For organizers: [Meeting options](#) | [Reset dial-in PIN](#)

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Regional Access Points with CES

What are Regional Access Points?

Regional Access refers to how people experiencing a housing crisis learn that coordinated entry exists and access crisis response services. The first contact that most people experiencing a housing crisis will have with the crisis response system is through a coordinated entry access point. Access points play a critical role in engaging people to address their most immediate needs through referral to emergency services. Access points also play a critical role in beginning to determine which intervention might be most appropriate to rapidly connect those people to housing.

CES is designed to ensure clarity, transparency, consistency, and accountability for those experiencing housing crisis, referral sources, and homeless service providers throughout the assessment and referral process. While those who are experiencing the longest and/or are the most vulnerable have priority to scarce permanent housing resources

Funding Breakdown by Region

Region	HHAP 2 Funding Amount	HHAP 4 Funding Amount
Central	\$ 37,672.14	\$ 134,245.00
East Desert	\$ 3,705.46	\$ 12,403.00
High Desert	\$ 12,969.39	\$ 47,497.00
Mountains	\$ 1,235.15	\$ 4,208.00
West Valley	\$ 6,175.76	\$ 23,260.00

All funding must be used to cover staff

Contract Duration
HHAP 2 - March 1, 2025-June 30, 2025 HHAP 4 - March 1, 2025-June 30, 2027

Application Opens March 1st, 2025 Application Closes March 15th, 2025

Who is able to apply?

Community Based Organizations (CBOs), Faith Based Organizations (FBOs), and other non-governmental organizations (NGOs)

General Eligibility Information

- Must be an active member of the region's CoC membership
- Must use **Clarity, the Homeless Management Information System (HMIS)**
- Homeless Management Information System Reporting Required
- Must conduct in-person outreach, intake, assessment, homeless verification, and participate in case coordination
- Must adhere, and remain in compliance with HHAP 2 and HHAP 4 requirements

Regional Access Points with CES

ISC211+ Goals

- Provide services as a regional access point
- Provide Intake and Assessment of unhoused individuals and families
- Conduct homeless verification of unhoused individuals and families
- Conduct case conferencing to assist with prioritization
- Provide referrals to CES partner agencies immediately when program openings become available
- Evaluate and design scope for future development of Regional Access Points

Provider Responsibilities

- Designating appropriate point person(s) to collaborate with Inland Southern California 211+ POC
- Adherence to all CoC policies and procedures.
- Conduct Outreach and Case Management
- Conduct Assessments for the unhoused population.
- Conduct Homeless Verification and upload to HMIS
- Participate in case conferencing
- Enter service activities in HMIS for every household. Data entered in HMIS must include:
 - Completed assessment (VISPDAT)
 - Date service was provided
 - The type of service provided
 - Complete case notes

Application documents needed

- [A completed regional access application](#)
- Proof of exempt status
- Budget matching the region in which you are applying

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BEST PRACTICES IN DELIVERING CLIENT-CENTERED CARE

A one-day in-person training for frontline staff working with people experiencing homelessness and their supervisors.

One day training offered in 3 separate locations
Please register for one session only

TUES. APRIL 22, 8:30AM - 4:30 PM
VICTORVILLE
[REGISTER HERE](#)

WED. APRIL 23, 8:30AM - 4:30 PM
REDLANDS
[REGISTER HERE](#)

THURS. APRIL 24, 8:30AM - 4:30 PM
RANCHO CUCAMONGA
[REGISTER HERE](#)



Why Attend?

- Equip yourself with practical skills to support individuals experiencing homelessness.
- Learn about Trauma Informed Care, Harm Reduction, and Housing Focused Case Management
- Gain insights on centering the client experience and tailoring your approach to meet individual client needs

A Certificate of Attendance will be awarded to all participants

For questions, please contact SBCTraining@focusstrategies.net



USING DATA TO DRIVE RESULTS AND ADVANCE EQUITY TRAINING

A **three-part** training series that focuses on the critical role data plays in supporting and improving programs and the homeless response system.

MAY 6TH, 13TH, AND 20TH
10:00AM-12:00PM



Why Attend?

Designed for **Program Managers** and people who **input data into HMIS** to learn:

- How to collect, review, and use different types of data to improve homelessness response efforts
- How to use different data sources to explore inequities, disproportionalities, and disparities within the homelessness response system.

Sign Up

To register for the series, fill out the form [here](#). Invitations to all three sessions will be sent to the email address you provided.

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You're Invited!

Neighbors and partners, join us for a community meeting to learn more about:

Pacific Village Phase II

Pacific Village offers housing and supportive services to eligible community members. Pacific Village Phase II will transform our property into a comprehensive wellness campus with varied housing options and services to support housing stability.

We're excited to share our plans for development, new services, and amenities.

Thursday, March 20 | 6-7 p.m.
PERRIS HILL SENIOR CENTER
780 East 21st Street, San Bernardino

For questions or special accommodations, please email: info@cdh.sbcounty.gov








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Public Health On the Go!

MOBILE CLINIC COMING SOON TO YOUR COUNTY!

Medi-Cal application assistance will be available on-site

Low Cost or No Cost services offered, depending on eligibility



SERVICES OFFERED

- Primary Care
- Social Needs Screenings
- Behavioral Health

UNDERSTANDING THE GRANT PROCESS

WORKSHOP

HOSTED BY THE FAMILY ASSISTANCE PROGRAM
PRESENTER: DARRYL EVEY


Darryl Evey is the CEO of Family Assistance Program. Under his leadership, the agency has grown from an annual budget of \$500k in 2012 to over \$15M in 2025, primarily leveraging federal and state grants. In addition, he dedicates his time as a volunteer grant reviewer for four federal departments, evaluating hundreds of proposals over the past ten years, which has sharpened his ability to write successful proposals.

SAVE THE DATE!


03/27/25


9AM TO 1PM


LOCATION: TBD



SCAN HERE TO REGISTER




 LUNCH SERVED


 NO COST


 SPACE LIMITED

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Shared Housing Certificate Program 2025

Dear Colleague,

We are excited to announce the year-long virtual **Shared Housing Certificate Program**, designed to promote the expansion of shared housing nationwide. This transformative program provides essential tools and strategies to help your community prevent and end homelessness. Whether you're new to shared housing, or looking to enhance existing SH initiatives, this program is tailored for you.

The Shared Housing Institute and C4 Innovations are collaborating with national shared housing experts to lead each module (see details below). Our primary training partner, Bay Area Community Services (BACS), is a national leader in housing innovation. With over 70 years of experience operating in Oakland and expanding to six additional counties, BACS provides comprehensive, integrated behavioral health and housing solutions across the Bay Area. BACS communities incorporate shared housing as a core service, supporting over 3,000 individuals—most of whom received time-limited housing assistance. Their large-scale homeless prevention system, integrated with Coordinated Entry, also includes shared housing.

Key SH Certificate Program Features:

- Expert-led sessions on shared housing implementation
- Practical ways to apply and scale solutions locally
- Networking and collaboration with other professionals in the field
- Access to recorded sessions and learning resources on a Learning Management System

SH Certificate Program Details:

- **Cost: \$200 per person or \$300 per team.** We encourage, and want to require, every participant to join as a team, bringing together partners you need to expand shared housing: Leaders, Managers, Housing liaisons, Case workers, other community partners.
- **Start Date: March 4 – December 8, 2025** (See entire SH Certificate Program calendar below).




Register as an individual [here](#) or as a team (up to 5) [here](#).

Once you register, you will be sent a form to list all of the team members for course enrollment. For more information, contact: Jamie Taylor, SHI jamie@sharedhousinginstitute.com

All SH Certificate Program sessions will be recorded and posted on a Learning Management System, along with SH resources. Everyone will be able to re-watch sessions with their colleagues as they promote shared housing learning across their organizations and community.




Additional Ongoing Peer Learning Groups will be scheduled throughout the year, offering participants the opportunity to join a series of Zoom calls for in-depth discussions on:

- Families and Shared Housing
- Youth and Shared Housing
- Shared Housing and Hotel Placements
- Buying Single Family Homes
- Shared Housing and Hotels / Shelters
- Shared Housing and Safe Parking






Shared Housing Certificate Program 2025

Session Dates	SH Certificate Program Topics	Presenters
Tuesdays	How to Run Shared Housing	
March 4 11:00-12:30PT/ 2:00-3:30ET	<ul style="list-style-type: none"> ➢ Who can be served by shared housing? (Inclusion vs. Exclusion) ➢ Building SH Partners – Benefits for leaders, providers, funders ➢ How do you pay for SH services? Risk Mitigation Funds ➢ Case Study Review of SH Partnership development 	BACS, Oakland (Main Presenter)
March 18 11:00-12:30PT/ 2:00-3:30ET	<ul style="list-style-type: none"> • Tools for SH Implementation • How many clients will you serve? In Shelter, RRH, PSH, Prevention? • Assess staff expertise/ team capacities to support SH • HUD Rules and Regulations for SH 	Wendy Tippett, Palm Beach Co. HUD SNAPS TA
April 1 11:00-12:30PT/ 2:00-3:30ET	<ul style="list-style-type: none"> • Finding SH Housing Options • Expanding LL engagement outreach to community LL's • Buying Single-family Homes for SH • Master leasing • Case study on How to Buy Single Family Homes for SH 	BACS, Oakland (Main Presenter)
April 15 11:00-12:30PT/ 2:00-3:30ET	<ul style="list-style-type: none"> • Tools for Finding SH Housing Options • LL Engagement Tools • Master lease Tools • Building LL Engagement partners 	Amber Malmberg, Phoenix, AZ
April 29 11:00-12:30PT/ 2:00-3:30ET	<ul style="list-style-type: none"> • Housemate Pairing ➢ Selling Shared Housing to Clients - Marketing Shared Housing in Shelters, RRH, PSH, Prevention ➢ Facilitating SH referrals / placements • Partnership with CES 	BACS, Oakland (Main Presenter)
May 13 11:00-12:30PT/ 2:00-3:30ET	<ul style="list-style-type: none"> ➢ Review of Housemate Matching Processes and Housemate Agreements • Tools for Housemate Matching 	Meghan Cotter, VA
May 27	<ul style="list-style-type: none"> ➢ SH and Local Zoning Laws ➢ Selling Shared Housing to State Leaders/Funders 	Cathy Zail, CT Melissa Peterman, San Diego
June 10	<ul style="list-style-type: none"> ➢ Understand FMR, HUD APR, and how household budgets work ➢ How to collaborate with system partners around HUD SH rules and expand SH options 	Wendy Tippett, Palm Beach Co.

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**Tell DOGE: Hands Off Housing!
Take Action with NLIHC Today!**

NLIHC calls on advocates to take action today, March 10, to protect HUD from staff layoffs and funding cuts!

The Department of Government Efficiency (DOGE), led by Elon Musk, is proposing to cut HUD staff by half, decimating the agency and its ability to help states and communities address their most pressing affordable housing, community development, and homelessness challenges. At the same time, Congress is struggling to finalize a fiscal year (FY) 2025 spending bill, and without a resolution by March 14, the federal government may shut down.

HUD
Hundreds Join NLIHC's Hands Off Housing Event at HUD Headquarters

The National Low Income Housing Coalition, along with 13 members of Congress, 275 in-person advocates, and over 3,000 live streamers, stood together at HUD headquarters on March 3 speaking out against threats to vital housing and homelessness programs. The "Hands Off HUD" event, led by NLIHC, was a powerful showcase of resistance to diminishing vital services for those who need them most.



Today, the Alliance and other national organizations are joining together for a **National Day of Action to protect HUD and its funding**. Join us!

Both Congress and the Administration are expected to make decisions this week that will significantly impact homelessness and affordable housing programs.

Here's what's on the table, and what you can do to [take action](#):

What's At Stake:

- Federal budget votes could lead to major funding cuts.** As early as tomorrow (March 11), the House could be voting on a [year-long Continuing Resolution](#) for FY25. If this passes, it would result in a shortfall of as much as \$165 million across HUD programs (including homeless assistance), as it would not take into account increase Fair Market Rent amounts and other adjustments. **This will require homelessness assistance providers across the country to cut life-saving programs**, resulting in fewer resources for people experiencing homelessness and likely pushing people back into homelessness. Failure to fully fund HUD's programs will only increase housing instability for low-income families, seniors, veterans, and Americans with disabilities.
- HUD staffing may be slashed in half.** Agency plans are due this week to the Office of Personnel Management on how staffing reductions will occur. The administration has asked HUD to cut its workforce (of approximately 8,300 employees) [by about half](#), with deep cuts in field offices nationwide. Such cuts will result in significant backlogs and delays to deliver resources to homelessness programs, and will make it harder for grantees to receive critical guidance related to compliance.

What You Can Do:


We need you to [contact your Members of Congress](#) (both in the Senate and the House) about two key items, and the impacts on your community:

- Ask them to stop reckless cuts of HUD staff.
- Tell them to vote against a year-long Continuing Resolution that would result in detrimental impacts to their jurisdictions.

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California 33rd District
Representative: Pete Aguilar

CONGRESSIONAL DISTRICT HOUSING PROFILE



DISTRICT-LEVEL RENTER STATISTICS

	Total Renter Households	Severely Burdened Households*	% with Severe Burden	Affordable and Available Rental Units Per 100 Households	Surplus/ (Deficit) of Affordable and Available Rental Units
Income at or below 30% of AMI	21,405	17,385	81%	17	-17,776
Income between 31% and 50% of AMI	15,443	5,719	37%	33	-24,733
Income between 51% and 80% of AMI	17,461	1,176	7%	81	-10,255
All Renter Households	53,088	24,404	29%		

Renters make up 40% of all households in the District

STATE-LEVEL RENTER STATISTICS

	Total Renter Households	Severely Burdened Households*	% with Severe Burden	Affordable and Available Rental Units Per 100 Households	Surplus/ (Deficit) of Affordable and Available Rental Units
Income at or below 30%** of AMI	1,282,835	991,982	77%	24	-972,083
Income between 31%** and 50% of AMI	834,827	420,270	50%	35	-1,385,393
Income between 51% and 80% of AMI	1,152,433	215,681	19%	68	-1,052,260
All Renter Households	5,980,938	1,886,931	28%		

Renters make up 44% of all households in the state

REGIONAL RENTAL AFFORDABILITY STATISTICS

Metropolitan Statistical Areas (MSAs) and Counties in Districts	Total Renter Households	AMI	30% of AMI	Rent Affordable at 30% of AMI	One Bdrm Fair Market Rent	One Bdrm Housing Wage	Two Bdrm Fair Market Rent	Two Bdrm Housing Wage	Hours at Minimum Wage for Two Bdrm	Avg Renter Wage
Riverside-San Bernardino-Ontario MSA	492,978	\$97,500	\$29,250	\$731	\$1,611	\$30.98	\$2,010	\$38.65	97	\$16.88

Source: Data of Reach 2024. This congressional district includes at least a portion of the Fair Market Rent (FMR) areas listed above. For FMR areas that span more than one state, the data reflect this state's geography. For districts covering more than seven FMR areas, only the seven largest are shown.

*Severely cost-burdened households spend more than 50% of income on housing costs, including utilities. **Or poverty guideline, if higher. AMI = Area Median Income. Last updated in May 2024. Please contact NLIHC research staff at research@nlhc.org or (202) 962-1530 for additional information.

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California 35th District
 Representative: Norma Torres

CONGRESSIONAL DISTRICT HOUSING PROFILE

DISTRICT-LEVEL RENTER STATISTICS

	Total Renter Households	Severely Burdened Households*	% with Severe Burden	Affordable and Available Rental Units Per 100 Households	Surplus (Deficit) of Affordable and Available Rental Units
Income at or below 30% of AMI	20,352	16,069	79%	17	-16,810
Income between 31% and 50% of AMI	16,164	7,148	44%	32	-24,966
Income between 51% and 80% of AMI	22,899	3,071	13%	70	-17,802
All Renter Households	95,362	26,532	28%		

Renters make up 45% of all households in the District

Source: 2016-2022 Comprehensive Housing Affordability Strategy (CHAS) data

STATE-LEVEL RENTER STATISTICS

	Total Renter Households	Severely Burdened Households*	% with Severe Burden	Affordable and Available Rental Units Per 100 Households	Surplus (Deficit) of Affordable and Available Rental Units
Income at or below 30%** of AMI	1,282,835	991,982	77%	24	-972,083
Income between 31%** and 50% of AMI	834,827	420,270	50%	35	-1,385,393
Income between 51% and 80% of AMI	1,152,433	215,681	19%	68	-1,052,260
All Renter Households	5,980,938	1,686,931	28%		

Renters make up 44% of all households in the state

Source: 2022 American Community Survey (ACS) Public Use Microdata Sample (PUMS)

REGIONAL RENTAL AFFORDABILITY STATISTICS

Metropolitan Statistical Areas (MSAs) and Counties in Districts	Total Renter Households	AMI	30% of AMI	Rent Affordable at 30% of AMI	One Bdrm Fair Market Rent	One Bdrm Housing Wage	Two Bdrm Fair Market Rent	Two Bdrm Housing Wage	Hours at Minimum Wage for Two Bdrm	Avg Renter Wage
Los Angeles-Long Beach-Glendale HMA	1,810,929	\$96,200	\$29,460	\$737	\$2,006	\$38.58	\$2,544	\$48.92	113	\$28.76
Riverside-San Bernardino-Ontario MSA	492,978	\$97,500	\$29,250	\$731	\$1,611	\$30.96	\$2,010	\$38.65	97	\$18.88

*Severely costburdened households spend more than 50% of income on housing costs, including utilities. **Or poverty guideline. † Higher AMI = Area Median Income. Last updated in May 2024. Please contact NLIHC research staff at research@nlhc.org or (202) 662-1630 for additional information.

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<https://www.nytimes.com/2025/03/01/opinion/crisis-working-homeless.html>

GUEST ESSAY

America Is Pushing Its Workers Into Homelessness

March 1, 2025

▶ Listen to this article · 10:45 min [Learn more](#)

By Brian Goldstone
 Mr. Goldstone is the author of "There Is No Place for Us: Working and Homeless in America," forthcoming.

At 10 p.m., a hospital technician pulls into a Walmart parking lot. Her four kids — one still nursing — are packed into the back of her Toyota. She tells them it's an adventure, but she's terrified someone will call the police: "Inadequate housing" is enough to lose your children. She stays awake for hours, lavender scrubs folded in the trunk, listening for footsteps, any sign of trouble. Her shift starts soon. She'll walk into the hospital exhausted, pretending everything is fine.

Across the country, men and women sleep in their vehicles night after night and then head to work the next morning. Others scrape together enough for a week in a motel, knowing one missed paycheck could leave them on the street.

These people are not on the fringes of society. They are the workers America depends on. The very phrase "working homeless" should be a contradiction, an impossibility in a nation that claims hard work leads to stability. And yet, their homelessness is not only pervasive but also persistently overlooked — excluded from official counts, ignored by policymakers, treated as an anomaly rather than a disaster unfolding in plain sight.

Today, the threat of homelessness is most acute not in the poorest regions of the country, but in the richest, fastest-growing ones. In places like these, a low-wage job is homelessness waiting to happen.

For an increasing share of the nation's work force, a mix of soaring rents, low wages and inadequate tenant protections have forced them into a brutal cycle of insecurity in which housing is unaffordable, unstable or entirely out of reach. A recent study analyzing the 2010 census found that nearly half of people experiencing homelessness while staying in shelters, and about 40 percent of those living outdoors or in other makeshift conditions, had formal employment. But that's only part of the picture. These numbers don't capture the full scale of working homelessness in America: the many who lack a home but never enter a shelter or who wind up on the streets.

I've spent the past six years reporting on men and women who work in grocery stores, nursing homes, day care centers and restaurants. They prepare food, stock shelves, deliver packages and care for the sick and elderly. And at the end of the day, they return not to homes but to parking lots, shelters, the crowded apartments of friends or relatives and squalid extended-stay hotel rooms.

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America has been experiencing what economists described as a historically tight labor market, with a national unemployment rate of just 4 percent. And all the while, homelessness has soared to the highest level on record.

What good is low unemployment when workers are a paycheck away from homelessness?

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A few statistics succinctly capture why this catastrophe is unfolding: Today there isn't a single state, city or county in the United States where a full-time minimum-wage worker can afford a median-priced two-bedroom apartment. An astounding 12.1 million low-income renter households are "severely cost burdened," spending at least half of their earnings on rent and utilities. Since 1985, rent prices have exceeded income gains by 325 percent.

According to the National Low Income Housing Coalition, the average "housing wage" required to afford a modest two-bedroom rental home across the country is \$32.11, while nearly 52 million American workers earn less than \$15 an hour. And if you're disabled and receive S.S.I., it's even worse: Those payments are currently capped at \$967 a month nationwide, and there is hardly anywhere in the country where this form of fixed income is enough to afford the average rent.

But it's not just that wages are too low; it's that work has become more precarious than ever. Even for those earning above the minimum wage, job security has eroded in ways that make stable housing increasingly out of reach.

More and more workers now face volatile schedules, unreliable hours and a lack of benefits such as sick leave. The rise of "just in time" scheduling means employees don't know how many hours they'll get week to week, making it impossible to budget for rent. Entire industries have been gigified, leaving ride-share drivers, warehouse workers and temp nurses working without benefits, protections or reliable pay. Even full-time jobs in retail and health care — once seen as dependable — are increasingly contracted out, turned into part-time roles or made contingent on meeting ever-shifting quotas.

For millions of Americans, the greatest threat isn't that they'll lose their jobs. It's that the job will never pay enough, never provide enough hours, never offer enough stability to keep them housed.

It's not just in New York and San Francisco and Los Angeles. It's also in tech hubs like Austin and Seattle, cultural and financial centers like Atlanta and Washington, D.C., and rapidly expanding cities like Nashville, Phoenix and Denver, places awash in investment, luxury development and corporate growth. But this wealth

isn't trickling down. It's pooled at the top, while affordable units are demolished, new ones are blocked, tenants are evicted — about every minute, seven evictions are filed all around the United States, according to Princeton's Eviction Lab — and housing is treated as a commodity to be hoarded and exploited for maximum profit.

This results in a devastating pattern: As cities gentrify and become "revitalized," the nurses, teachers, janitors and child care providers who keep them running are being systematically priced out. Unlike in earlier periods of widespread immiseration, such as the recession of 2008, what we're witnessing today is a crisis born less of poverty than of prosperity. These workers aren't "falling" into homelessness. They're being pushed. They're the casualties not of a failing economy but of one that's thriving — just not for them.

And yet, even as this calamity deepens, many families remain invisible, existing in a kind of shadow realm: deprived of a home, but neither counted nor recognized by the federal government as "homeless."

This exclusion was by design. In the 1980s, as mass homelessness surged across the United States, the Reagan administration made a concerted effort to shape public perception of the crisis. Officials downplayed its severity while muddying its root causes. Federal funding for research on homelessness was steered almost exclusively toward studies that emphasized mental illness and addiction, diverting attention from structural forces — gutted funding for low-income housing, a shredded safety net. Framing homelessness as a result of personal failings didn't just make it easier to dismiss; it was also less politically threatening. It obscured the socioeconomic roots of the crisis and shifted blame onto its victims. And it worked: By the late 1980s, at least one survey showed that many Americans attributed homelessness to drugs or unwillingness to work. Nobody mentioned housing.

Over the decades, this narrow, distorted view persisted, embedding itself in the federal government's annual homeless census. Before something can be counted, it must be defined — and one way the United States has "reduced" homelessness is

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by defining entire groups of the homeless population out of existence. Advocates have long decried the census' deliberately circumscribed definition: only those in shelters or visible on the streets are tallied. As a result, a relatively small but conspicuous fraction of the total homeless population has come to stand, in the public imagination, for homelessness itself. Everyone else has been written out of the story. They literally don't count.

The gap between what we see and what's really happening is vast. Recent research suggests that the true number of people experiencing homelessness — factoring in those living in cars or motel rooms, or doubled up with others — is at least six times as high as official counts. As bad as the reported numbers are, the reality is far worse. The tents are just the tip of the iceberg, the most glaring sign of a far more entrenched crisis.

This willful blindness has caused incalculable harm, locking millions of families and individuals out of vital assistance. But it's done more than that. How we count and define homelessness dictates how we respond to it. A distorted view of the problem has led to responses that are inadequate at best and cruelly counterproductive at worst.

But the truth is that all of this — the nights spent sleeping in cars, the constant uprooting from motels to friends' couches, the incessant hustle to stay one step ahead of homelessness — is neither inevitable nor intractable. Ours doesn't have to be a society where people clocking 50 or 60 hours a week aren't paid enough to meet their most basic needs. It doesn't have to be a place where parents sell their plasma or live without electricity just to keep a roof over their children's heads.

For decades, lawmakers have stood by while rents soared, while housing was turned into an asset class for the wealthy, while worker protections were shredded and wages failed to keep up. We've settled for piecemeal, better-than-nothing initiatives that tweak the existing system rather than transform it. But the disaster we face demands more than half measures.

It's not enough to pull people out of homelessness — we must stop them from being pushed into it in the first place. In some cities, for every one person who secures housing, another estimated four become homeless. How do we halt this relentless churn? There are immediate steps: stronger tenant protections like rent control and just-cause eviction laws, the elimination of exclusionary zoning, and higher wages with robust labor protections. But we also need transformative, comprehensive solutions, like large-scale investments in social housing, that treat affordable, reliable shelter as an essential public good, not a privilege for the few.

Any meaningful solution will require a fundamental shift in how we think about housing in America. A safe, affordable home shouldn't be a luxury. It should be a guaranteed right for everybody. Embracing this idea will demand an expansion of our moral imagination. Acting on it will require unwavering political resolve.

We should be asking ourselves not just how much worse this can become but also why we've tolerated it for so long.

Because when work no longer provides stability, when wages are too low and rents are too high, when millions of people are one medical bill, one missed paycheck, one rent hike away from losing their homes — who, exactly, is safe?

Who gets to feel secure in this country? And who are the casualties of our prosperity?

Brian Goldstone is the author of "There Is No Place for Us: Working and Homeless in America."

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A version of this article appears in print on Section SR, Page 10 of the New York edition with the headline: Mom of 4, Full-Time Job, No Home

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RESEARCH BRIEF

Deteriorating Rental Affordability

An Update on America's Rental Housing 2024

DECEMBER 2024 | WHITNEY AIRGOOD-OBRYCKI, ALEXANDER HERMANN, SOPHIA WEDEEN



The number of cost-burdened renter households has reached a new record high, further deepening the affordability challenge that accelerated during the pandemic. Across all income groups, rental affordability has continued to worsen as a growing share of household income has been devoted to rent and cost burden rates have risen. Longstanding disparities in who experiences cost burdens have persisted. Lower-income renters in particular have less left over after paying for housing than ever before, forcing difficult tradeoffs that have implications for well-being and health. The ongoing upward shift in the distribution of rents has contributed to these trends, leaving renters with fewer affordable options each year. The urgency of addressing these challenges through effective policies and subsidies is even more heightened.

A New High for Renter Unaffordability

The number of cost-burdened renter households has hit yet another record high. As of 2023, 22.6 million renter households are cost burdened, spending more than 30 percent of their incomes on rent and utilities (Figure 1). This includes 12.1 million severely cost-burdened households who spend more than half of their incomes on housing costs. Nearly 47.8 million renters live in cost-burdened households, encompassing 13.0 million children under age eighteen and 5.6 million older adults.

The most recent count of cost-burdened renters marks an increase of 209,000 households over the year before and of 2.2 million since 2019, the last data point before the pandemic began. Over the longer term, the number of cost-burdened renter households is up 7.8 million from 2001 levels. The occurrence of severe burdens has also risen substantially, increasing by 1.6 million households since just before the pandemic started and by 4.6 million households since 2001.

While the number of cost-burdened renter households increased last year, the total number of renter households also increased, keeping the share of cost-burdened renters at 50 percent, including 27 percent with severe burdens. With cost burden rates essentially unchanged in 2023, the burdened share remained

3.2 percentage points above pre-pandemic levels. Pandemic-era increases came on the heels of slightly improving burdens in years leading up to 2019 and have undone all affordability gains from the mid- to late 2010s. This recent surge pushed the renter cost burden rate up by 9.0 percentage points since 2001.

Affordability Challenges Rise Up the Income Scale

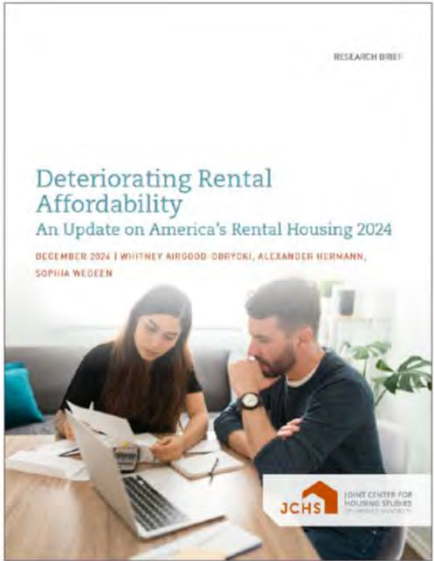
Rapidly rising rents, strong rental demand, and the systemic undersupply of housing have led to worsening affordability challenges for renters at every level of household income in recent years. Cost burdens rose even for lower-income renters, who already faced exceedingly high unaffordability well before the pandemic. Indeed, 83 percent of renters earning under \$30,000 were cost burdened in 2023, including 67 percent with severe burdens, up 1.5 percentage points since 2019 and 5.2 percentage points since 2001 (Figure 2). Likewise, even higher-income households, despite a wave of new supply targeted toward the high end of the market, aren't insulated from deteriorating affordability. The cost burden rate for renters earning an inflation-adjusted \$75,000 or more stood at 13 percent in 2023, a rise of 3.3 percentage points since 2019 and up 7.8 points over two decades.




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- A new high for renter unaffordability
- Affordability challenges rise up the income scale
- Cost burden disparities persist
- Renters everywhere face affordability challenges
- Lower-income households' residual incomes fall to record low as the rent distribution has shifted higher
- Rising rents threaten household health and security
- Where is the market headed?

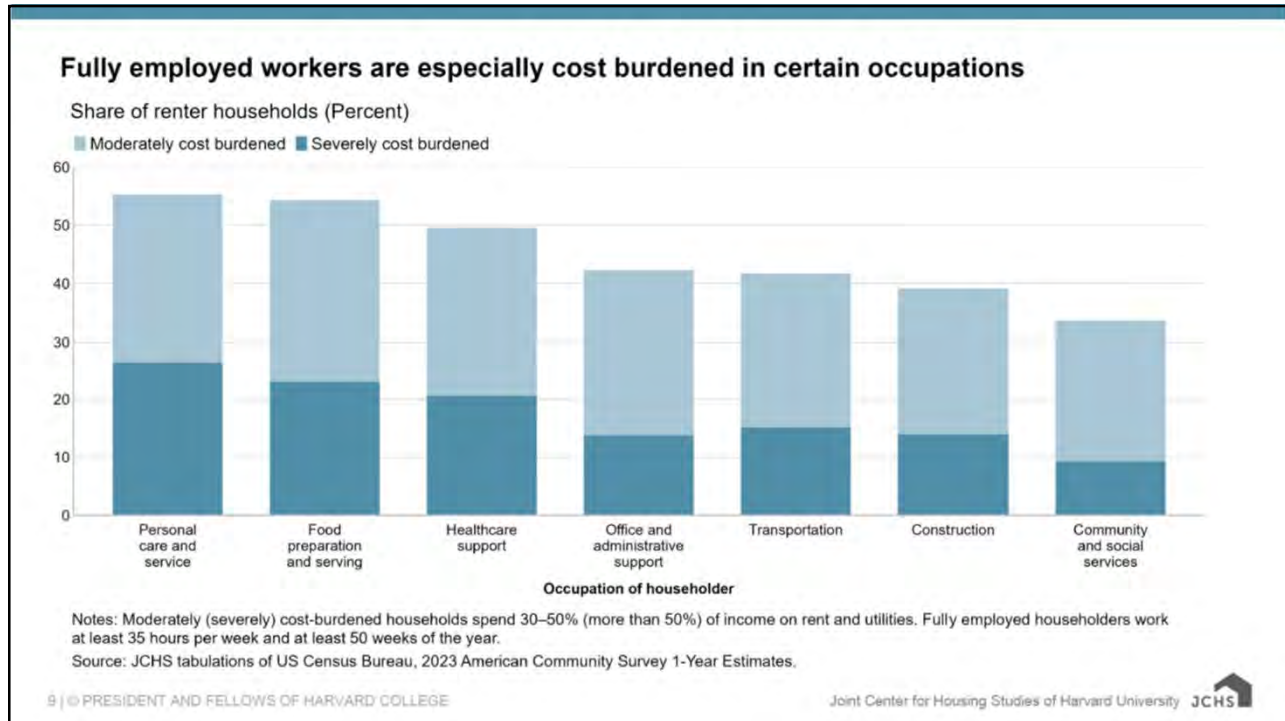
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The Biggest Challenges Facing Older Americans: Insights from the Aging Advisory Group

Written by Yolanda Stevens February 24, 2025

Adults aged 50 and older are the fastest-growing age group of those experiencing homelessness, making up nearly half of the single-adult homeless population, which is estimated to triple over the next decade. Older adults are especially vulnerable to becoming homeless, as many live on fixed incomes that are insufficient to cover the cost of housing and other expenses.

Aging Advisory Group

To address the rapid increase of older adults experiencing homelessness, the National Alliance to End Homelessness, in partnership with the [RRF Foundation for Aging](#), curated an Aging Advisory Group (AAG). This group represents professionals from various sectors who have knowledge, expertise, and experience in areas related to older adults, their needs, and services to address those needs.

The AAG informed the Alliance's current policy agenda and legislative strategy through shared insights and recommendations that considered factors impacting older adults, and specifically those at risk of and/or experiencing homelessness.

Between May and June 2024, the Alliance conducted one-on-one interviews via Zoom with each of the eighteen-member Aging Advisory Group. Questions focused on identifying the biggest challenges facing older adults and potential policy solutions.

Challenges Facing Older Adults

The AAG identified the top three challenges facing older adults, along with solutions and strategies to better serve this population:

Housing, which included aspects of affordability, accessibility, and availability, as well as housing that is safe, age-friendly and affirming. Policy solutions to address housing challenges include:

- providing deep, permanent housing subsidies;
- preserving the U.S. Department of Agriculture's existing housing stock through Section 515 Rural Rental Housing Loans and decoupling rental assistance;
- utilizing incentives to include universal design features in new housing developments; and
- expanding the U.S. Department of Housing and Urban Development (HUD)'s Section 202 Supportive Housing for the Elderly Program.

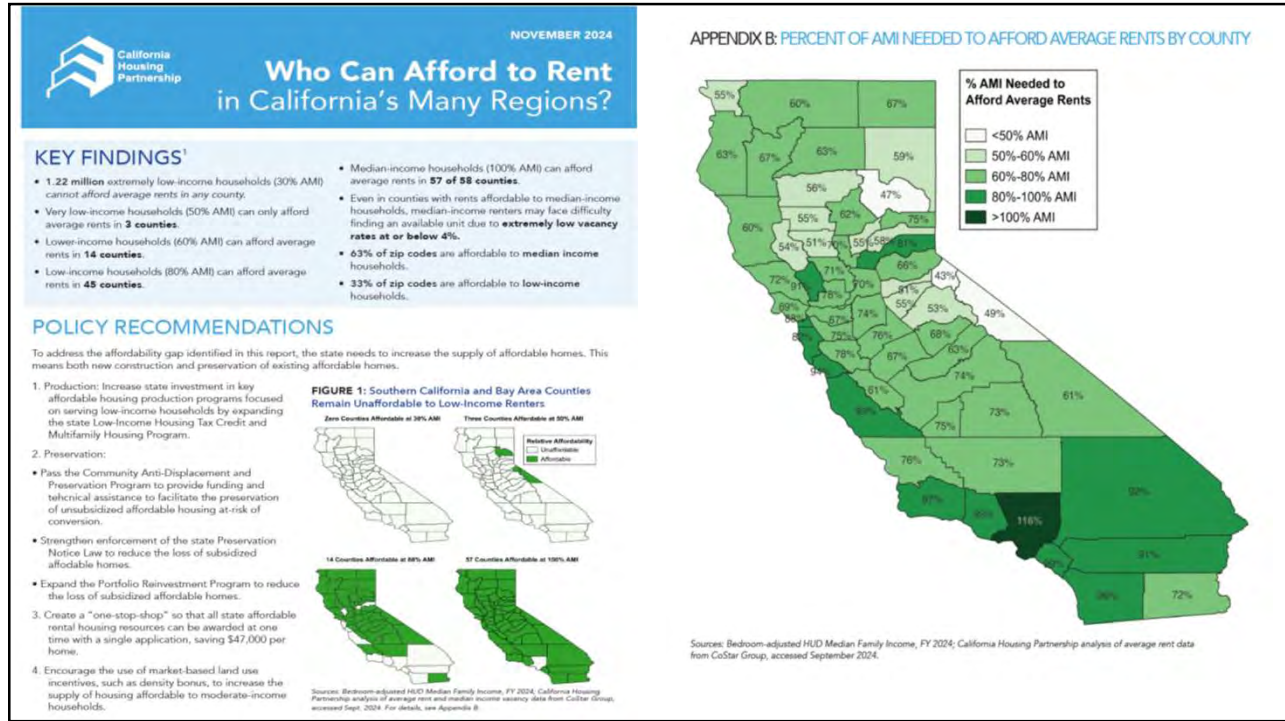
Lack of infrastructure spoke to the ability (or lack thereof) of older adults to age in place. These factors included economic stability (housing, food security, healthcare costs); neighborhood and built environment (e.g., transportation and air quality); and social and community context (settings that foster social engagement, leisure, etc.). Social isolation and loneliness are especially important to the mental and physical health and well-being of older adults, and infrastructure plays a key role in helping to facilitate high quality social connections. Solutions that can improve infrastructure for older adults include:

- utilizing [No Wrong Door Systems](#) for coordination/integration of services;
- expanding funding for home and community-based federal, especially those delivered through the aging network; and
- scaling services with housing units (e.g., Permanent Supportive Housing or long-term care settings, such as skilled nursing facilities).

Challenges with limited or fixed income often referenced the fact that [almost 10 percent of adults aged 65 and older are living below the poverty line](#), are often paying more than 30 percent of their incomes on housing, and are making hard choices between food, medications, and other basic needs. Solutions to alleviate challenges associated with limited or fixed incomes include:

- bundling Supplemental Security Income (SSI) benefits with housing vouchers;
- creating [Special Purpose Vouchers](#) through HUD for adults aged 55 and older with incomes below 30% Area Median Income; and
- lowering the age for Medicare eligibility.

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STATEWIDE RENT-INCREASE CAPS UNDER THE CALIFORNIA TENANT PROTECTION ACT THROUGH JULY 31, 2025

The California Tenant Protection Act, which took effect on January 1, 2020, limits how much your landlord may increase your rent over any 12-month period. Rent increases are capped at "5% plus the percentage change in the cost of living," with a maximum annual rent increase of 10%. How much your rent can be increased depends on where you live and when the rent increase takes effect. This chart shows the maximum rent increase currently allowed under the Tenant Protection Act.

Area ¹	Increase starts between 8/1/23 and 7/31/24	Increase starts between 8/1/24 and 7/31/25
Los Angeles Area: • Los Angeles County • Orange County	8.8%	8.9%
Riverside Area: • Riverside County • San Bernardino County	9.6%	9.3%
San Diego Area: • San Diego County	10%	8.6%
San Francisco Area: • Alameda County • Contra Costa County • Marin County • San Francisco County • San Mateo County	9.2%	8.8%
All Other Counties	9.2%	8.8%

For rent increases taking effect before or after the dates shown above, please see Civil Code section 1947.12 on how to calculate the rent-increase cap.

These rent-increase caps apply to most rental housing² in California that is more than 15 years old, including single-family homes and condos owned by corporations, mobilehomes, rented from mobilehome park management, and housing rented by Section 8 Housing Choice Voucher recipients.

In addition to this statewide cap, your city or county may have stronger rent-control laws. Check your city's and county's websites and other local resources to see whether there are other rent-increase protections where you live. If you believe that you have been the victim of an unlawful rent increase, seek legal assistance immediately.

¹ The change in the cost of living is measured using April Consumer Price Index information published by the U.S. Bureau of Labor Statistics for the Los Angeles Area, Riverside Area, San Francisco Area, and San Diego Area. For all other counties, the change in the cost of living is measured using April California Consumer Price Index information published by the California Department of Industrial Relations. If no April data is available, March data is used.

² The rent-increase cap does not apply to mobilehome owners or to the following types of homes:

- Units built within the last 15 years (calculated on a rolling basis).
- Units restricted by deed, regulatory restriction, or other recorded document as affordable housing for very low, low, or moderate-income households, or that are subject to an agreement providing housing subsidies for affordable housing for those households;
- Dormitories owned and operated by institutions of higher education or other schools;
- Units subject to a more restrictive rent cap;
- A two-unit property within a single structure, where the property owner lives in one unit during the entire tenancy; and
- Single-family homes and condominiums (a) that are not owned by a real-estate investment trust, a corporation, an LLC with at least one corporate member, or management of a mobilehome park; AND (b) where the landlord notified the tenant in writing that the tenancy is not subject to the Tenant Protection Act's rent limits or "just cause" requirements.

2024 State Income Limits

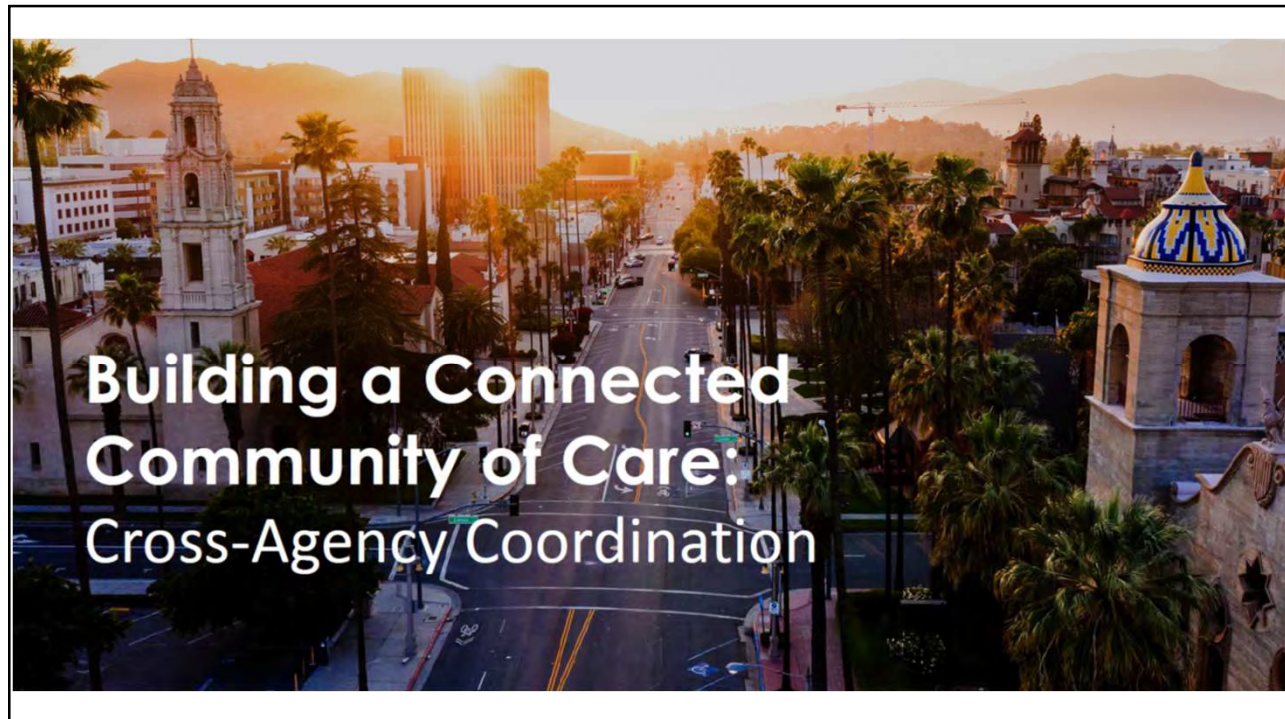
Number of Persons in Household:	1	2	3	4	5	6	7	8
Acutely Low	10250	11700	13200	14650	15800	17000	18150	19350
Extremely Low	21550	24600	27700	31200	36580	41980	47340	52720
Very Low Income	35900	41000	46100	51250	55350	59450	63550	67650
Low Income	57400	65800	73800	82000	88600	95150	101650	108250
Median Income	68250	78000	87750	97500	105300	113100	120900	128700
Moderate Income	81900	93600	105300	117000	126350	135700	145100	154450

Day Creek Senior Villas – Rancho Cucamonga

Day Creek Villas provides 140 beautiful apartment homes for seniors, ages 62 or better, with household income qualifying maximums at various set asides ranging from 30 to 60 percent of applicable area median income (AMI).

Original	CA Rent Increase Cap SBC 7/31/25	Day Creek Senior Villas Rent Increase 4/1/25
2.50%	9.30%	9.89%
Corrected	CA Rent Increase Cap SBC 7/31/25	Day Creek Senior Villas Rent Increase 4/1/25
2.50%	9.30%	4.88%

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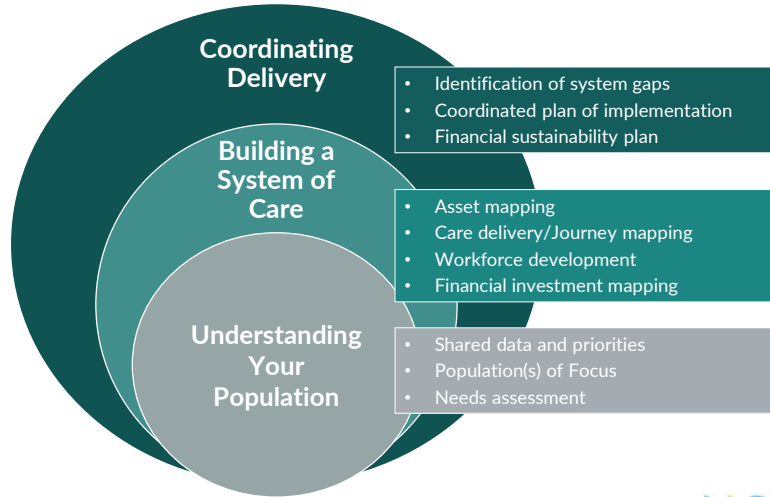
Building A Connected Community of Care in the West Valley Region

- **Developing an Effective Regional Housing Crisis Response System**
 - An efficient and coordinated process that
 - Diverts people from imminent homelessness whenever possible
 - Moves people from homelessness to housing as quickly as possible
- **System of Care Asset Mapping/Resource Inventory**
 - Developing a “real-time” inventory of shelter & housing-related resources
 - Identifying and filling the gaps in services
- **Care Coordination that Gets Results**
 - Networking / Build relationships / Form partnerships
 - Centralized-coordinated referral system (*Regional Request for Referral Assistance*)
 - Warm handoffs / Closed loop referrals
 - Case Conferencing / Real-time “Master List”
 - Target population strategies/initiatives
- **West Valley Regional CES Working Group – 1st & 3rd Wednesdays of the month, 10:00am**
 - Seeking participation from at least one representative from each city and regional service partners
 - **Next Meeting – Wednesday, February 19th, 10:00am**

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Building a Connected Community of Care

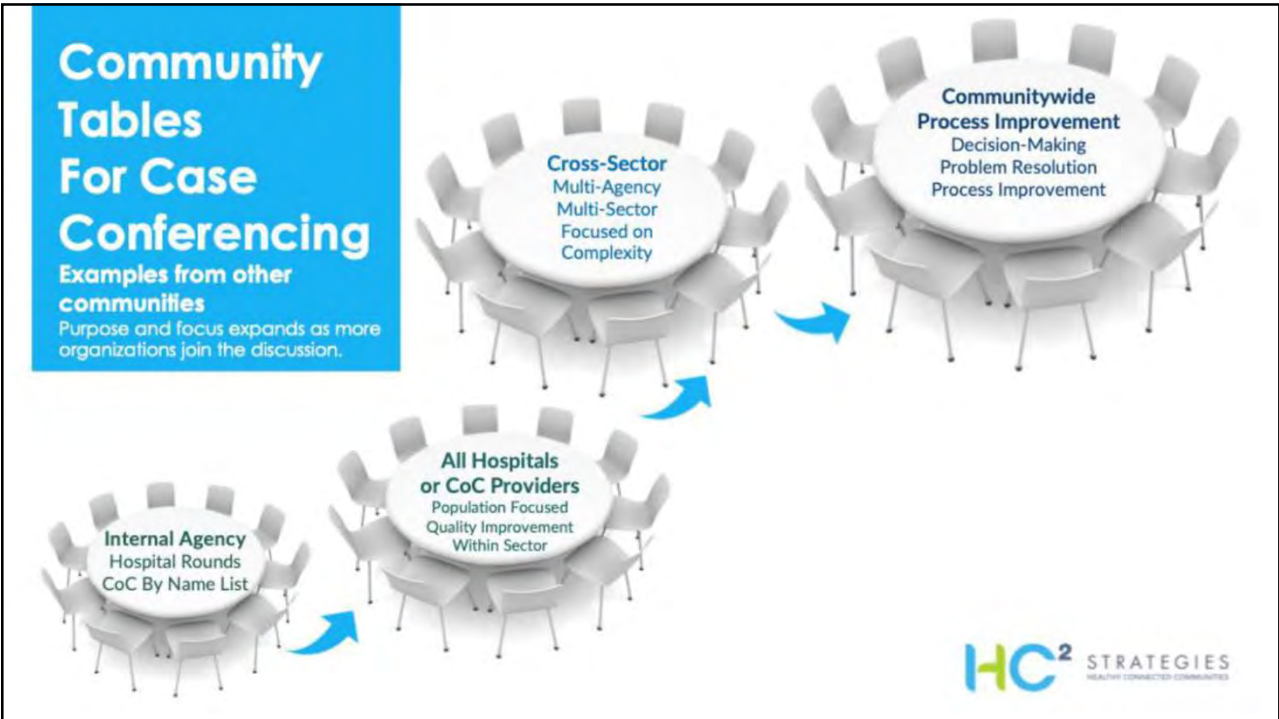
Community of Care for Socially Complex Communities



The Future of Nursing 2020-2030: Charting a Path to Achieve Health Equity (2021)



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West Valley Regional CES Working Group
March 5, 2025, 10:00am
“Building a Connected Community of Care”

Agenda

- I. Welcome / Introductions
- II. CoC / CES Updates
 - a. Regional Access Points / Countywide Case Conferencing
- III. Information & Resource Sharing – HHAP 3 & 4 funding updates
- IV. Regional Cross-Sector Integration Pilot Initiative
 - a. Establishing a project design team
- V. Mission Alignment
 - a. Please share an encouraging moment you had with a client in the last month
 - b. What are the principal barriers faced by your constituents seeking help with a housing/homelessness crisis in the West Valley Region?
- VI. Regional Case Conferencing / Care Coordination
 - a. Confidentiality & Information Sharing Agreement
 - b. Regional Request for Referral Assistance
 - c. By-Name Master List Review
- VII. Who else should be at the table?
- VIII. Final Thoughts / Housekeeping

Next West Valley Regional CES Working Group Meeting
March 19th, 10:00am by Zoom

West Valley Regional CES Working Group Meeting - 1st & 3rd Wednesday of the month, 10am by Zoom (next 3 meetings **Mar. 19th, Apr. 2nd, Apr. 16th, 10am**). Participants include service representatives from our regional city partners, our public/private community service partners based in the West Valley Region and our countywide public/private partners who deliver services to people experiencing or at-risk of homelessness in the West Valley Region. For meeting invite, please contact Don Smith.

Pathways Network - West Valley Regional Request for Referral Assistance – is a web-based survey tool created to help facilitate more efficient and effective coordination among our Regional Working Group partners through “robust warm-handoffs” and real-time collaboration in response to people experiencing or at-risk of homelessness in the West Valley Region. For more information, please join us at our next Regional CES Working Group Meeting or contact DonSmithSolutions@outlook.com.

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IE PATHWAYS TO HOUSING NETWORK
 A Collaborative Housing & Shelter Referral Network

“Creating collaborative service delivery solutions to help end housing insecurity in the Inland Empire”

West Valley Regional Request for Referral Assistance


press Enter ↵

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Regional Cross-Sector Integration Initiative
Design Team (March - June 2025)

UPDATE



March 6, 2025

Cross-Sector Partnerships Improving Care for People Experiencing Homelessness

With more than 181,000 people living on the streets and in shelters, California is home to more people experiencing homelessness than any other state in the nation, California's CaAIM initiative has created new opportunities for homeless service organizations to partner with the health care sector to align services and enhance care delivery for individuals experiencing or at risk of homelessness.

This profile series explores innovative cross-sector partnerships that are working to improve care and service delivery for people experiencing homelessness through CaAIM services. The profiles share insights from pilot teams that participated in *Partnerships for Action: California Health Care & Homelessness Learning Collaborative*, an initiative supported by the California Health Care Foundation and led by the Center for Health Care Strategies (CHCS).

- Opening a Window into Health and Homeless Services Integration in Santa Clara County**
Highlights a partnership between Gardner Health Services and Catholic Charities of Santa Clara County to offer housing navigation services and care management for people experiencing or at risk of homelessness.
- Engaging the Community to Support People Experiencing Homelessness: Lessons from Tuolumne County**
Features a partnership between Resiliency Village and Matheson Memorial Health Clinic and their efforts to better serve people experiencing homelessness through outreach and mobile medicine.
- Cross-Sector Solutions for Improving Health and Homelessness in Kings and Tulare Counties**
Outlines lessons from a partnership among Kings Tulare Homeless Alliance, Anthem Blue Cross, Health Net, and CalViva Health to integrate CaAIM services into existing systems and facilitate data sharing.
- Building Health Access for People Experiencing Homelessness: Street Medicine Rooted in Outreach Programs**
Explores a partnership between Akido Labs and the Homeless Outreach Program Integrated Care System to create a financially sustainable street medicine program in Los Angeles.

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HHAP-1 MONTHLY PERFORMANCE AND BUDGET REPORTS , continued

HHAP-1 Agencies Performance Reports | The tables below present program performance reports for each HHAP-1 round agency through January 2025.

Agency	Measures per Contract	Award Amount	Contract Total	Households - Individuals Served	Actual % of Goal
City of Montclair	# of Households Served (RRH)	15	15	34	226%
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	Rapid Rehousing Subrecipient Total	\$115,254.00	\$115,254.00	\$115,254.00	100%
Inland Empire United Way	# of Individuals Served in East Valley	126	126	-	-
	# of Individuals Served in West Valley	158	158	-	-
	# of Individuals Served in Central Valley	420	420	-	-
	# of Individuals Served in Desert Region	210	210	-	-
	# of Individuals Served in All Regions	914	914	1,460	159%
Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal	
CEE - Infrastructure Development Subrecipient Total	\$113,910.83	\$113,910.83	\$113,910.83	100%	
Knowledge, Education for Your Success (KEYS)	# of Households Served (RRH Adults)	10	10	5	50%
	# of Households Served (RRH Seniors)	12	12	10	500%
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	Rapid Rehousing (Adults & Seniors) Subrecipient Total	\$166,319.00	\$166,319.00	\$90,766.98	55%
Mercy House Living Centers	# of Households Served (RRH)	14	14	15	107%
	# of Households Served (HP)	46	46	38	83%
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	Rapid Rehousing	\$127,833.00	\$127,833.00	\$71,324.33	56%
	Prevention & Shelter Diversion Subrecipient Total	\$103,029.00	\$103,029.00	\$60,135.00	58%
		\$230,862.00		\$131,459.33	58%

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HHAP-2 MONTHLY PERFORMANCE AND BUDGET REPORTS continued

HHAP-2 Agencies Performance Reports

The tables below present program performance reports for each HHAP-2 round agency through January 2025.

Agency	Measures per Contract	Award Amount	Contract Total	Households - Individuals Served	Actual % of Goal
City of Montclair	# of Households Served (HP)	17	17	15	88%
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	Rapid Rehousing	\$21,085.00	\$21,085.00	\$21,085.00	100%
	Prevention & Shelter Diversion	\$20,000.00	\$20,000.00	\$20,000.00	100%
	Subrecipient Total	\$41,085.00		\$41,085.00	100%
Mercy House Living Centers	# of Households Served (RRH)	14	14	5	36%
	# of Households Served (HP)	46	46	11	46%
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	Rapid Rehousing	\$64,208.00	\$64,208.00	\$24,505.37	38%
	Prevention & Shelter Diversion	\$59,048.00	\$59,048.00	\$39,908.76	68%
Subrecipient Total	\$123,256.00	\$123,256.00	\$64,414.13	52%	
Inland Empire United Way	# Households Served	300	300	-	-
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	CES	\$72,656.02	-	-	-
	Subrecipient Total	\$72,656.02	-	-	-

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HHAP-3 MONTHLY PERFORMANCE AND BUDGET REPORTS continued

HHAP-3 Agencies Performance Reports

The tables below present program performance reports for each HHAP-3 round agency through January 2025.

Agency	Measures per Contract	Award Amount	Contract Total	Households - Individuals Served	Actual % of Goal
City of Montclair	# Households Served (SSC)	50	50	23	46%
	# Households Served (HP)	20	20	12	60%
	# Households Served (ES)	-	-	-	-
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	Services Coordination	\$38,100.00	\$34,100.00	-	-
	Prevention & Shelter Diversion	\$58,801.00	\$51,901.00	\$51,901.00	100%
Inferim Sheltering	-	\$9,900.00	-	-	
Subrecipient Total	\$96,901.00	\$96,901.00	\$51,901.00	54%	
City of Ontario	# Households Served (RRH)	8	8	-	-
	# Households Served (Services Coordination-RRH)	8	8	-	-
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	Rapid Rehousing	\$121,500.00	\$121,500.00	-	-
	Services Coordination	\$13,500.00	\$13,500.00	-	-
Subrecipient Total	\$135,000.00	\$135,000.00	-	-	
Impact Southern California, Inc	# of Individuals Served (PSH)	12	12	-	-
	# of Households Served	12	12	-	-
	Budget Categories	Award Amount	Contract Total	Accumulated Amount	Actual % of Goal
	Permanent Housing & Innovative Housing Solutions	\$90,000.00	\$90,000.00	-	-
	Prevention & Shelter Diversion	\$30,000.00	\$30,000.00	-	-
Subrecipient Total	\$120,000.00		-	-	

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